



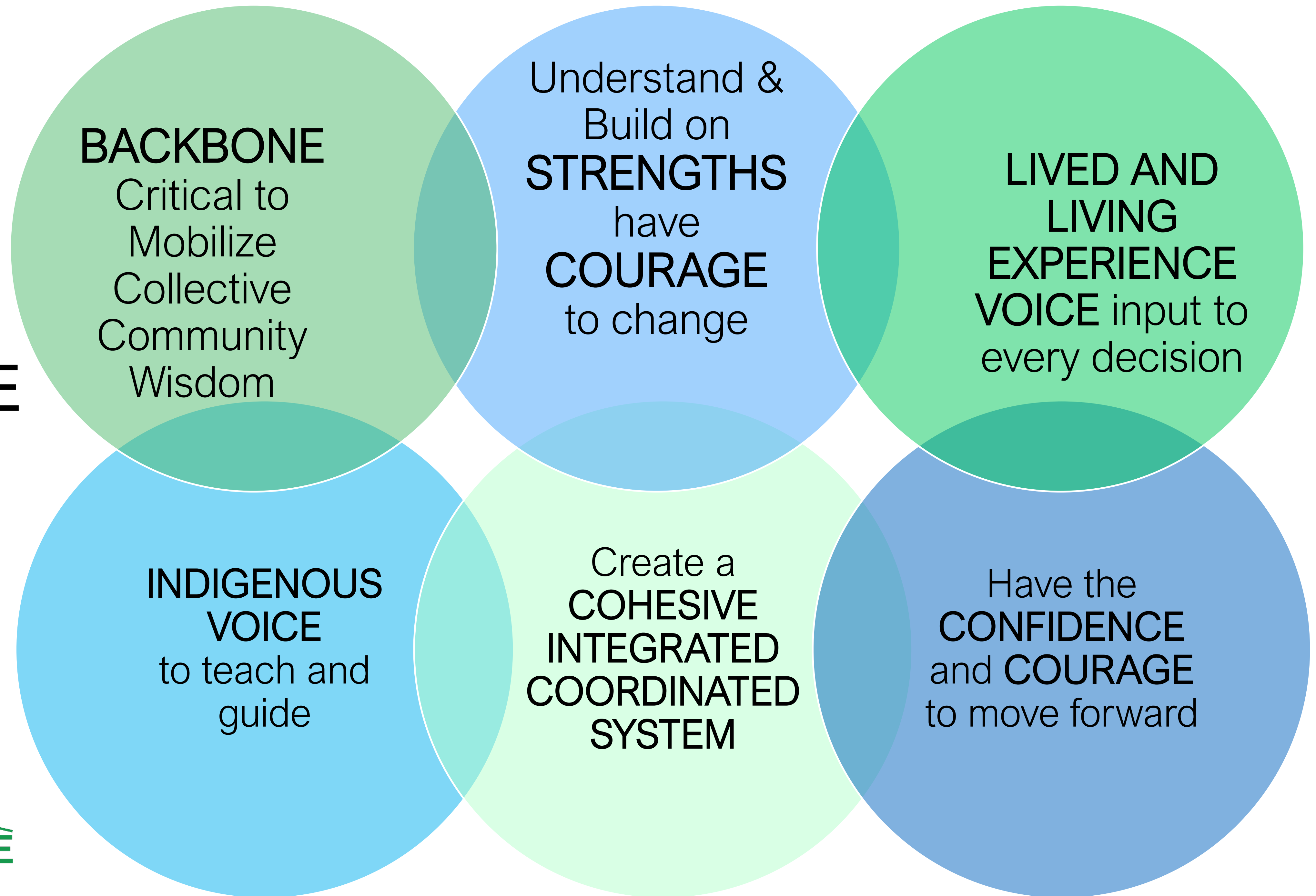
Journey HOME

Everyone has a place to call home

Moving from Collaboration to Action: The Story of Journey Home Kelowna

Presenters: Dr. Kyleen Myrah Diane Roy Sue Wheeler

KEY TAKE AWAYS



-
1. End chronic and episodic homelessness;
 2. Introduce measures to prevent homelessness in the first place;
 3. Implement a coordinated systems approach to homelessness.

