

# Building Bridges: How to Coordinate an Informed Response



### What is happening in London?



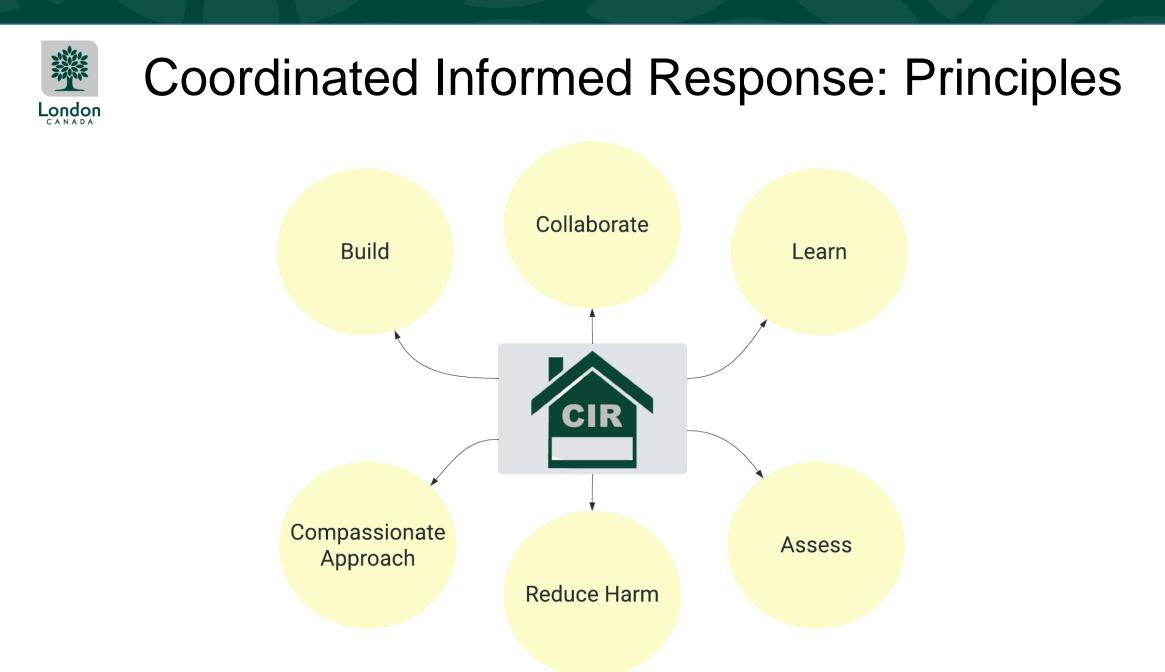


### **Urban and Rural Encampments**











### Meet the Team

### **Coordinated Informed Response**

- City of London
  - Housing Stability Services
  - Municipal Law Enforcement
  - Roads Operations
  - Corporate Security
  - Service London
- External Members
  - London Cares Outreach
  - London Police COR Unit and Foot Patrol





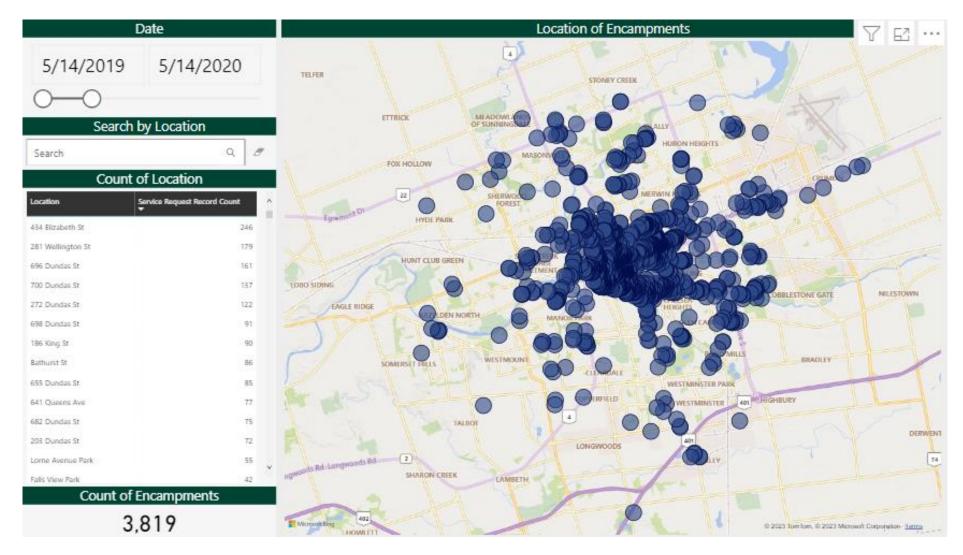
### What do we do?





