

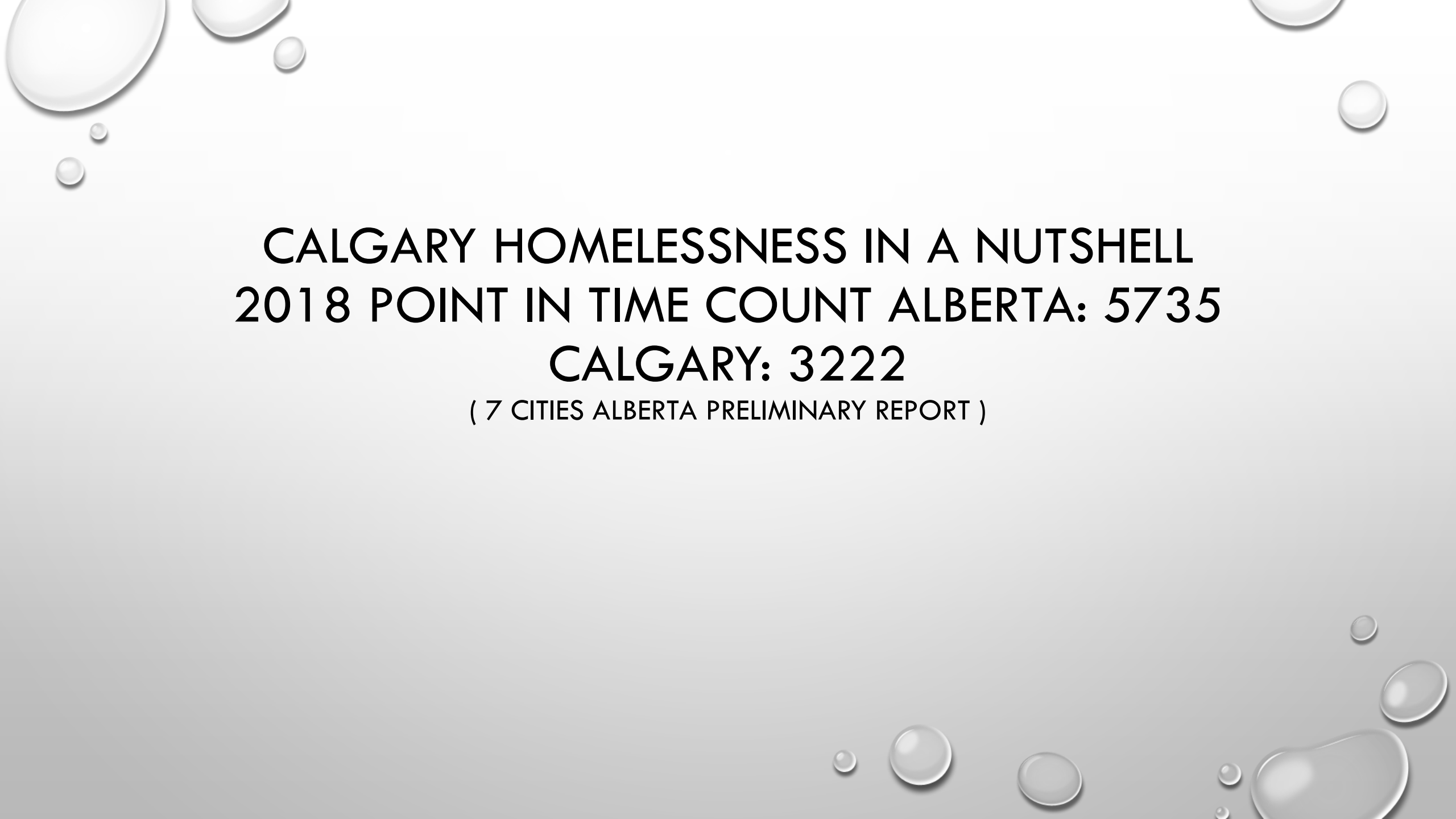
Calgary Police Response to Homelessness

Facilitated by : Cst. Devon Ouellette
Vulnerable Persons Team



**CALGARY
POLICE
SERVICE**

