



London
CANADA

Proactive Strategies and Collaborative Solutions

Transforming Approaches to Community Housing to Prevent and
End Homelessness

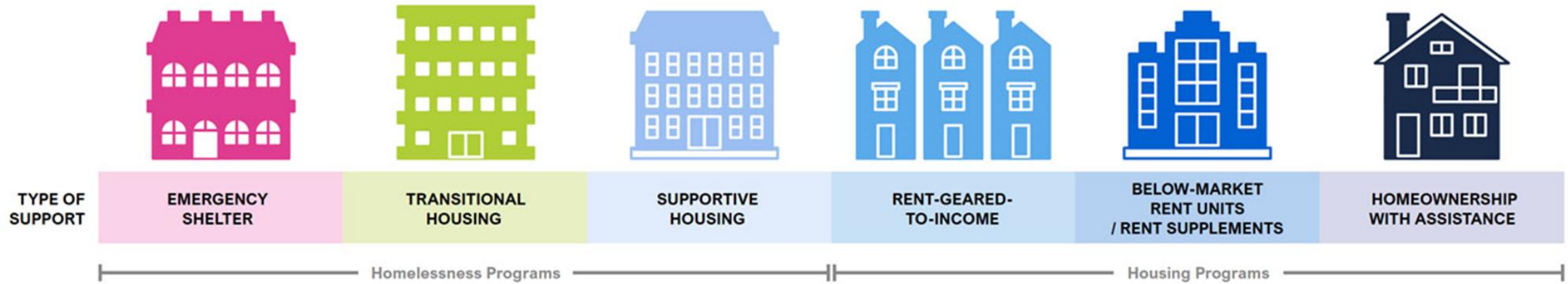


Introduction





City of London Housing Continuum





