

# The de facto day shelter

Supporting people experiencing homelessness  
at North Vancouver City Library

Sarah Tarcea

Manager, public  
services

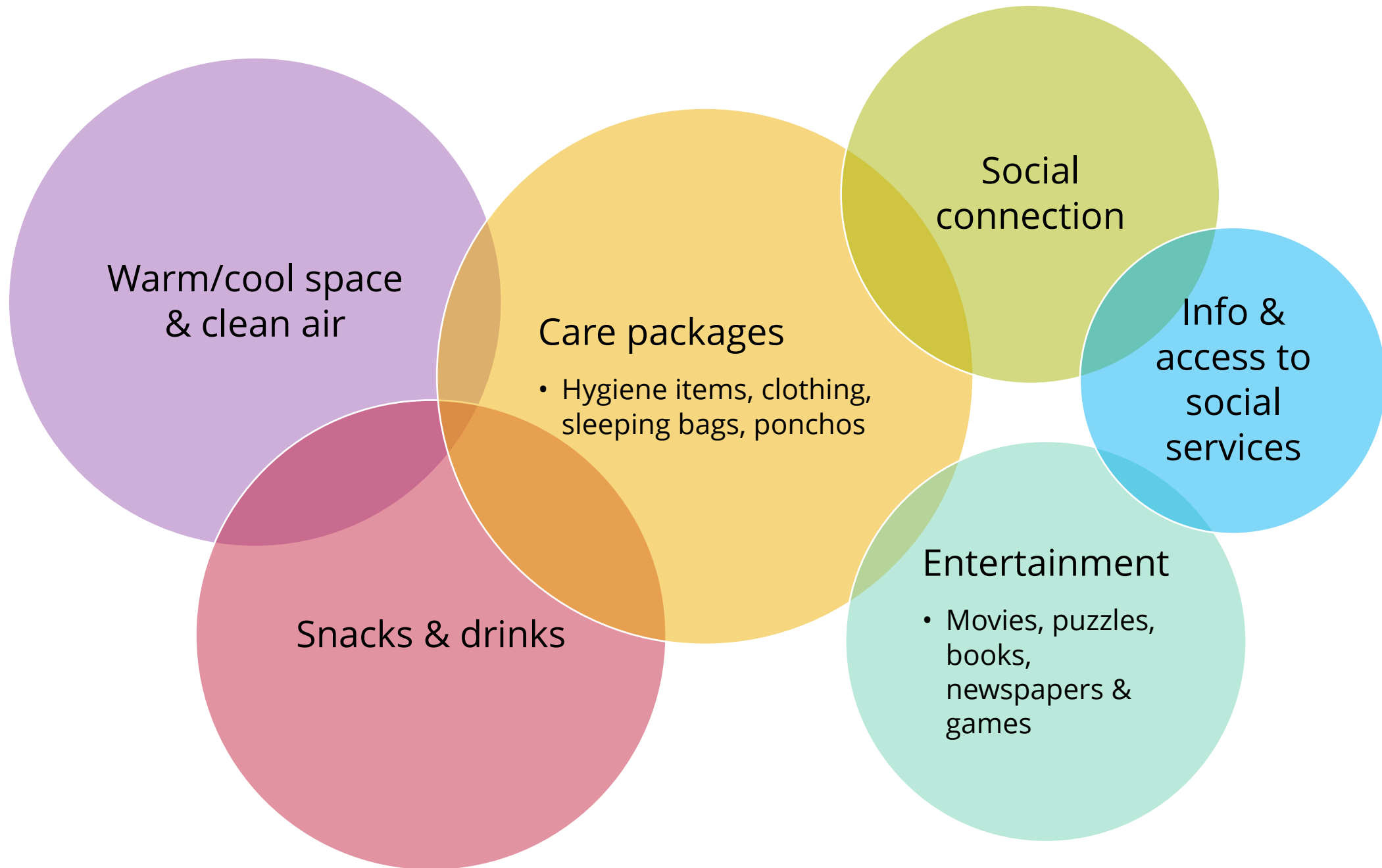


# City of North Vancouver

- 11.95 km<sup>2</sup> with a population of 62,973
- In the top 3 of BC's fastest growing cities in 2022
- In 2020, there were 121 individuals experiencing homelessness
- In 2022, the number of people experiencing homelessness increased by 39% to 168
- Average rent for a 1-bed apartment is \$1,643
- 85% of evictions in BC are "no-fault"



**What is the ODCH?**



# Open Door Community Hub

Fridays 9 a.m. – 12 p.m. // Sundays 1:30 – 4:30 p.m.