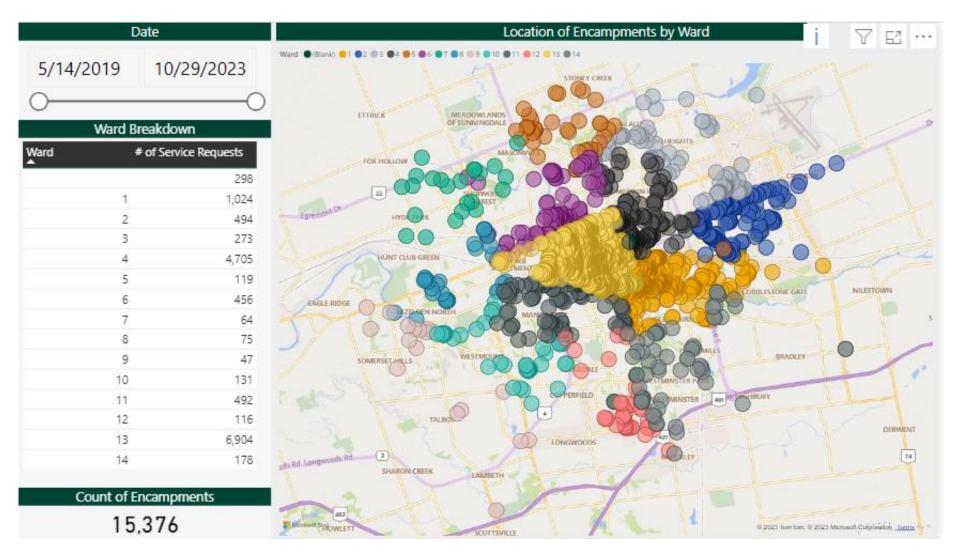


### **CRM and Power BI**



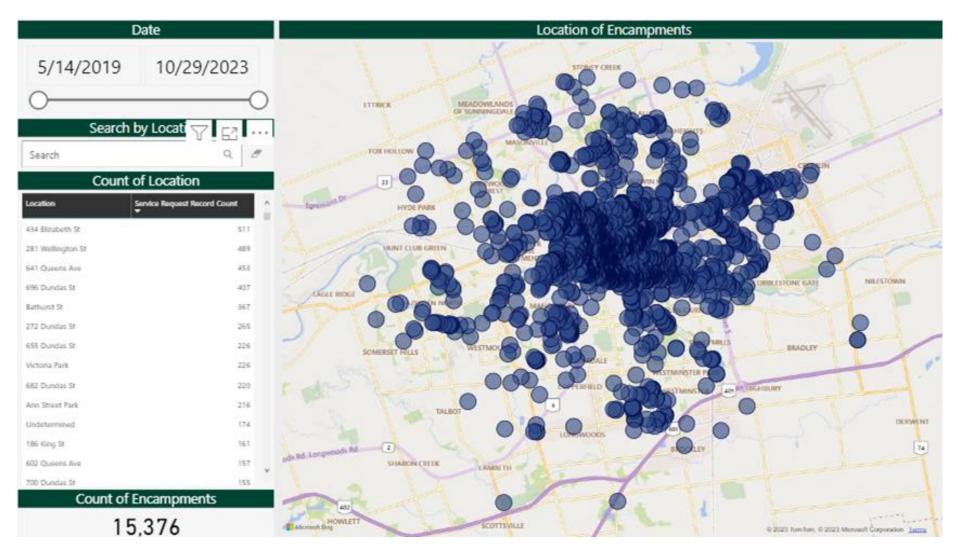


### **Data Collection**



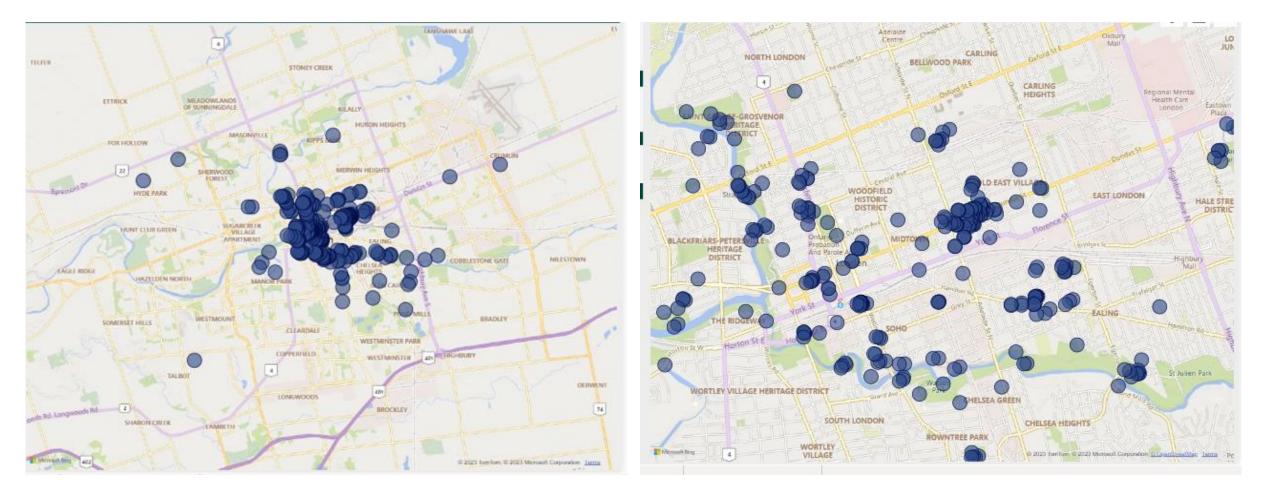


### **CRM and Power BI**





### First Pilot Month vs. Most Recent Month





### Safety Toolkit

### **Encampment Safety**

#### **Human Trafficking:**

 Human trafficking or any illegal associated activity is not tolerated. Any evidence of human trafficking observed within the encampment, will be reported.



#### Violence/threats:

 Intimidation, physical violence, or threats of physical violence towards neighboring tents, community residents, or staff providing services will not be tolerated.

#### Weapons:

 Brandishing weapons or firearms towards other neighboring tents, community residents, or staff providing services will not be tolerated.

#### Pets:



- Pets must be on a leash when outside a tent/structure.
- A muzzle is required if the pet is known to be violent.

#### Fires:



 No open fires or combustibles are permitted in camps.

#### **Cleanliness:**

- No used, uncapped needles in or around the site. Sharps containers must be used for disposal.
- No large amounts of garbage, food remains or evidence of hoarding.



#### **Underage individuals:**



 No minors (under 16) are to be permitted to reside in the encampment. If minors are observed residing in the camp, they are to be reported to CAS.

#### **Camp Capacity:**

 No more than six tents and/or structures regardless of occupants in the camp.

#### **Location of Camp:**

- Tents cannot be located near a playground, pathway, open area of play, or on a flood plain, river embankments, roadways, private property, side walks or bus shelters.







### Safety Toolkit





## **TAP: Trespass Authorization Program**

- Program designed to support private property owners
- Gives authority for CIR and LPS to enforce TPA (Trespass to Property Act) and support individuals to leave site
- Authorization must be received in writing
- CIR sticker is placed on property as an identifier
- If a complaint is received regarding homelessness on the property (from owner or community) CIR will respond
- CIR will make every effort for individual(s) to take everything with them when exiting property

CIR	



### Community Impact











### Need for Continuous Growth



London.ca



Schedule 1









### **CIR Challenges**







## Coordinated Informed Response Positive Impact





# **Thank You!**

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# **Questions?**