

# **Empowering Change:**

Unleashing the Potential of Integrated Governance

## Objectives for Today:

- Review The City of Red Deer's "Housing & Homelessness Integration Committee" structure
- Importance of intentionality when selecting stakeholders
- Highlight the importance of lived & living experience voices
- Prioritizing Truth and Reconciliation
- Finding impactful and sustainable solutions



Safe, accessible and affordable housing is available to all and everyone is appropriately housed.



# Determining The City's of Red Deer's "Level of Responsibility" re. "Housing"

#### THREE LEVELS OF RESPONSIBILITY

Based on these criteria, The City has three general levels of responsibility to achieve the SPF's community goals:



**Primary:** The City has a primary responsibility and, as a stakeholder, has a central role.

- High accountability
- Strong capacity
- Significant City role required to achieve community goal(s)



**Shared:** The City is one of a few or many responsible stakeholders.

- Accountable for some aspects
- Some capacity
- Moderate City role required to achieve community goal(s)



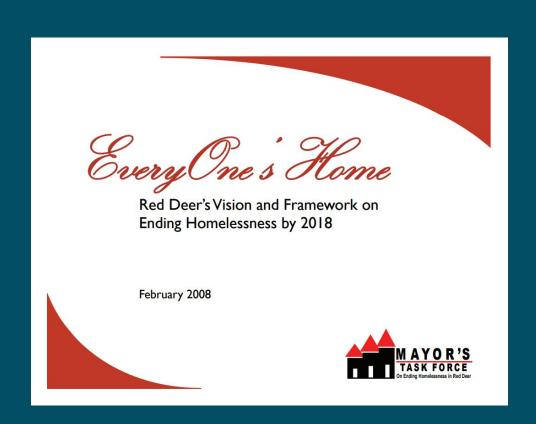
**Complementary:** other stakeholders share most responsibility; The City plays a supporting role.

- No formal mandate
- Limited capacity
- Small City role required to achieve community goal(s)

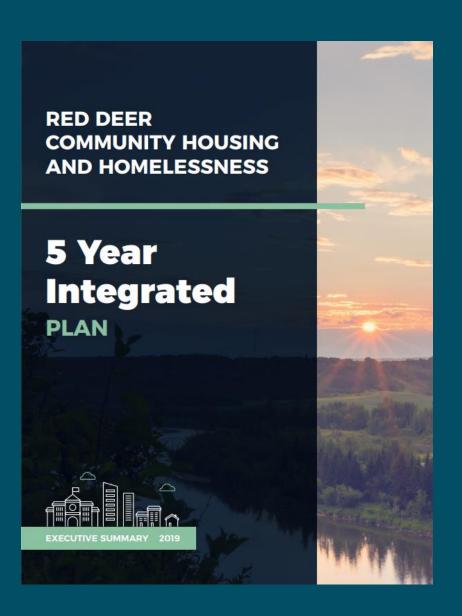
# Goal (e.g., Housing) City of Red Deer Other stakeholders

The City's role is currently shared amongst other levels of government and housing service providers.

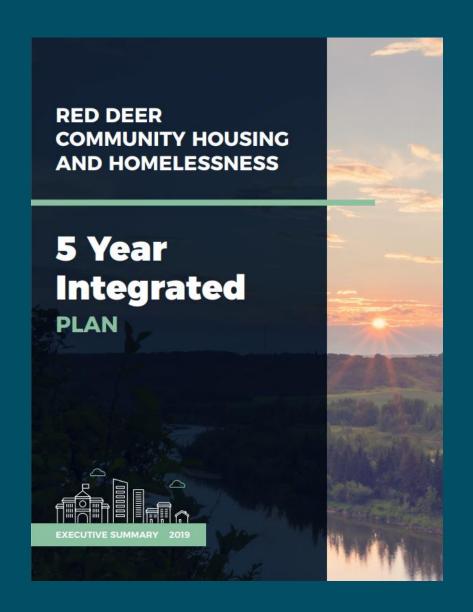
## Building a new direction







## Community Priorities



Priority #1: Wraparound Supports

Priority #2:Truth & Reconciliation

Priority #3: Housing Options

Priority #4: Early Intervention &

Coordination

Priority #5: Communication &

Leadership



## Communications & Leadership

- Enhanced collaboration and optimization of resources between funders (private companies, government, and foundations) requires not only the leveraging of existing decision making tables, but a focus on shared funding priorities & outcomes
- Meaningful and appropriate engagement of citizens and community members with lived/living experience of homelessness will be leveraged to support plan implementation, enhance accountability and transparency.

