



homeward trust
edmonton

Early Interventions in Edmonton



Edmonton, Alberta Canada

- Most northerly city in North America with a metropolitan population of over 1 Million
- About 20,000 Edmontonian households live in extreme core housing need
- Edmonton's By Name List (BNL) is roughly 1,700
- Nearly 3,200 chronically homeless individuals were on the By Name List at some point in 2017



Homeward Trust Edmonton

Leads efforts to end homelessness in Edmonton

► Responsible for provincial and local plans to end homelessness

- ✓ System planning
- ✓ Community leadership
- ✓ Data and knowledge management
- ✓ Evaluation
- ✓ Innovation



- ✓ Stewards and directs funding from 3 levels of government to meet community priorities
- ✓ Invests in programs, housing supply, and community capacity

Implementation

- Community planning and engagement
- Review and investment in what works
- Taking risks and learning

>> SYSTEM PLANNING & INTEGRATION

SYSTEM PLANNER ORGANIZATION

OUTREACH

EMERGENCY
SHELTER

SHORT-TERM
SUPPORTIVE
HOUSING

INTERIM
HOUSING

DIVERSION

COORDINATED
ACCESS

SUPPORTED
REFERRALS

RAPID
REHOUSING

PERMANENT
SUPPORTIVE
HOUSING

INTENSIVE CASE
MANAGEMENT

ASSERTIVE
COMMUNITY
TREATMENT



COMMUNITY BASED HOUSING

Includes private market, social housing, rent subsidies through Capital Region Housing.



COMMUNITY BASED SERVICES AND SUPPORTS

Includes prevention and poverty reduction supports through United Way, FCSS, Government of Alberta, EndPoverty Edmonton, etc.



PUBLIC SYSTEMS SERVICES AND SUPPORTS

Includes income assistance, justice, child intervention, health, immigration/settlement, domestic violence.

Why are Diversion and Supported Referrals important?

- Allows individuals and families to resolve their housing crisis as independently as possible
- All permanent housing needs cannot be the long-term responsibility of the homeless serving system
- By branching out the support services that don't typically complete housing work, we strengthen the housing capacity across the city
- Stimulates system collaboration and change



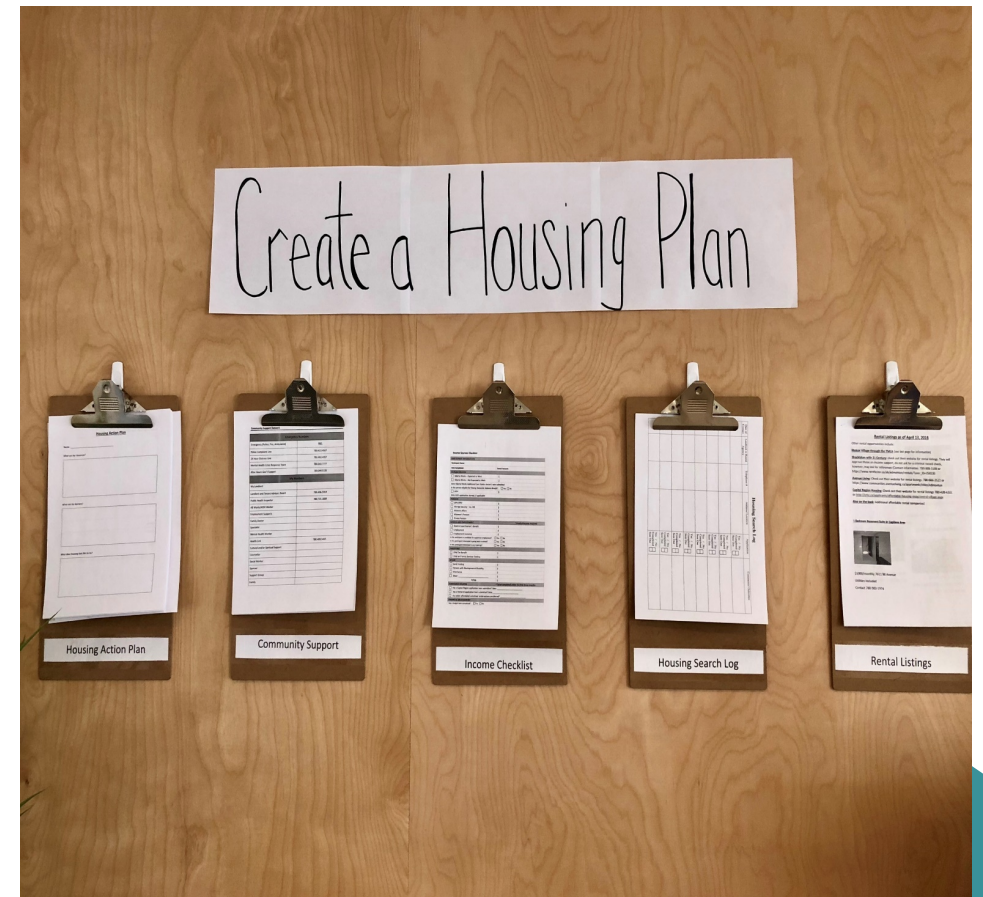
Diversion: what is it?