1

**Inclusion and
Prevention**

2

**Backbone
Coordination &
Partnerships**

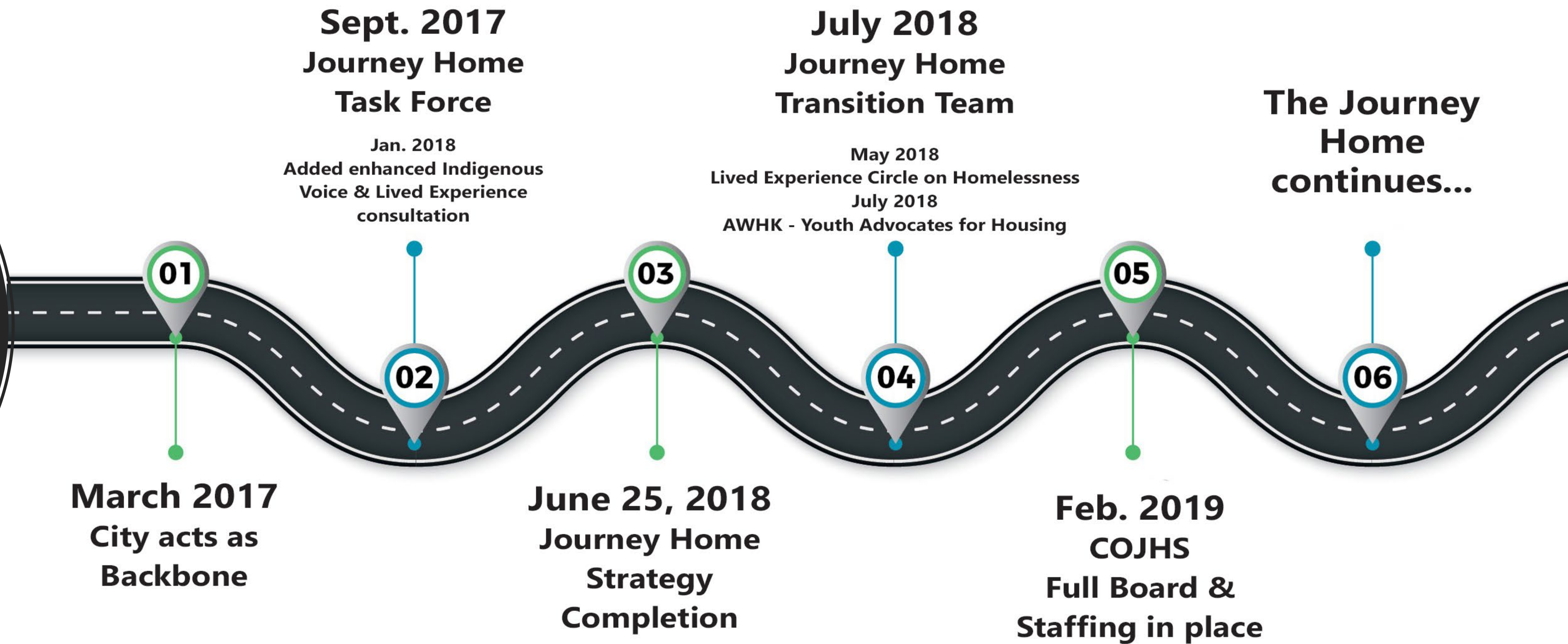
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**New Housing
and Support
Programs**

FOUNDATIONAL CONCEPTS

Innovation • Reconciliation • Lived Experience

Backbone Role
Transitioning City Task Force
Transition Team
Journey Home





BY KELOWNA, FOR KELOWNA



Lived Experience Voice

Foundational to Every Conversation and Action



180 Unique Voices Input to Journey Home Strategy

- the importance of choice
- addressing discrimination
- education and awareness
- 24/7 access to services
- peer support navigating services
- culturally & trauma- informed services

Lived and Living Experience Informed

“A voice for the Homeless or those at risk of Homelessness; Creating openness with understanding, releasing fear and judgement to initiate change”

Lived Experience Circle on Homelessness (LECoH) *Youth Advocates for Housing (YAH)*

Lived Experience Informed - Formalized Roles and Structures

- Backbone - COJHS Board
- Guide Key Community Decision-Making Tables
- Provide Guidance to Service Providers/Community Initiatives
- Conduct Living Experience Focus Groups