City of London Housing Continuum



**SUPPORTIVE
HOUSING**



**RENT-GEARED-
TO-INCOME**



**BELOW-MARKET
RENT UNITS
/ RENT SUPPLEMENTS**



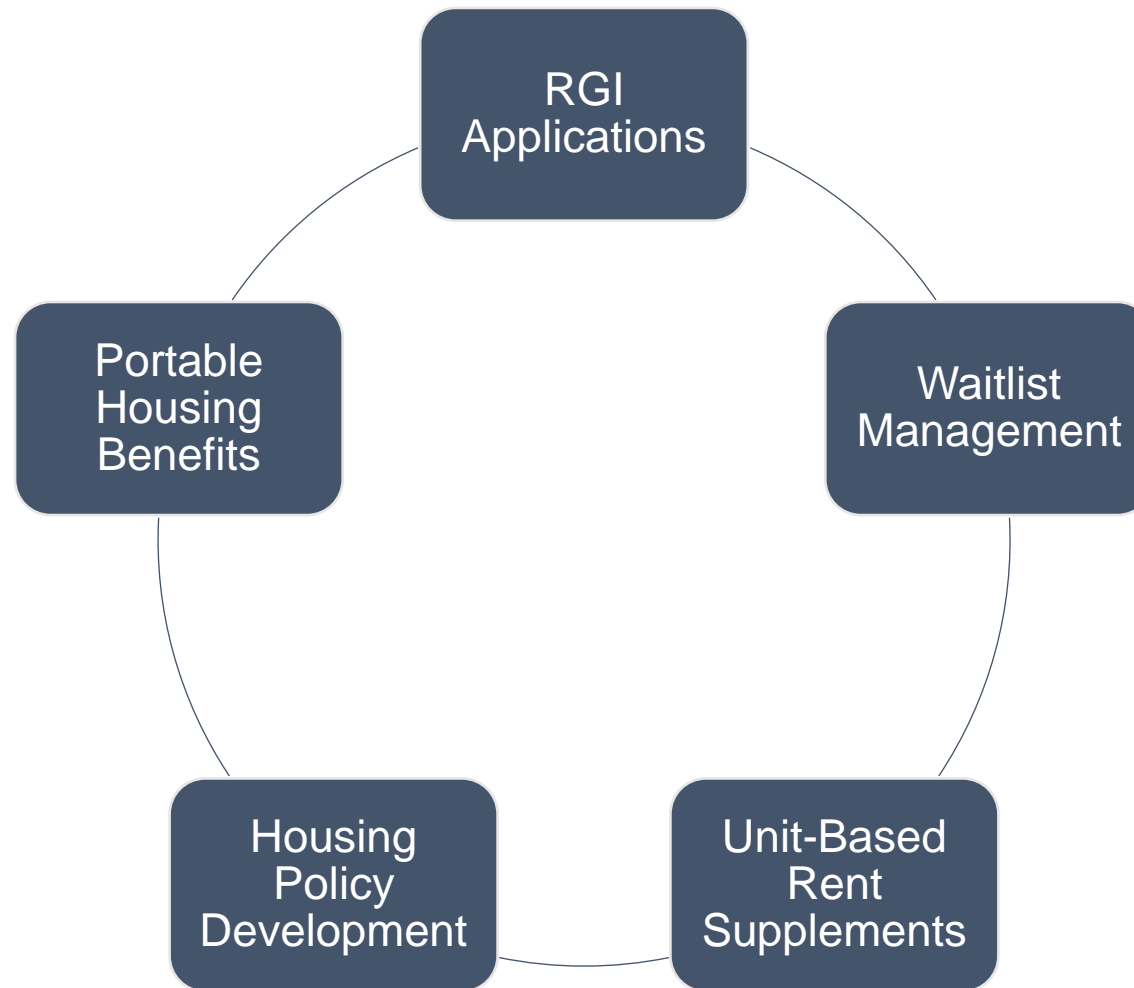
**HOMEOWNERS
WITH ASSISTANCE**