- A structured early intervention that is complimentary to BNL and the existing system of housing programs
- Typically occurs at the point at which people become homeless, or at imminent risk of homelessness
- Applications for diversion practice vary (discharge planning, from shelters, from system of housing programs, as well as extending into prevention work)

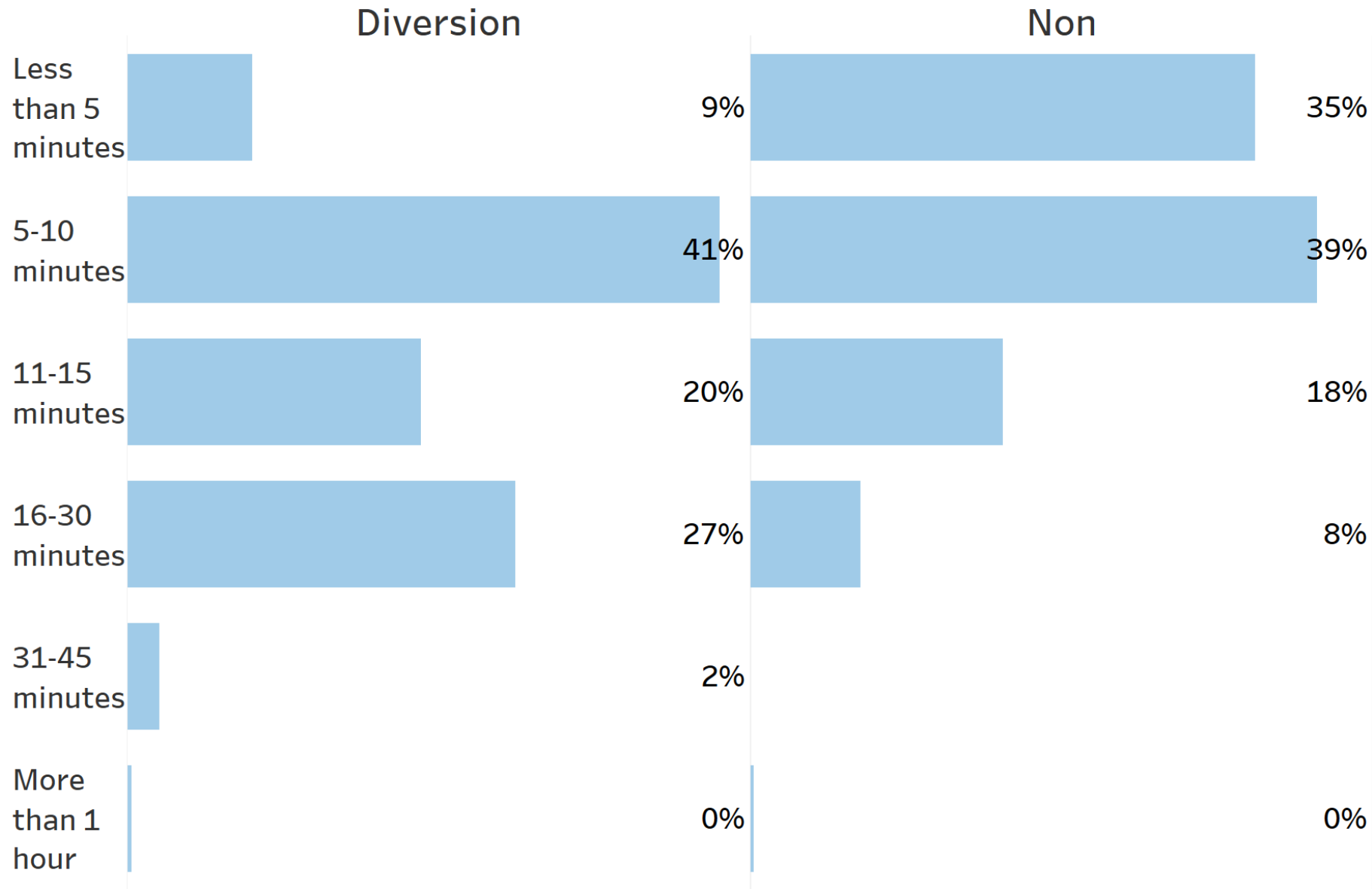


Diversion: in practice


- Consistency with standards of service;
Diversion Script
- Provide options first
- Housing action plans
- Collaboration and mutuality



