The Impacts of Peer Employment for People Experiencing Homelessness in Rural and Remote Communities





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# Who Are We?











## What does your work mean to you?





## Work is important.



PEERS 4

## What does the research tell us?





Barriers to employment include a lack of vocational skills/training, mental/physical health challenges (and lack of needed accommodation), institutional barriers and discrimination.



Employment programs are successful when they encourage collaboration between employers/community partners and provide an individualized (customized) approach.



### Nelson BC: Population 11,106





### Distance = 68.8km 90 minutes on public transit



### Trail BC: Population 7,709





**PEERS:** Pathways to Readiness

# **Engagement and Employment**

- PEER employment placements
- Employment counselling and skill development
  - Wrap-around supports
  - Customized service delivery
  - Flexible financial supports



# What worked?

- Strong community partnerships
- Flexible employment opportunities
- Long-term support and relationship focus
- Non-punitive approach
- Customization

"PEERs program has been positive with rebuilding confidence, extra working and keeping busy helps the most."

- PEERS Participant





What jobs are best suited to Peer Employment?



### "Gave me a reason to get over my past via an outlet to help others. I literally found a reason to live"

- PEERS Participant





"It's helped me get out of my slump, helped me get back working with people again. It's brought hope back into my head, and structure and learning things that I find helpful."

- PEERS Participant





"I went from being homeless to having a place to live. (I) have gotten full time sustainable employment and lessened the stresses of not having enough income. I do not have to struggle with juggling debt and can now relax and enjoy the day to day living. It has changed (my) life dramatically. When I first came to town I was very depressed. Now when I smile it is a real smile. The program has helped my perception of life and made me a happier person. I don't feel lost anymore."

PEERS Participant





Stigma Community attitudes **Rural location** Metrics of success Impact on staff Toxic drug supply

# Challenges



# Lessons Learned

- Prioritize trust-building through actions and systems
- Build service delivery in a way that is consistent and non-punitive
- Embed service delivery in locations that makes sense
- Offer flexible financial supports
- Ensure that services are long-term and relationship-focused
- Prioritize community partnerships for placements
- Dream big
- Employ creative service-delivery models







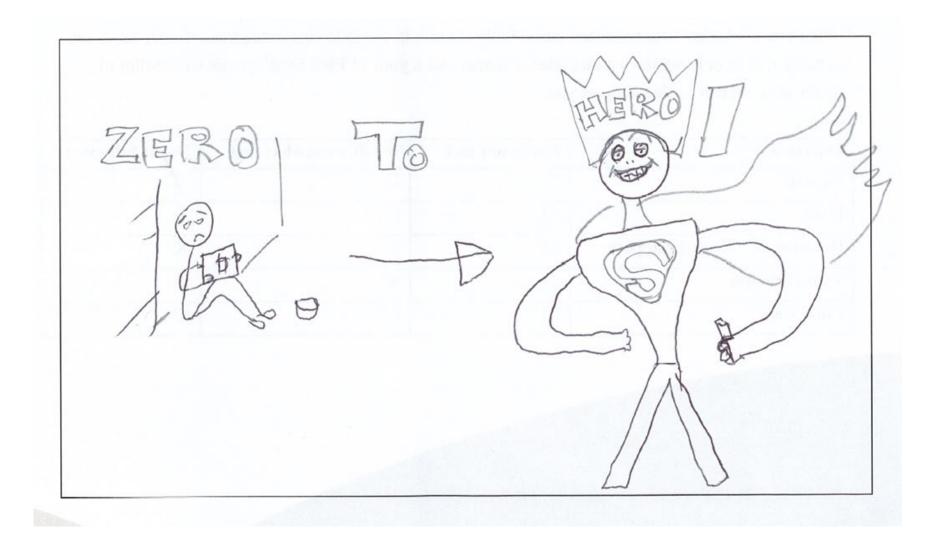
# Program Blueprint

- Approach your local Employment Services Centre
- Build a program model based on customized peer employment with fair remuneration
- Ensure flexible financial supports
- Build strong partnerships with employers
- Emphasize research and curiosity with regards to success





All the people from my placements, in the program with me, without even trying the connections I made had a big impact on my life. One of my work placements ended up opening a new low-income housing unit, and they let me in there from my work and from knowing me at Our Daily Bread. I was sleeping in a tent and waking up at 6am, with cars driving by constantly. Now that I'm staying in comfy bed, in a house, I don't really want to go camping for a long, long time. The view from my place, you can see the spot on the highway where I used to tent.







# **GET IN TOUCH**

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