Housing Programs

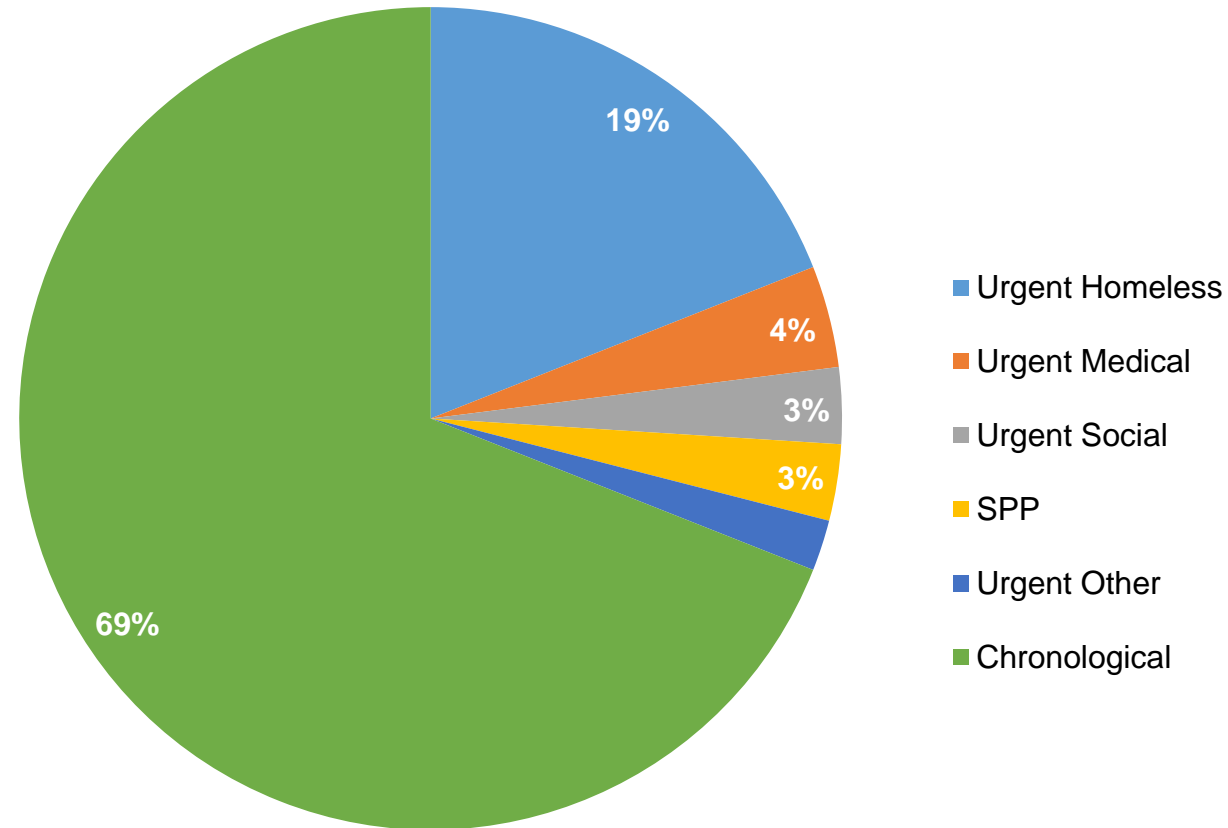


Housing Access Centre





RGI Community Housing Waitlist by Application Type





The Transformative Journey of Housing Access Centre

PEOPLE PAPER