About Me

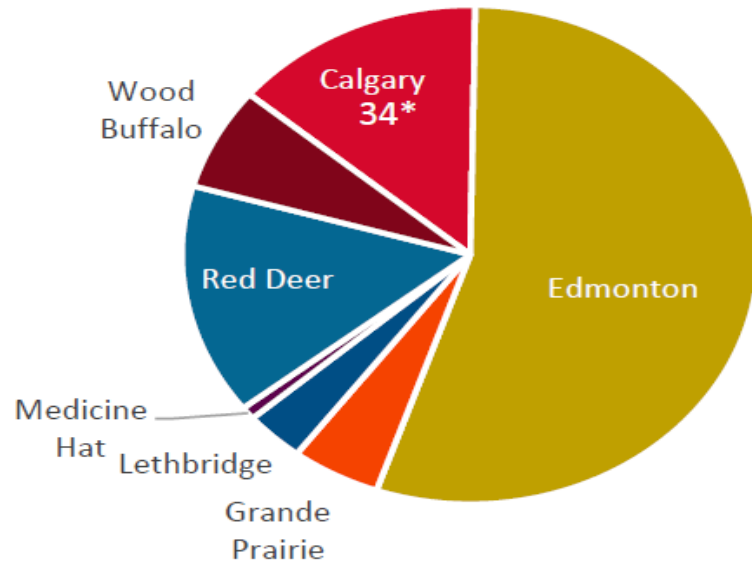


CALGARY HOMELESSNESS IN A NUTSHELL
2018 POINT IN TIME COUNT ALBERTA: 5735
CALGARY: 3222
(7 CITIES ALBERTA PRELIMINARY REPORT)



