

Measuring Supportive Housing Outcomes

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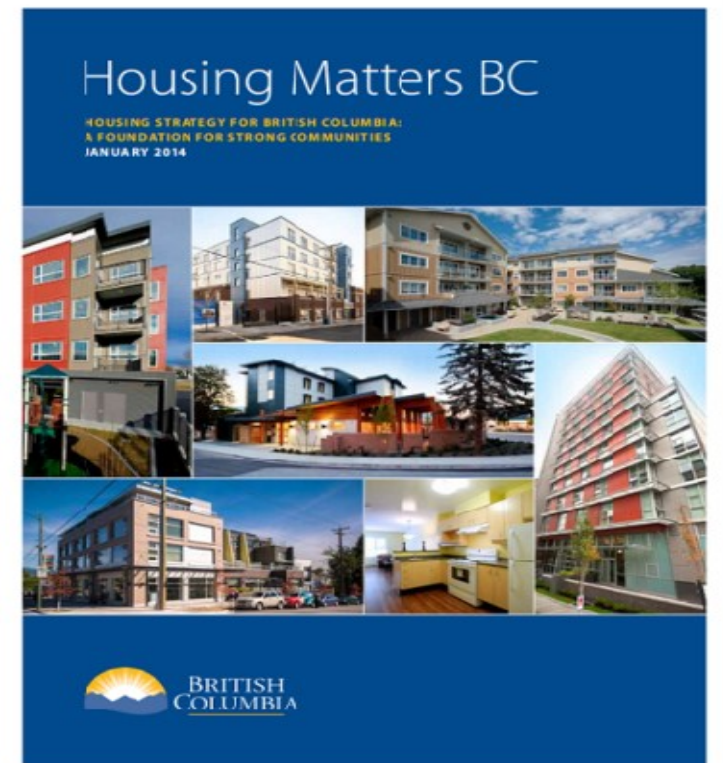
Overview

- Project History
- Project Scope
- Methodology
- Supportive Housing Outcomes
- Early Conclusions
- Next Steps



Project History

- Provincial Homelessness Initiative (2004)
- Housing Matters BC (2006 and 2014)
 - Homeless individuals have access to stable housing with supports
- Ministry of Health Funding (2013)
- BC Housing Funding





Provincial Homelessness Initiative

SRO

Outreach

Rent
Supplement MOU



Project Scope

- To measure tenant outcomes before and after moving into supportive housing/accessing rent supplements.
- Does supportive housing:
 - Contribute to a tenant’s quality of life?
 - Impact tenants’ access to supports/services?
 - Affect tenants’ interactions with health care, income supports and the BC Corrections system?
 - Lead to cost savings around service provision? (TBD)



Methodology

- Advisory Committee
- Privacy Impact Assessment
- Information Sharing Agreements
- Supportive Housing tenant survey
- Emergency shelter client survey
- Key informant interviews
- Data matching – Ministries of Health, Justice, and Social Development and Social Innovation



Response Rate of Surveys

	Supportive Housing	Shelter Clients
Surveys completed	429 (30%)	127 (56%)
Consents signed	339 (79%)	126 (99%)

27 Key informant interviews



Length of Time Experiencing Homeless

	Supportive Housing	Shelter
Less than 1 month	12%	20%
Homeless 1 to 12 months	32%	47%
Homeless for more than 1 year	39%	33%
Never homeless	17%	

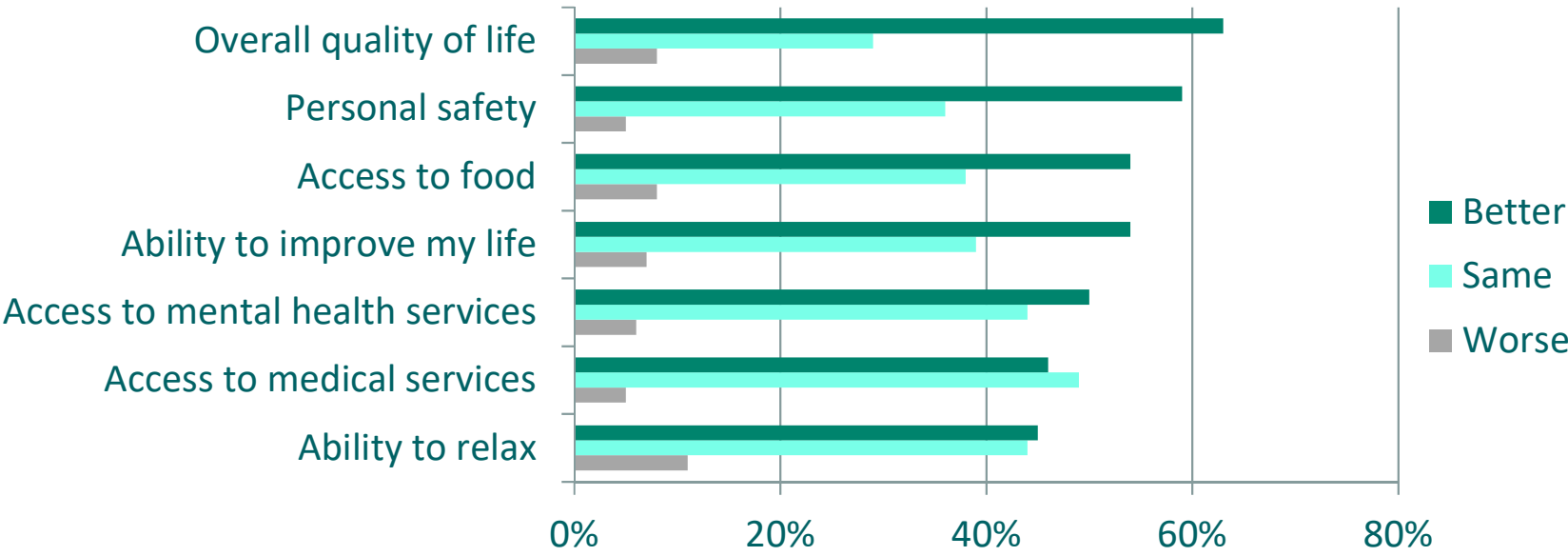
Length of Tenancy in Supportive Housing

Length of Tenancy in Supportive Housing	
1 year or less	30%
2 to 4 years	47%
5 years or more	22%