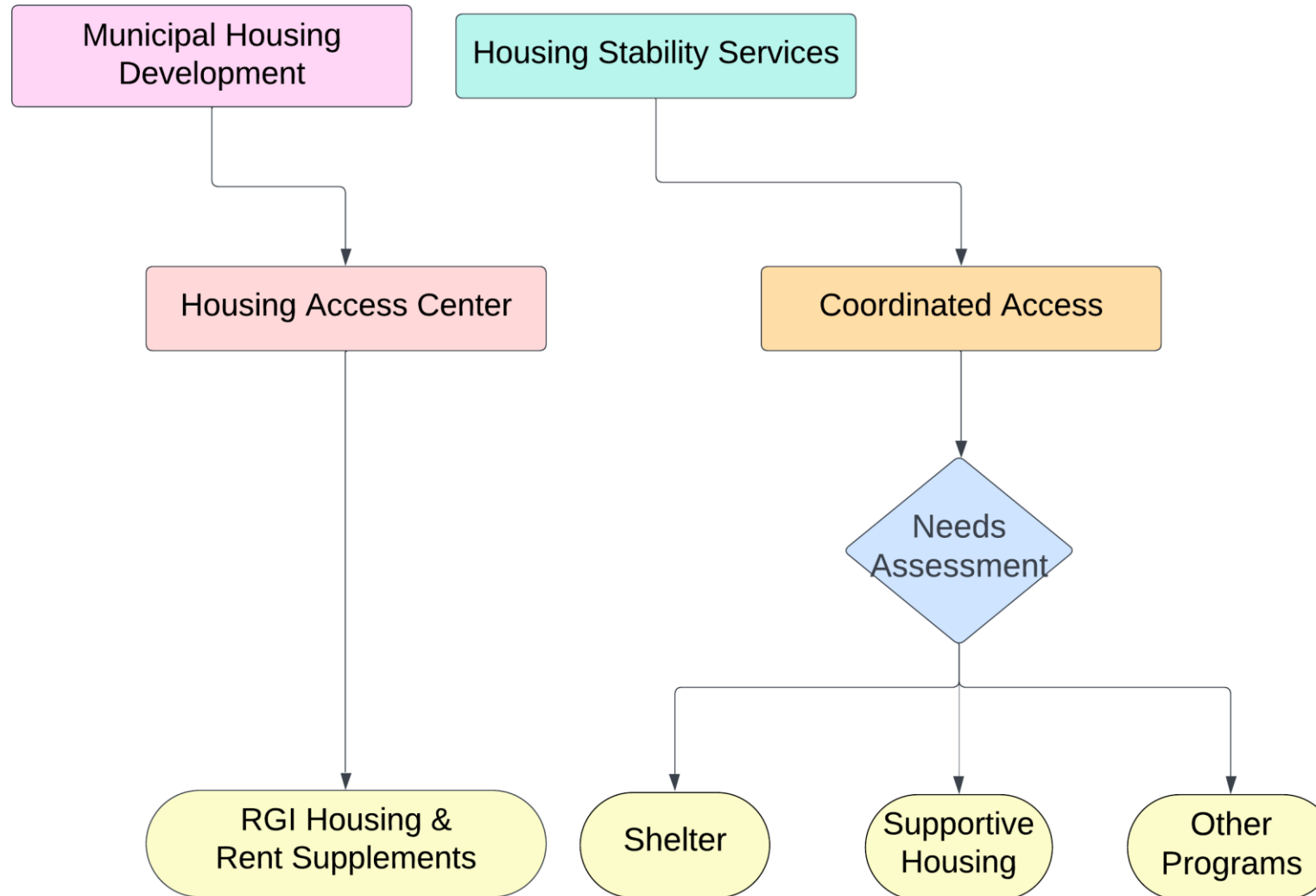


Streamlining the Application Process

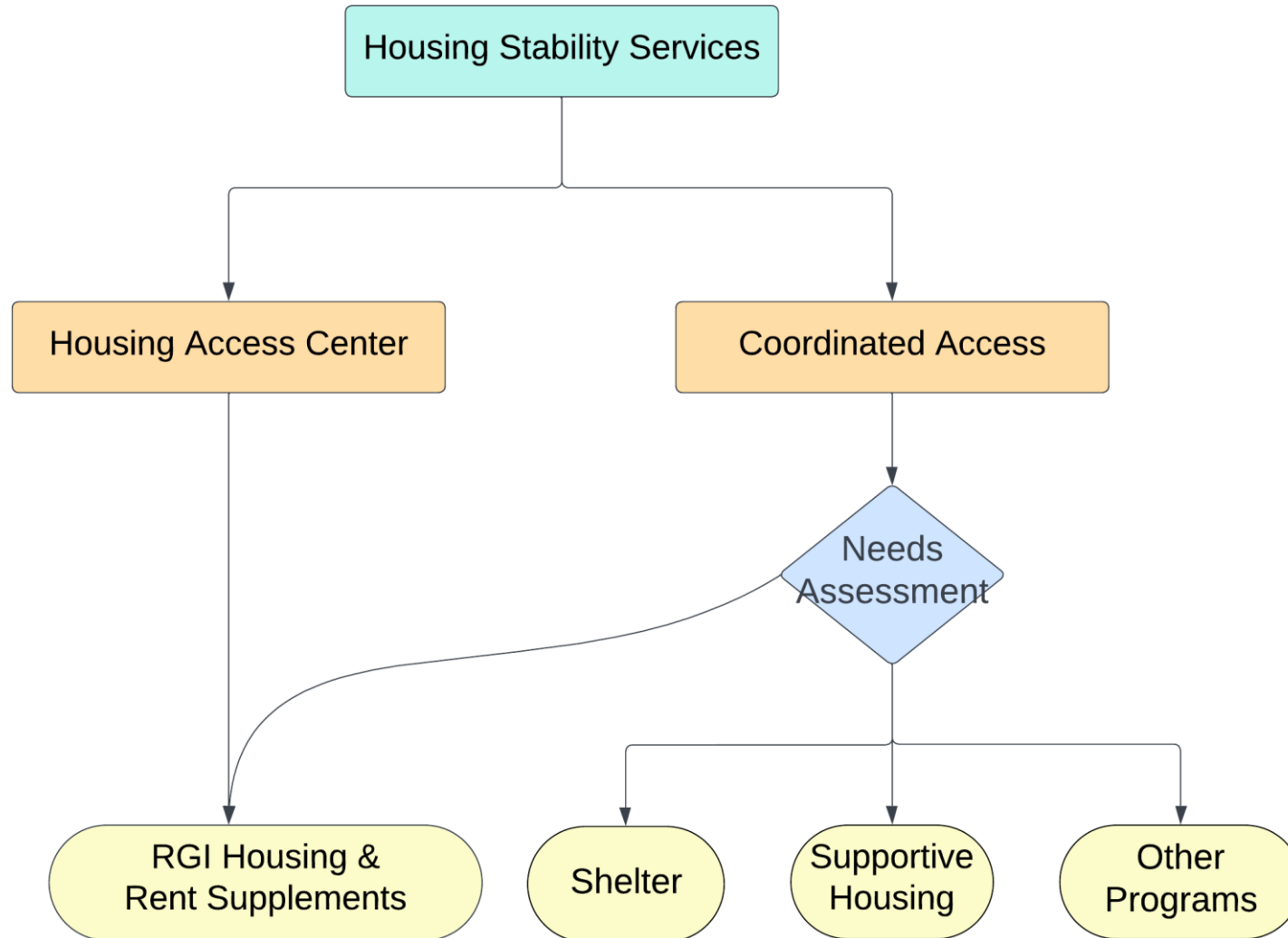
- 1,615 paper applications
- 374 additional eligible Urgent and Special Priority forms
- So many loose papers!