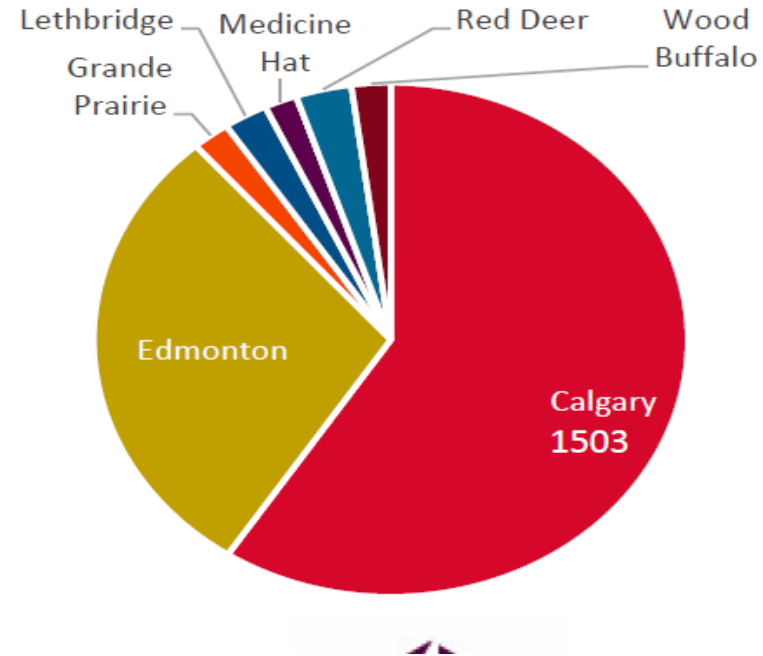
UNSHELTERED

241

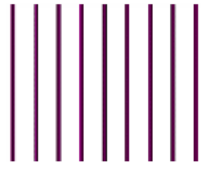


EMERGENCY SHELTERED

2537

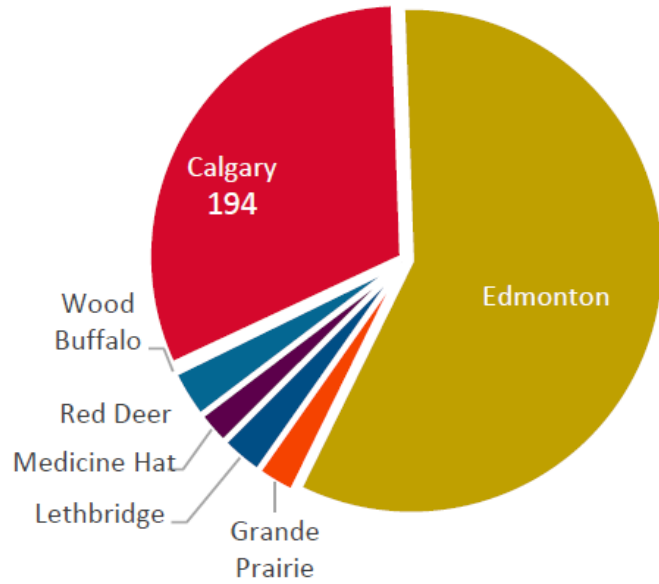


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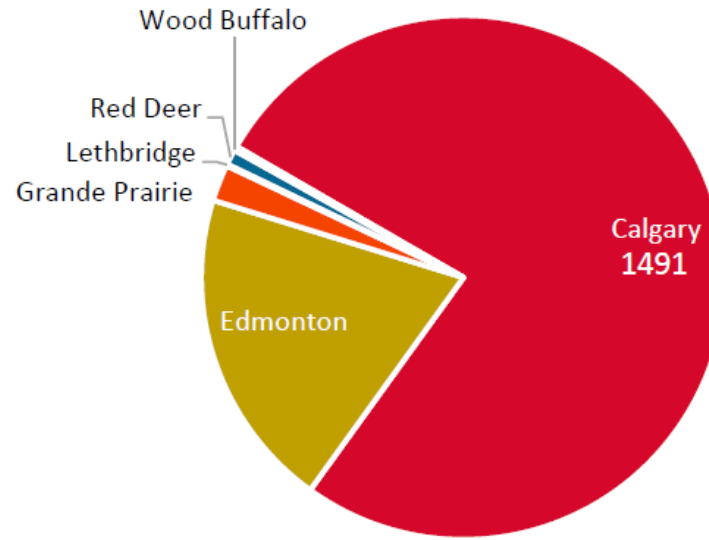
JUSTICE SYSTEM

650



INTERIM HOUSING
& OTHER

1945



CALGARY
POLICE
SERVICE

The background features a light gray gradient with several realistic water droplets of various sizes scattered in the corners. The droplets have highlights and shadows, giving them a three-dimensional appearance.

UNDERSTANDING CALGARY'S MODEL (COORDINATED ACCESS MODEL)

Calgary Homeless Foundation



AGENCIES





Developed as a grassroots initiative that is supported by a variety of community based organizations. These organizations strive to expand the capacity, reach and coordination of existing programs and services aimed at addressing the barriers to stable and sustainable housing.

As a non-profit, SORCe operates primarily through in kind contributions from the agencies participating in the collaborative, along with an annual operating grant for office supplies.

SORCe is not itself an agency, but rather a multi-agency collaborative. Working out of a single location, agencies work together to connect individuals and families experiencing or facing homelessness with programs and services that can assist them. By bringing together multiple agencies and programs in a single location, SORCe strives to connect each client to all necessary programs and services to address the individual and complex needs of each client that comes in the door.

Programs and services are offered on a walk-in basis during regular business hours and are free to anyone who is experiencing or facing homelessness.