Ending Discrimination and Stigma

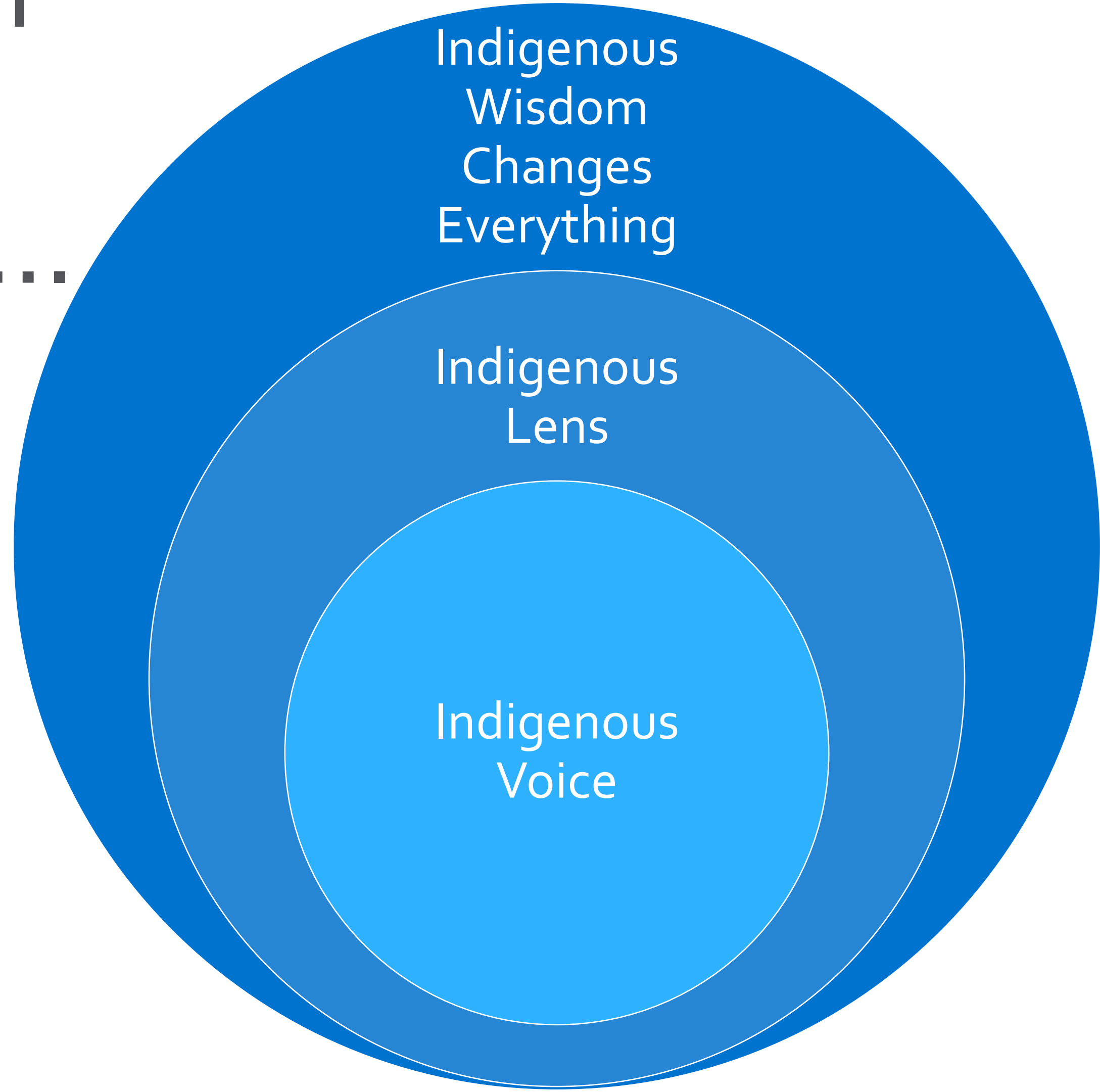
- Support Community Campaign Projects
- Us and Them Film Pop up Festivals
- Homeless Simulator

Peer Mentorship

- PEOPLE Employment Services



Reconciliation
We are at the
beginning



Just the
beginning

Indigenous Voice

- So Important
- Reconciliation woven through every conversation
- Teaching and Guiding
- Importance of Culturally Informed
- Ensuring that all work has Indigenous voice in development

Just the
beginning

Indigenous Voice

- Continuously transforming perspectives
- Indigenous lens changes the way we see problems and solutions
- Very much at the beginning –
- Reconciliation embedded as a key principle in the Strategy
- Working towards an Indigenous Caucus

PUTTING IT ALL TOGETHER IN KELOWNA'S HOMELESS-SERVING SYSTEM

HOMELESSNESS INFORMATION MANAGEMENT SYSTEM

← Services Ahead

Streets

Shelters

Systems

People Experiencing Homelessness
Youth
Indigenous
Chronic/Episodic
Families

System Entry Points

← Diversion

EMERGENCY SHELTERS

HOUSING OPTIONS

- RAPID REHOUSING
- INTENSIVE CASE MANAGEMENT
- SUPPORTED HOUSING
- PERMANENT SUPPORTIVE HOUSING
- TRANSITIONAL HOUSING

HOUSING RESOURCES

Household Amenities Warehouse
Landlord Amenities Engagement
Indigenous Cultural Supports




COORDINATED ACCESS
Outreach & Engagement
Assessment & Referral

GOVERNMENT SERVICES

COMMUNITY SUPPORTS

Services Ahead →

Prevention ↗



Have the
COURAGE
and
CONFIDENCE
to move forward

Journey HOME



Questions?

The stage is set, the Journey Home Strategy is our script, and now it is up to us as a community. Our journey begins...

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