

# The Role Emergency Shelters Play in Ending Homelessness

## Toronto Shelter Standards and Housing First

November 2, 2016

1:30 – 3:00 PM

# Ontario Context

- Delivery of emergency shelter services in Ontario is discretionary.
- There are no provincial standards for emergency homeless shelter services in Ontario.

Province/Territory	2015	
	Shelters	Beds
Newfoundland and Labrador	5	53
Nova Scotia	7	193
New Brunswick	9	150
Prince Edward Island	1	7
Québec	79	1,995
Ontario	145	6,715
Manitoba	15	661
Saskatchewan	21	459
Alberta	36	3,182
British Columbia	72	1,859
Yukon	3	20
Northwest Territories	4	100
Nunavut	2	34
<b>CANADA</b>	<b>399</b>	<b>15,428</b>



# Toronto Context

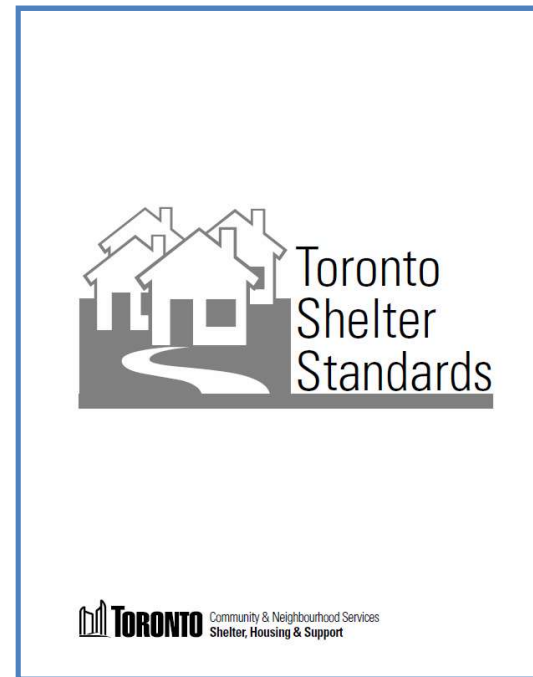
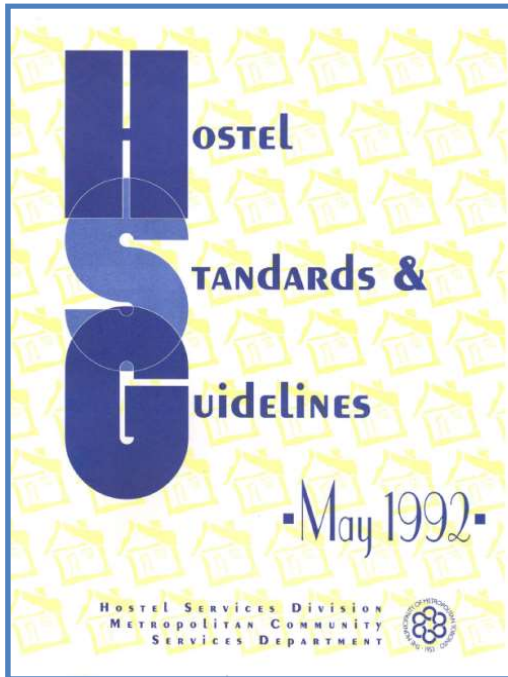
	Total	
	Shelters	Beds
Barrie-Simcoe	3	55
Brantford	3	94
Cochrane	1	10
Dufferin Region	1	20
Durham Region	4	118
Guelph	7	99
Halton Region	2	35
Hamilton	6	358
Jarvis	1	8
Kenora	1	25

	Total	
	Shelters	Beds
Kingston	6	96
Lindsay	1	19
London	5	372
Niagara Region	7	147
Nipissing/ North Bay	2	29
Ottawa	11	1,154
Peel Region	4	418
Peterborough	4	80
Red Lake	1	18
Sarnia	4	63

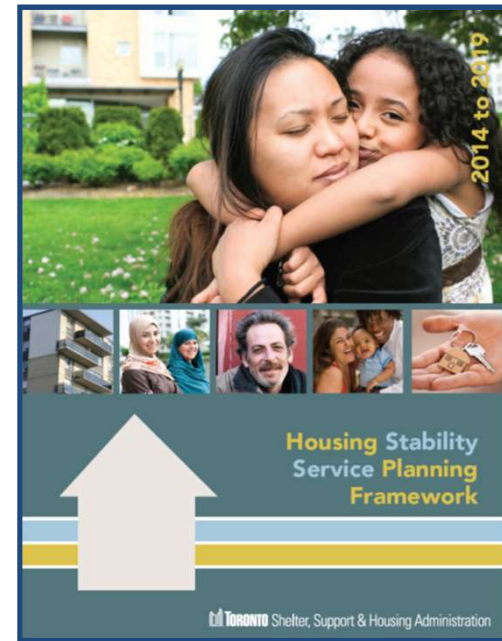
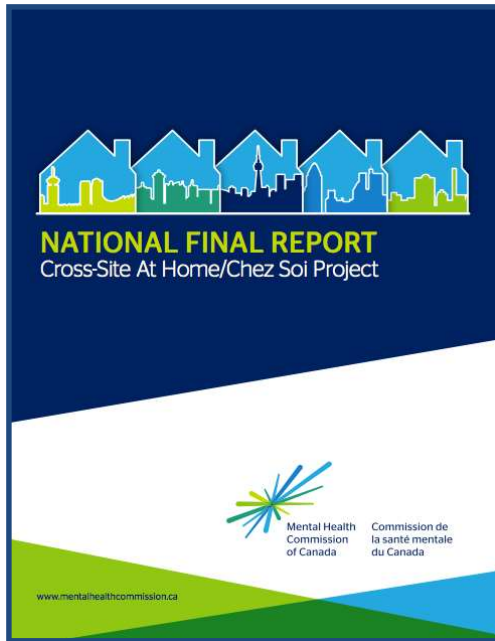
	Total	
	Shelters	Beds
Sioux Lookout	2	34
Stratford	1	14
Sudbury	3	72
Thunder Bay	3	76
Timmins	1	28
Toronto	41	2,825
Waterloo Region	7	179
Windsor	5	102
York Region	4	119



# Toronto Context



# Policy Context



# Toronto Shelter Standards

- The Shelter Standards supports ending a client's homelessness in three ways:
  - Reduce barriers to accessing shelter programs and services
  - New focus on case management and service planning
  - New provisions to help find and maintain housing stability



# Reducing Barriers to Access

- Principle of Service Delivery 5.4  
(Access to Shelter Services)
- Frequently cited barriers to shelter services:
  - gender identity
  - immigration status
  - disability
  - pets
  - substance use
  - 24 hr admission

# Case Management & Service Plan

- Principle of Service Delivery 5.2  
(Client-centred Service)
- Principle of Service Delivery 5.3  
(Housing First)
- Section 6  
(Client Rights and Responsibilities)
- Section 10  
(Case Management, Supports and Services)



# Housing Stability

- Principle of Service Delivery 5.2  
(Client-centred Service)
- Principle of Service Delivery 5.3  
(Housing First)
- Section 10  
(Case Management, Supports and Services)

# Contact Information

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