Looking for a place to have a coffee, snack or just get out of the weather? City Library's doors are open to you.

Join us on Friday mornings and Sunday afternoons at our **Open Door Community Hub** in the 3<sup>rd</sup> floor program room at City Library (14<sup>th</sup> & Lonsdale, North Vancouver).

You can rest, read a newspaper, play a board game or socialize with your fellow community members. Free hot drinks, snacks and care packages with essentials will be available.

Questions? Please connect with Shideh Taleban at [staleban@cnv.org](mailto:staleban@cnv.org).

 North Vancouver  
City Library

126 West 14th St.  
North Vancouver, BC  
604-998-3450  
[nvcl.ca](http://nvcl.ca)

Made possible by a Strengthening  
Communities' Services Grant.



## Bike repair café

Sunday, Dec. 4 1 – 4 p.m.

 City Plaza  
Outside City Library

### Got a bike in need of repair?

The City of North Vancouver is partnering with City Library's Open Door Community Hub to host a free, drop-in bike repair café in Civic Plaza, right outside City Library.

The bike repair café will feature one-on-one hands-on bike maintenance sessions\* led by experienced mechanics from the PEDAL Society. The mechanics will provide tune-ups, diagnostics, answer questions and provide repair advice.

### Got a walker or wheelchair that needs a tune up?

Mechanics will attempt to service mechanical parts on walkers and wheelchairs on a case-by-case basis.\*

\*One-on-one sessions are first come first served. One bike/walker/wheelchair per session and one session per person. Please note that e-bikes are accepted, however, mechanics will only look at the bike's mechanical components, not the electronic components.

We look forward to seeing you at the repair café!

 North Vancouver  
City Library

120 14th St. West  
North Vancouver, BC  
V7M 1N9  
[nvcl.ca](http://nvcl.ca)




 city  
of north  
vancouver



## Foot care clinic at Open Door Community Hub

Friday, Dec. 2  
9 a.m. – noon

 City Library  
3rd floor  
program room

Register for a 30-minute foot care session providing nail trimming, foot filing, nail management, light massage, foot health assessment and client education as needed with services provided by North Shore Foot Care.

Limited spaces available — register in person during Open Door Community Hub hours or by emailing Rebecca Knight at [rknight@nvcl.ca](mailto:rknight@nvcl.ca).

**Open Door Community Hub**  
Fridays 9 a.m. – noon  
Sundays 1 – 4 p.m.

 North Vancouver  
City Library

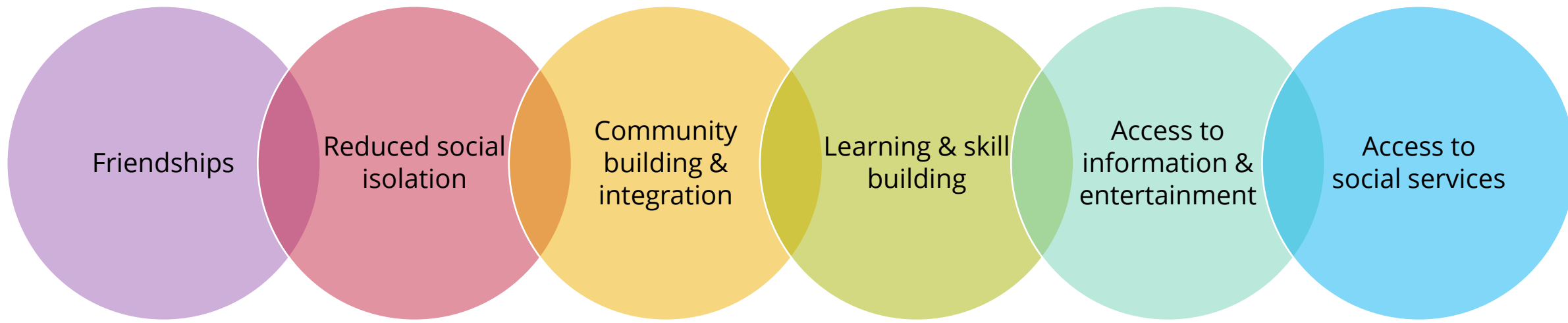
Program supported by  
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EXIT



**Impacts**



Friendships

Reduced social  
isolation

Community  
building &  
integration

Learning & skill  
building

Access to  
information &  
entertainment

Access to  
social services



**Why the library?**

Access to technology

Low-barrier space



Open to everyone

Reduces stigma

Builds relationships

# Why partner with the public library?

CITY LIBRARY

**What's next...**

# Acknowledgements





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