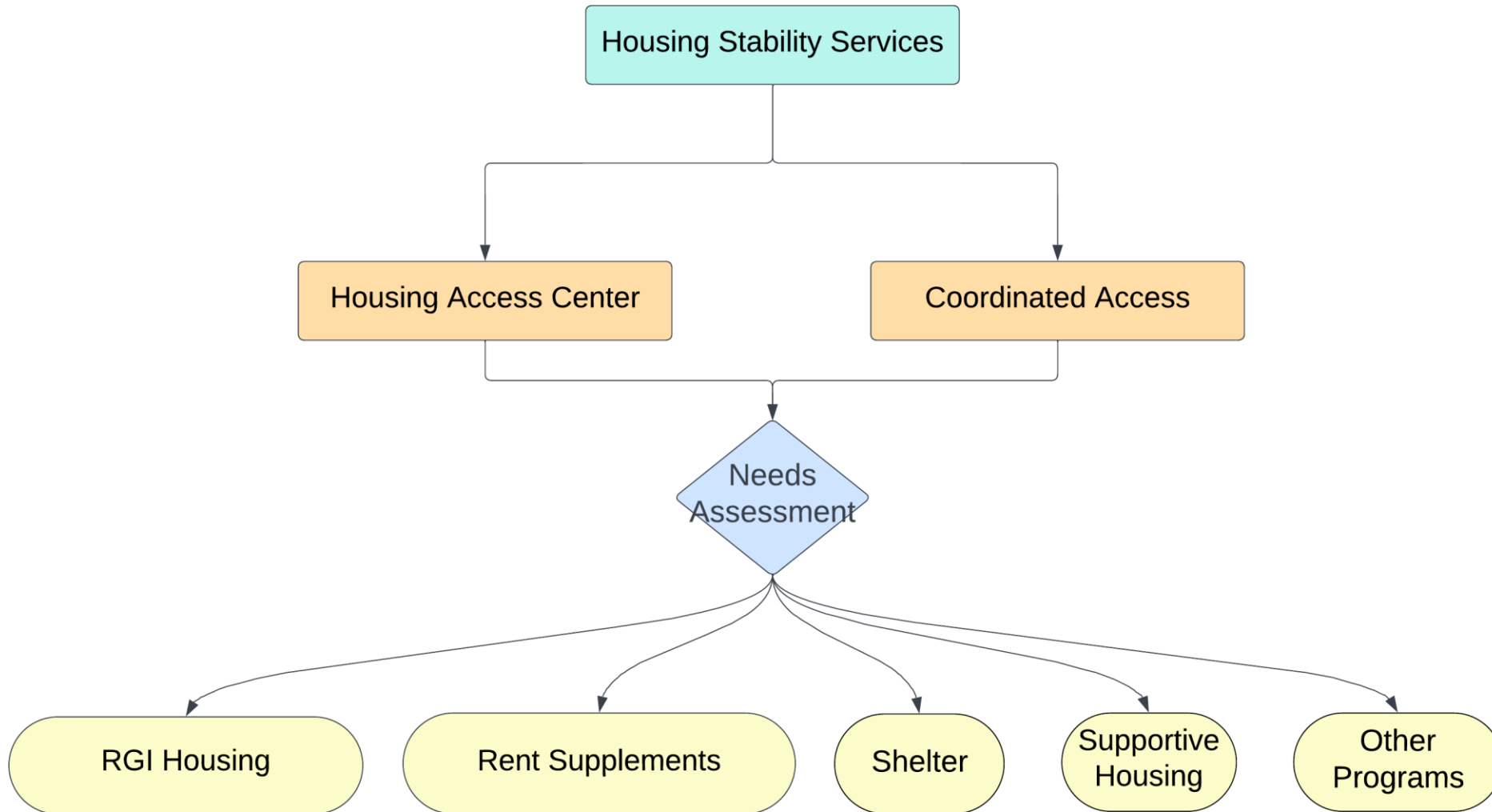
Movement to Housing Stability Services



Alignment with Coordinated Access



Alignment with Coordinated Access



The Right Housing at the Right Time



- Transitional Housing
- Supportive Housing
- Housing with Support
- RGI Housing
- Rent Supplements
- Long-term Care



System Shift: From Unit-Based to Portable Benefits





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Using Technology to Improve Processes






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Hunger strike calling attention to homelessness begins in London, Ont.



Outreach worker Dan Oudshoorn will go without food until demands are met