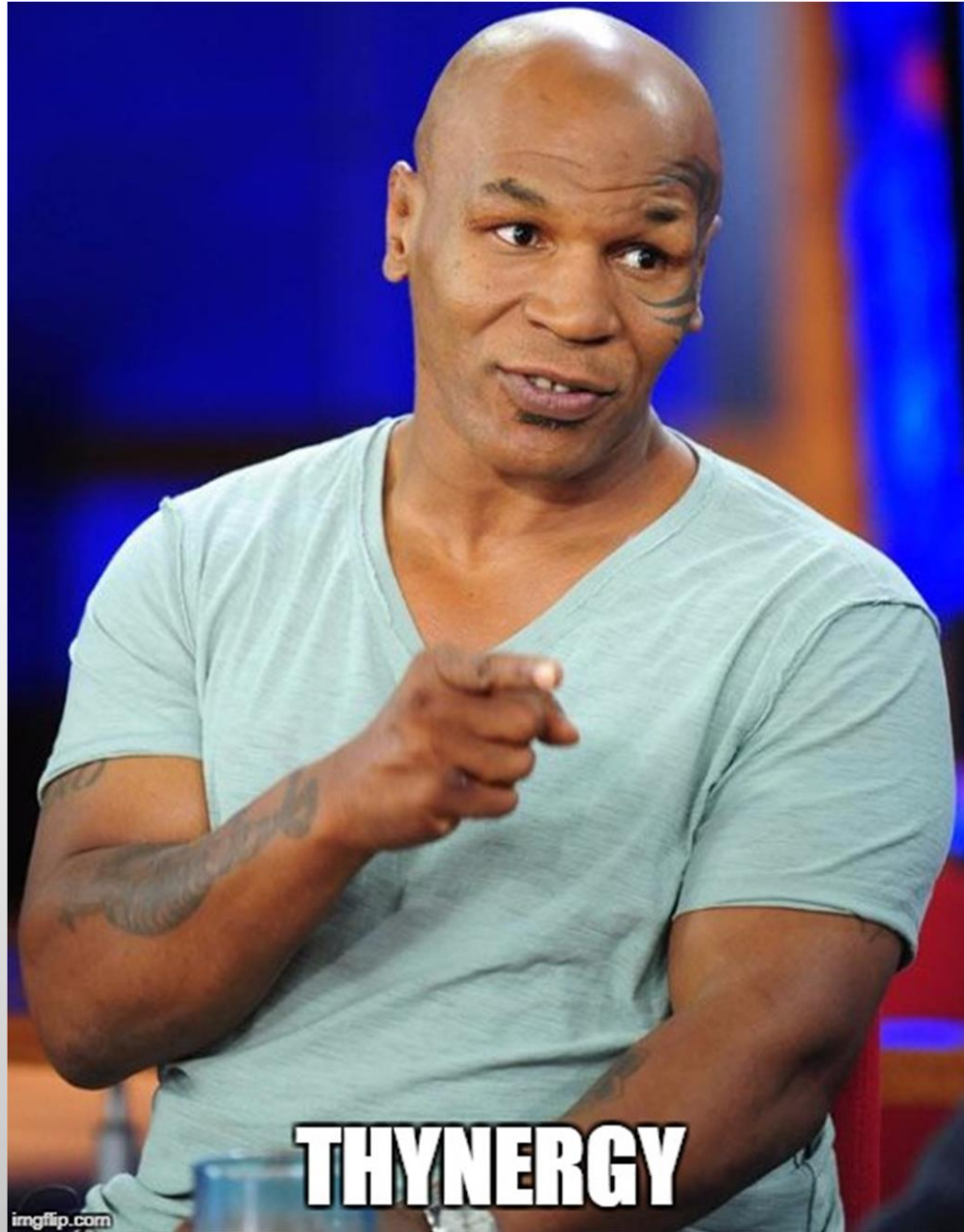
2017 ALBERTA COMMUNITY JUSTICE AWARDS



Housing Committee

- Members of various agencies that provide housing and/or supports attend a weekly meeting.
- Choose candidates for their program from a central database
- Representatives from various support providers also attend to give collateral for individuals seeking housing.
- Dual case management opportunities are presented





THYNERGY

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CALGARY POLICE RESPONSE

“WE CAN’T ENFORCE OUR WAY OUT OF THIS” –CHIEF RICK HANSON

RECOGNITION THAT POLICE, IN MOST CASES HAVE MORE INTERACTIONS WITH PERSONS EXPERIENCING HOMELESSNESS THAT ARE IN CRISIS THAN ANY OTHER SECTOR.

RECOGNITION THAT WE ARE ILL EQUIPPED FOR ADDRESSING THE ROOT CAUSES OF HOMELESSNESS AND UNDERLYING FACTORS SUCH AS ADDICTION AND/OR DETERIORATED MENTAL HEALTH.

UNDERSTANDING THAT IN ORDER TO REDUCE CRIMES/CALLS FOR SERVICE COMMUNITY PARTNERS WOULD HAVE TO BE INVOLVED AND/OR INCLUDED IN OUR CRIME REDUCTION STRATEGIES.