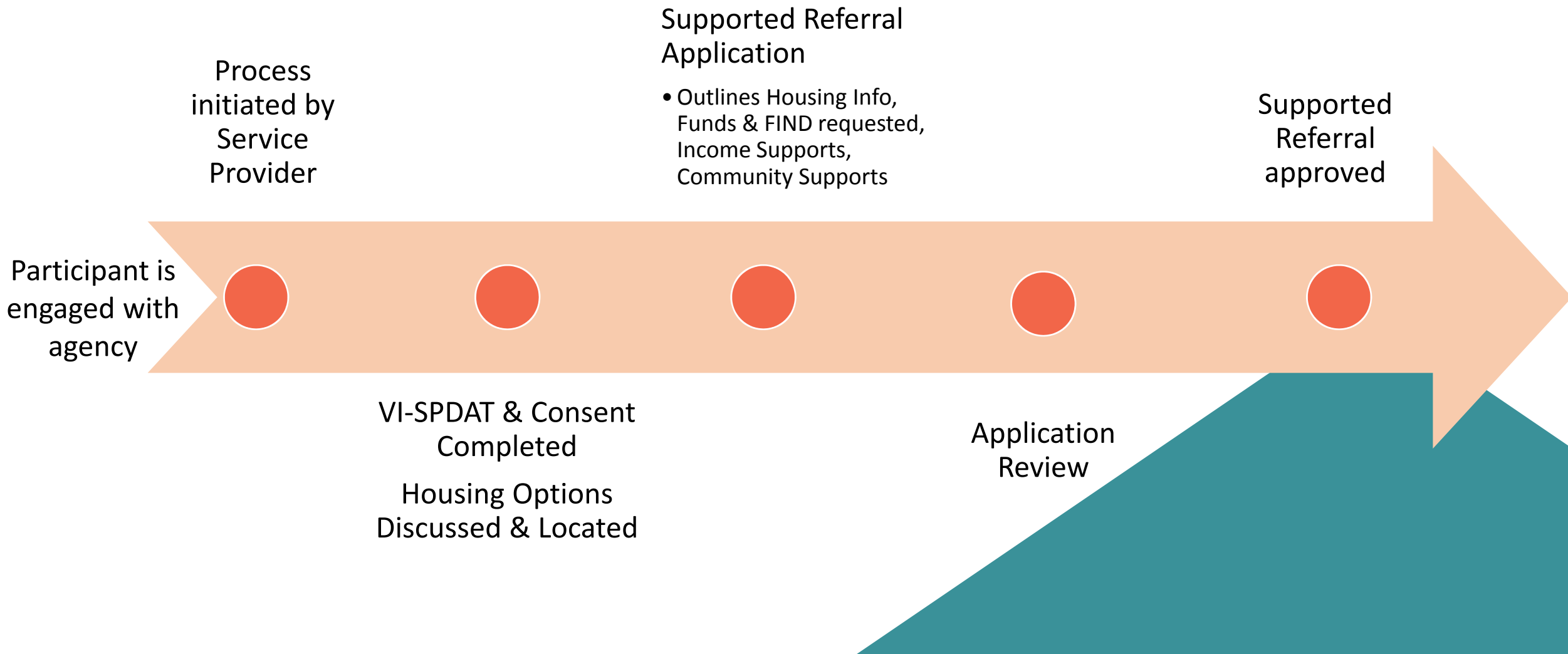
Diversion: by the numbers



Supported Referrals: what is it?

- An innovative pilot project until January 31, 2019
 - Government of Canada “HPS Innovative Solutions to Homelessness”
 - Government of Alberta Community and Social Services “Outreach Support Services Initiative”
 - An upstream intervention to prevent experience of chronic homelessness
 - 13 Partner agencies serving singles, families, and youth
 - 168 households have accessed SR, 165 have moved in
 - 66 individuals have successfully completed the process
- 
- A large teal-colored triangle graphic is positioned in the bottom right corner of the slide, pointing upwards and to the left.

Supported Referrals: in practice



Supported Referrals: in practice

Move in

- Agency may attend move in date, or meet with Landlord

Follow up

- Once every month the Agency will check in on the participant for 6 months, as per the SR program requirements