 [Michelle Both](#) · CBC News · Posted: Aug 02, 2022 11:01 AM EDT | Last Updated: August 12, 2022



People gather at city hall in London, Ont. on Aug. 2, 2022 to support a hunger strike and protest to improve services for people experiencing homelessness. (Michelle Both/ CBC News)



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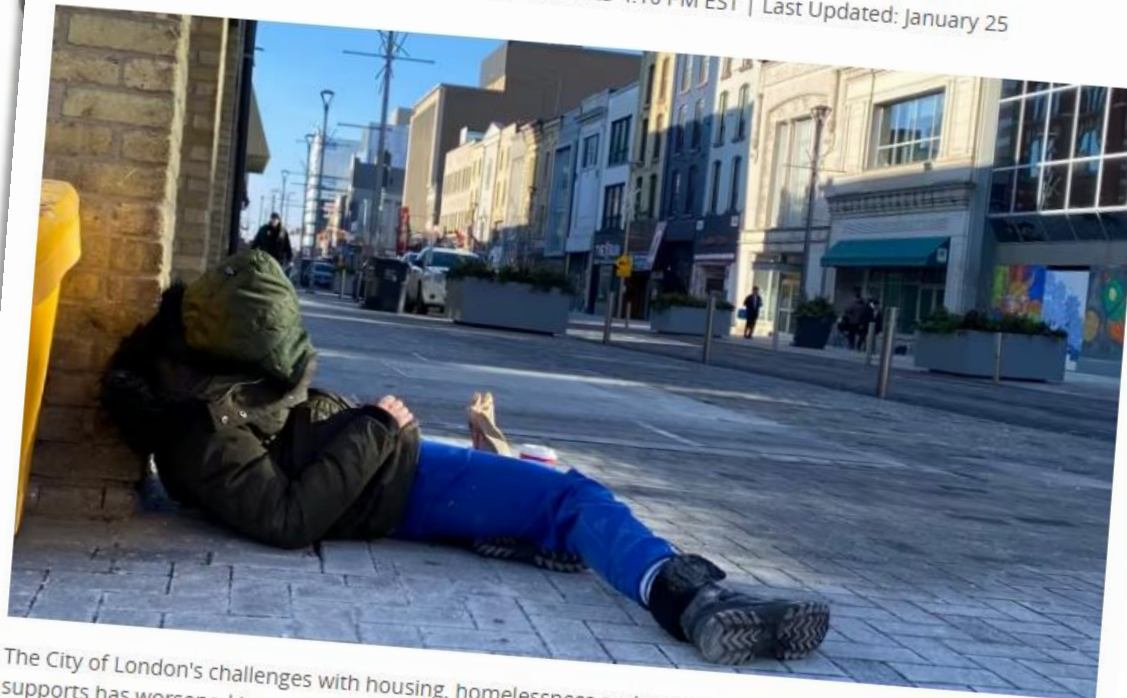
Summit looks to 'wipe the slate clean' in London's response to homelessness, housing



Details not released, but multi-agency meeting drafts call for new, collaborative approach



Andrew Lupton - CBC News - Posted: Jan 25, 2023 4:10 PM EST | Last Updated: January 25