OH REALLY,



**PLEASE TELL ME
MORE**

Vulnerable Persons Team

- **POLICE AND CRISIS TEAM (PACT)**
- **DISTRICT POLICE AND CRISIS TEAM (D-PACT)**
- **COMMUNITY TREATMENT ORDER (CTO)**
- **VULNERABLE PERSONS**
 - HOMELESS YOUTH/ADULT*
 - ADDICTIONS*
 - DISABILITIES (COGNITIVE/PHYSICAL)*



PACT

*4 CONSTABLES TEAMED WITH 4 MENTAL HEALTH NURSES.
EST. JANUARY 2010*

THE TEAM AS CREATED TO DIVERT INDIVIDUALS WITH MENTAL ILLNESS AND ADDICTIONS ISSUES, WHO ARE IN CRISIS. DIVERT THEM FROM THE JUSTICE SYSTEM AND HOSPITAL EMERGENCY DEPARTMENTS. PACT AIMS TO ASSESS AND STABILIZE INDIVIDUALS IN COMMUNITY AND CONNECT THEM WITH APPROPRIATE SERVICES.

- **MEDICATION/INJECTIONS**
- **SUPPORTED BY DR DAVID TANO**
- **INTERNAL TRAINING AND CONSULTING**



D-PACT

*3 MENTAL HEALTH CLINICIANS OR NURSES
IMBEDDED IN 3 OF 8 DISTRICT OFFICES WITH AN
ADDITIONAL 2 CLINICIANS IN THE DOWNTOWN CORE.*

- Targeting Individuals With Very High Call Levels That Might Not Have Psychological Mental Health Disorders. Mostly Personality Disorders.
- Aim To Reduce Call Load On Emergency Workers
- Provide Assertive Case Management And Set Boundaries To Assist The Individual To Enter Into Therapeutic



CTO

- Constable/Nurse team
- 15 client case load
- Very high acuity/justice involved
- High risk to public
- Clients have often been banned from services



VPT

- LIAISON TO THE HOMELESS COMMUNITY AND SUPPORT AGENCIES.
- LEGAL ADVOCACY
- PSYCHIATRIC TEAM SUPPORT
- POINT IN TIME COUNT/SPECIAL EVENTS
- CASE MANAGEMENT
- STAFF AND CLIENT SAFETY
- INTERNAL EDUCATION





HOMELESSNESS 101

ONGOING EDUCATION TO FRONTLINE OFFICERS
PRESENTED IN SMALL GROUPS.

ENCOURAGE A BROADER UNDERSTANDING AND CREATING
EMPATHY FOR THE MOST VULNERABLE.

DEEPER UNDERSTANDING OF THE CAUSE OF HOMELESSNESS
AND HOW TO IDENTIFY THE EARLY RISKS AND INTERCEPT
INDIVIDUALS USING PARTNER AGENCIES.



Changing The Way We Police

The Calgary Police Service

- a. Recognizes that addiction is not a criminal offence
- b. Acknowledges that the complex social issues of substance abuse cannot be solved in isolation and are the responsibility of many stakeholders, not just the police

-Supervised consumption services policy



Community Court

- A COURTROOM THAT RUNS PARALLEL TO PROVINCIAL COURT TO ADDRESS OFFENCES INCURRED WHILE IN HOMELESSNESS OR ACTIVE ADDICTION.
- THE COURT WILL HAVE A TRAUMA INFORMED AND KEEN UNDERSTANDING OF HOW HOMELESSNESS AFFECTS AN INDIVIDUALS INTERACTION WITH THE JUSTICE SYSTEM.
- MEANINGFUL AND COLLABORATIVE APPROACHED TO JUSTICE WITH THE GOAL OF CRIME REDUCTION THROUGH CONNECTING INDIVIDUAL WITH SOCIAL SUPPORTS AND HOLDING THEM ACCOUNTABLE IN LEU OF TRADITIONAL COURT IMPOSED PENALTIES.



CLIENT ACTION COMMITTEE

GROUP OF LIVED EXPERIENCED INDIVIDUALS WORKING FOR THE RIGHTS OF PERSONS EXPERIENCING HOMELESSNESS THROUGH.

**HOMELESS CHARTER OF RIGHTS
AGENCY EDUCATION
CALGARY SYSTEM POLICY
ADVISORY TO SYSTEM CHANGES AND BEST PRACTISES
“DO YOU SEE ME” DOCUMENTARY
SETTING UP THE FIRST EVER POLLING STATION IN A HOMELESS SHELTER
MEMORIAL SERVICES
CHILDREN'S BOOK**