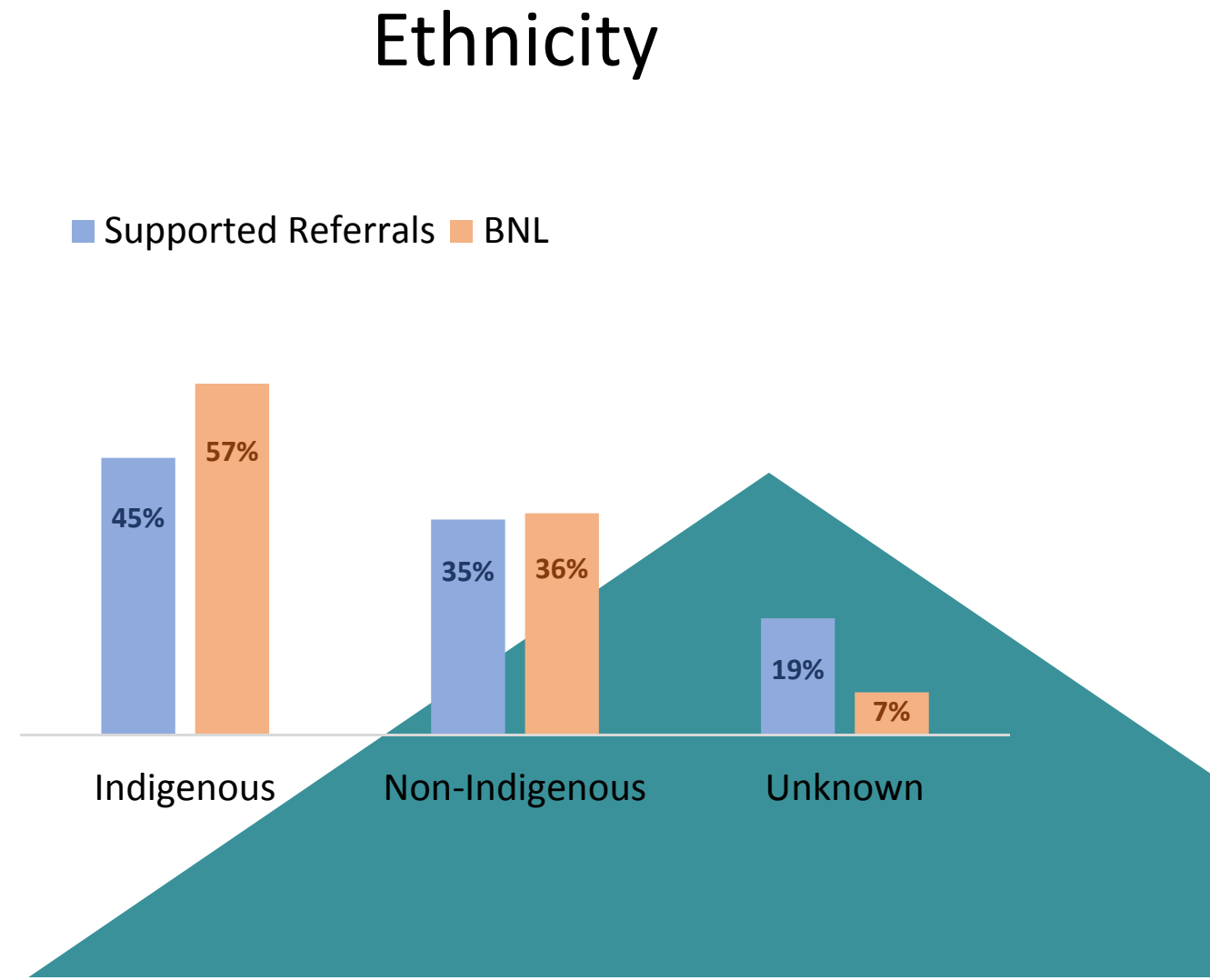
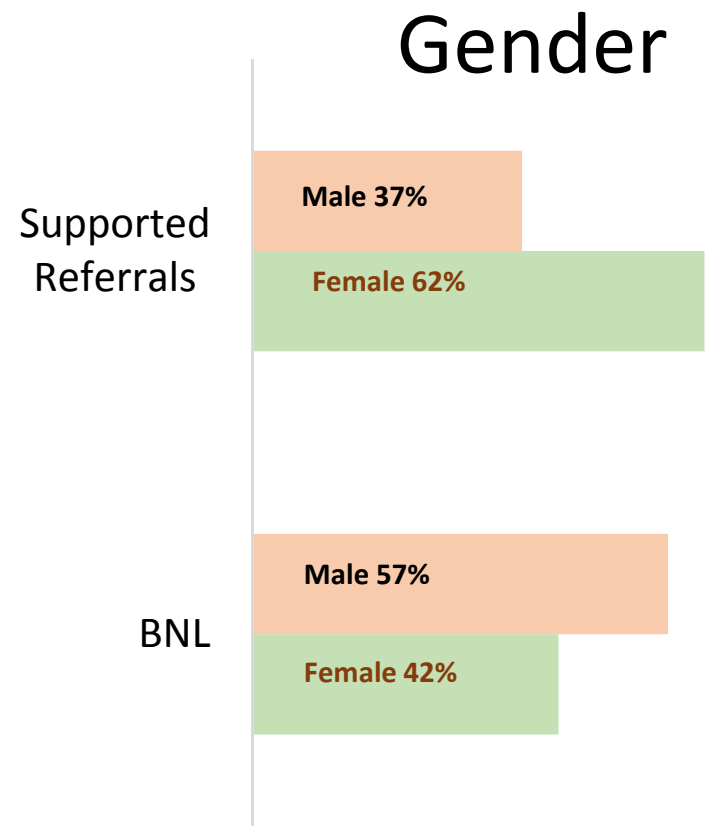
Furniture Bank

- Agency coordinates furniture selection and delivery from FIND

Set up

- Agency may ensure utilities are connected, groceries and other set up is completed