The City of London's challenges with housing, homelessness and need for more addiction and mental health supports has worsened in recent years. (Colin Butler/CBC)

London

London, Ont., gives green light to first 3 homeless hub locations despite concerns from residents



Priority groups will include women and female-identifying individuals, youth and Indigenous people



Isha Bhargava · CBC News · Posted: Sep 26, 2023 5:09 AM EDT | Last Updated: September 26



Some northwest London residents attended the Sept. 25 strategic planning and policy committee meeting to express their concerns about a hub opening up in their neighbourhood. Many say they learned about the proposed location a few days before the vote. (Andrew Lupton/CBC)

Change Management



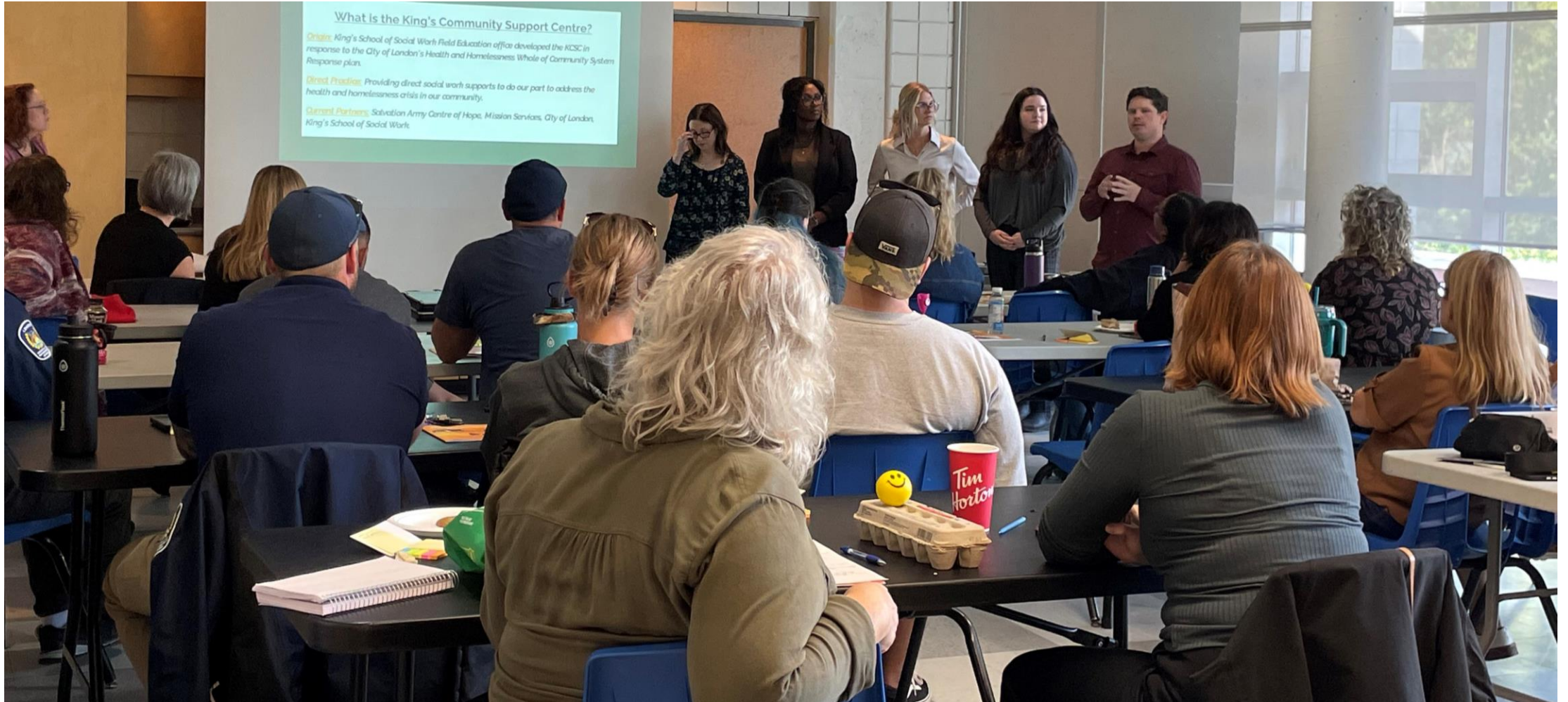


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Change Management – Collaborate



