



Building community. Inspiring hope.



# Homeless Prevention Program

An Example of Service Delivery Innovation

November 2015



# Some Context

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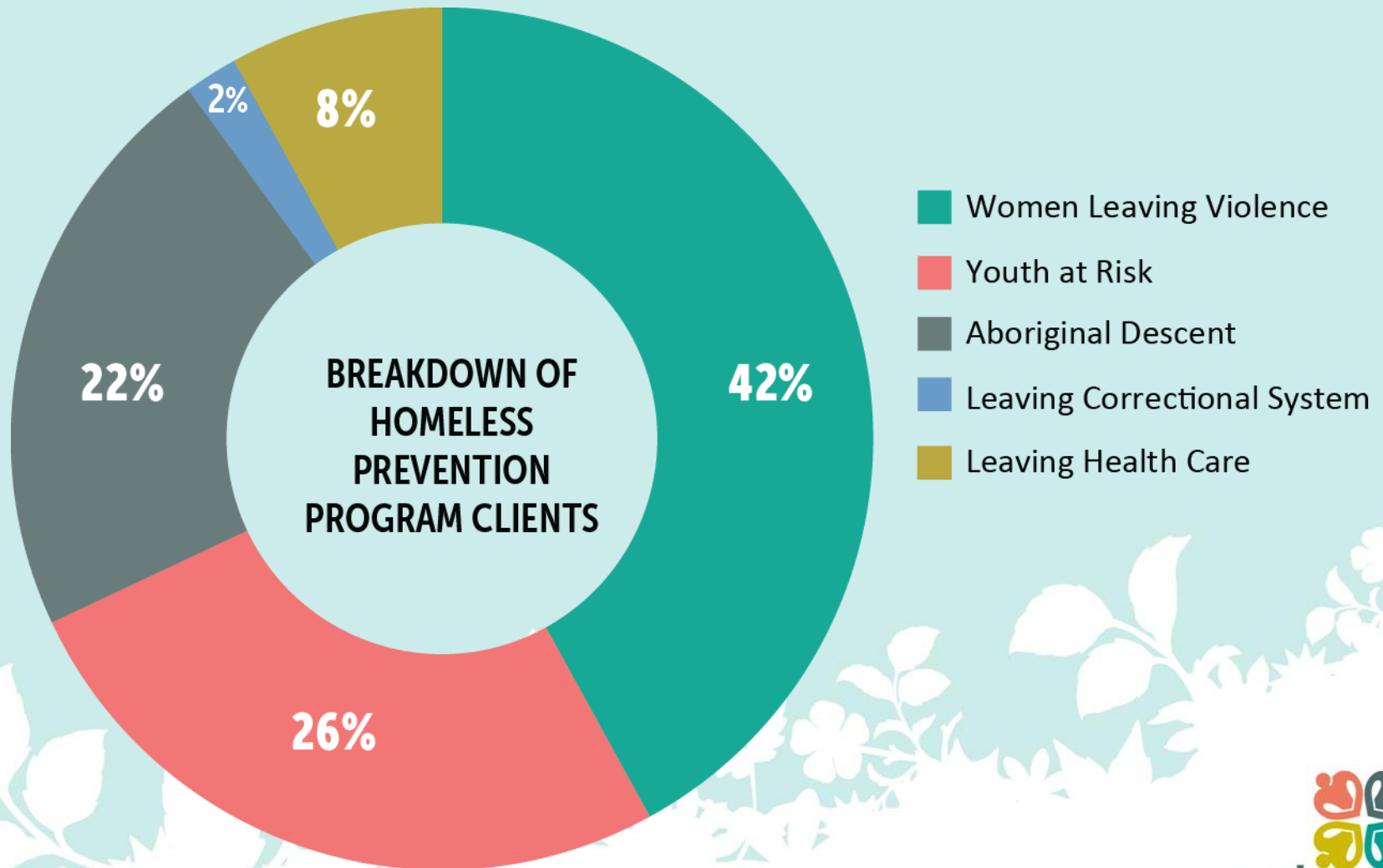
- Serving the BC cities of White Rock, Surrey and Delta since the 1960s
- Surrey facts:
  - population of approximately 500,000
  - expected to be most populated Metro Vancouver city by 2020 (according to statistics from the City of Surrey)
- Options Community Services is a multi-program social service agency
- Options operates two shelters and outreach services for the homeless

# Homeless Prevention Program

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- Started in the Summer of 2014 with Options Community Services
- Includes 2 FTEs and 40 rent supplements at \$450 per unit/per month
- Works in partnership with internal programs including:
  - Transition Houses for women fleeing violence
  - Youth Programs for kids transitioning out of care

# Populations Housed



# Family & Youth Partnership

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- Lead by the Ministry of Social Development & Social Innovation providing client referrals and income assistance
- Case planning with Ministry of Health & Ministry of Children and Family Development
- Five rent supplements dedicated for young parents with children 3-6 years of age
- Options provides the rent supplements and housing support

# Next Steps

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- Looking at this program as a ‘Community Asset’
- Aiming to partner with external stakeholders to ensure accessibility for vulnerable populations:
  - Non-Profit Housing & Social Service Providers with specialized focus
  - Health Authority

[www.options.bc.ca](http://www.options.bc.ca)

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