Supported Referrals: by the numbers



Slide 12

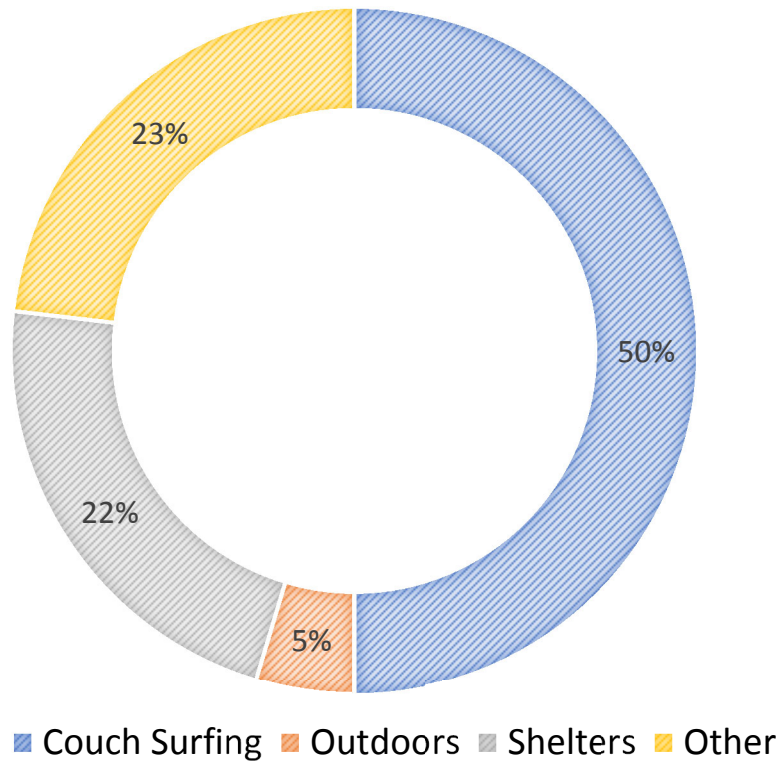
AN5

Need to get the graphs from Patrycja!

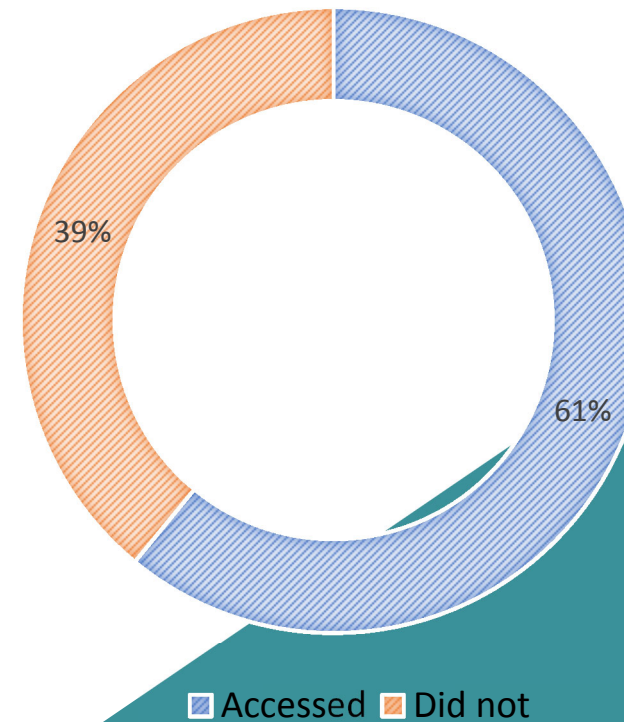
Andrea Ness, 2018-10-24

Supported Referrals: by the numbers

Location at Assessment



Furniture Bank



What have we learned?

- Communication across system of care is needed to decrease duplication of efforts and increase information
- Essential to have standardized method of tracking efforts, in order to learn from data
- Diversion and Supported referrals have provided opportunities to broaden housing work community wide





THANK YOU



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