Change Management – Develop Understanding





Change Management – Create Opportunity

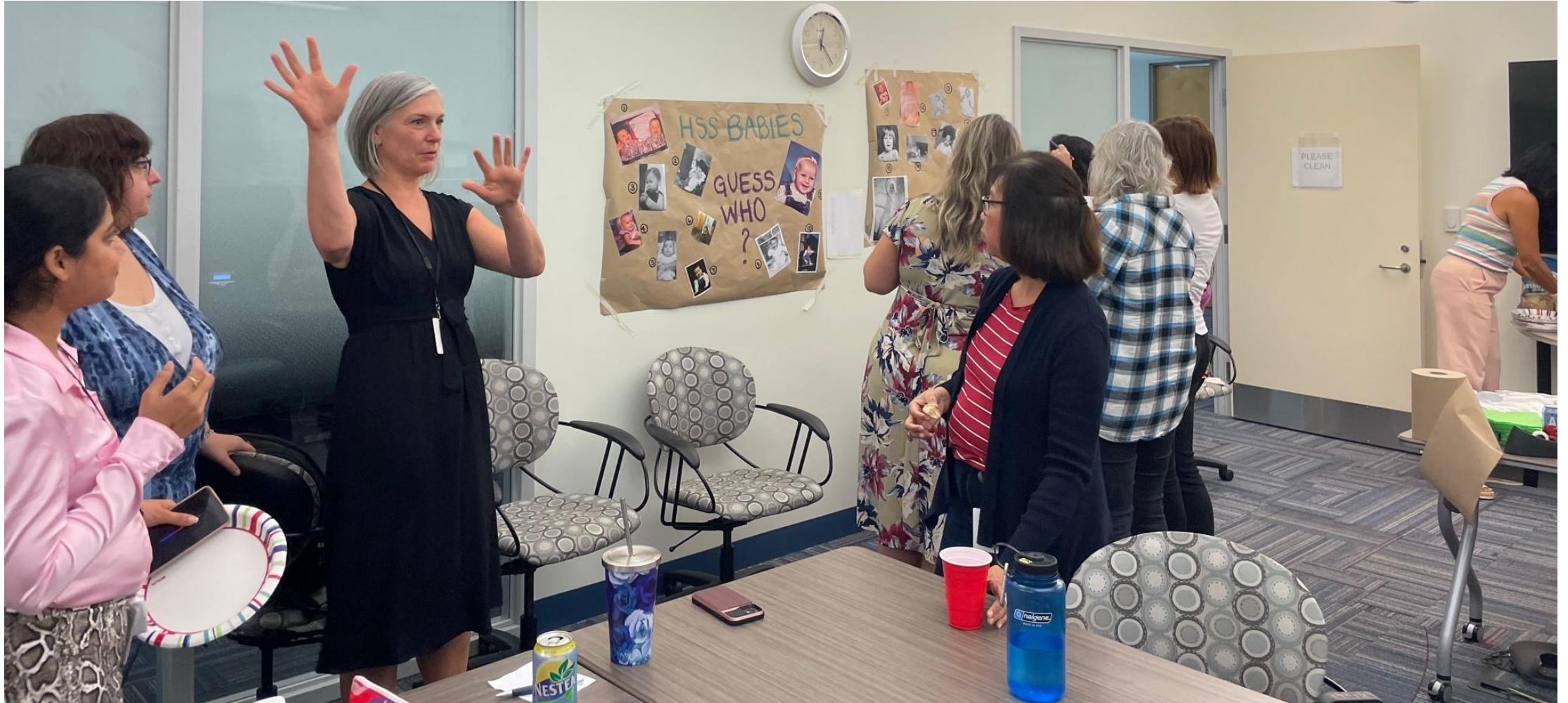




Change Management – Have Fun



Change Management – Celebrate



Change Management – Make Mistakes





City of London

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