Quality of Life Outcomes



Experiences of Well-being Outcomes

	Supportive Housing	Shelter
I have someone to call if I need help “Often”	57%	29%
I have people to talk to about personal things “Often”	54%	31%
I have all the medications I need “Often”	67%	46%
I am hopeful about my future “Often”	56%	36%
My mental health needs are being met “Often”	50%	31%
My physical health needs are being met “Often”	48%	34%



Well-being Outcomes (Cont'd)

	Supportive Housing	Shelter
Overall my life is “Good”	43%	21%
My personal safety is “Good”	67%	47%
My relationships with my friends and family are “Good”	50%	33%
My financial situation is “Poor”	46%	72%
My employment situation is “Poor”	60%	80%



Health Outcomes

	Supportive Housing	Shelter
Good	37%	29%
Fair	48%	44%
Poor	15%	27%

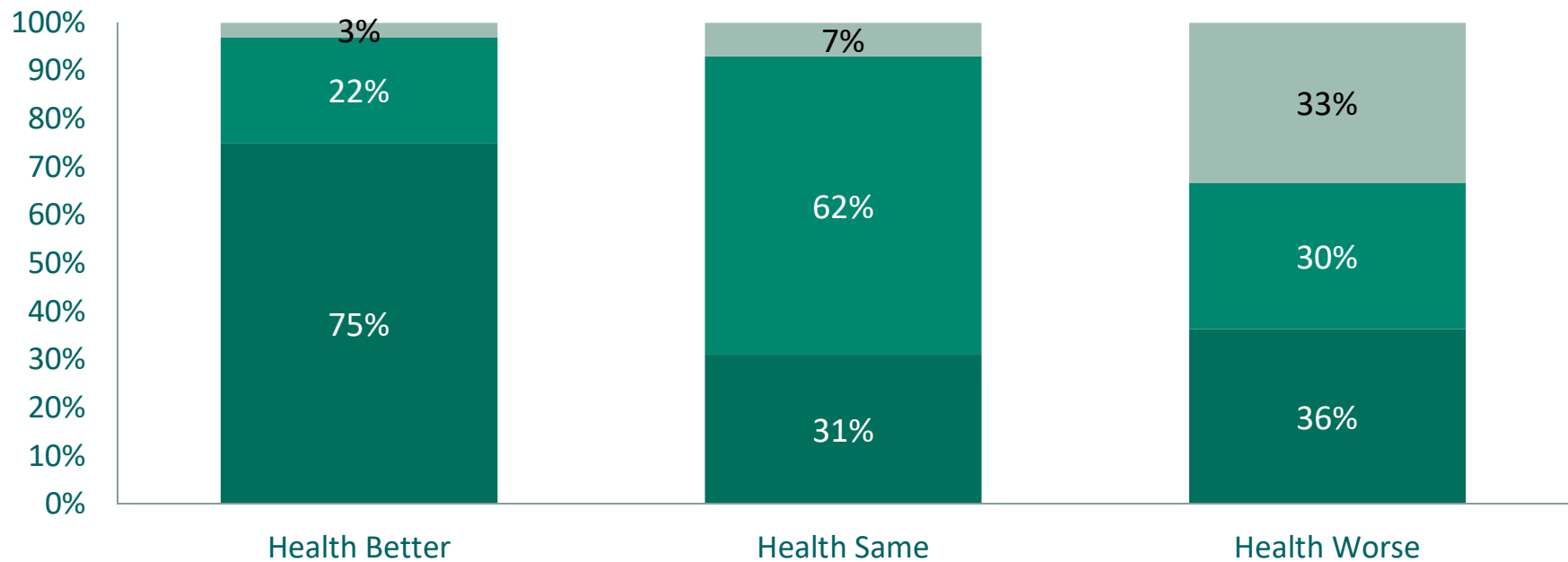


Health Changes Outcomes

- Changes to health were also analyzed by:
 - Length of time in supportive housing;
 - Alcohol addiction or alcohol related problems;
 - Drug addiction or drug related problems;
 - Mental health issues;
 - Short term health problems; and
 - Long term health problems



Quality of Life Related to Physical Health



■ QoL Better (63%) ■ QoL Same (29%) ■ QoL Worse (8%)





Access to Income Assistance and Employment Services

- Received more income support after entering supportive housing
- Provided appointment reminders, assistance with application process
- 67% have barriers that may limit their opportunities for income beyond what they receive
- 8% accessed employment services





Interactions with the Justice System

- Key informants noted a shift in perception of justice system – due to shelter, food, safety and social connection – desperation or crisis is curbed
- Supportive housing helps tenants meet court dates and parole requirements



Early Conclusions

- Quality of life has improved
- Significantly less likely to report their current health as poor
- Improved health outcomes
- High levels of satisfaction with support services being received in supportive housing – especially medical and mental health



Next Steps

- Data from Ministry of Health
- Cost analysis to be completed
- Report dissemination





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**Thank
You!!!**

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