# Gaining Focus for the Future





## Four Areas of Focus:

Governance

Solvernance Housing **Supports** 

Direct Service Delivery

Governance

- Governance • Leadership & Decision Making
- Planning, Convening & Coordination

**Affordable** Housing **Inventory** 

- Asset Development
- Asset Management

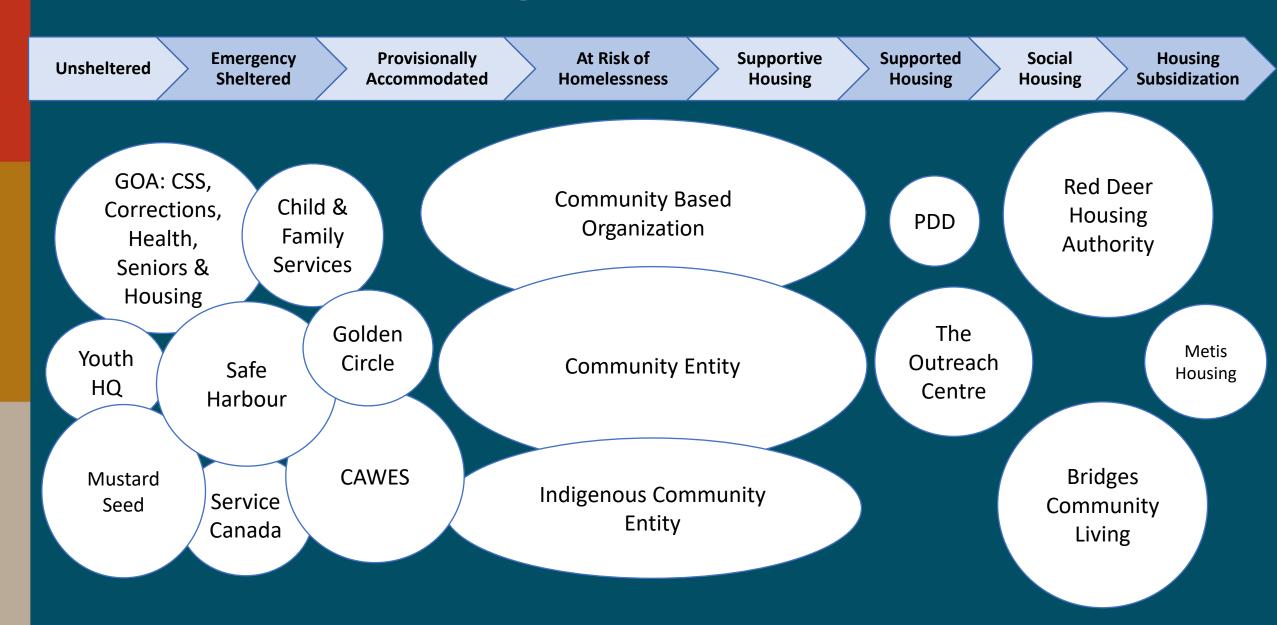
**Fund Administration** 

 Contract Management, Research, Monitoring & Evaluation

SOVELLANCS

Governance

### Former State of Housing Continuum - Governance



# Updated Governance Option: INTEGRATED COLLABORATION MODEL

**Unsheltered** 

**Emergency Sheltered** 

Provisionally Accommodated

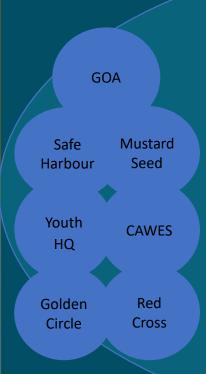
At Risk of Homelessness

**Supportive Housing** 

Supported Housing

Social Housing

Housing **Subsidization** 



#### **NEW COMMITTEE OF COUNCIL**

Community Based Organization Designated Community Entity

Council Designed Terms and Appoint Members
With designated professional representation from:
Shelter provision,
Housing Authorities,
Indigenous Community,
Business & Faith Communities,
Health System, Council, Community Members, etc

Indigenous CE

#### AFFORDABLE HOUSING ENTITIES

& DEVELOPMENT (General & Seniors)

## Housing & Homelessness Integration Committee – Pg. 1

#### Purpose

- (1) The purpose of the Housing and Homelessness Integration Committee (HHIC) is to positively contribute to the Housing Goal of The City's Social Policy Framework "Safe, accessible and affordable housing is available to all and everyone is appropriately housed". The Committee will work to support the Housing Goal by:
  - (a) Acting as the Community Advisory Board (CAB) when and as required by federal housing grants; and
  - (b) Being the decision making authority for The City of Red Deer for:
    - (i) Planning, research and evaluation;
    - (ii) Coordination of asset management and development & homelessness support services; and
    - (iii) Fund administration for Community Based Organization (CBO), and Community Entity (CE)
    - Designated, and Community Entity Indigenous (as requested) through its Fund
       Adjudication Sub-Committee.

# Housing & Homelessness Integration Committee – Pg. 2

#### Roles:

- (a) Act as the authority and system planner on housing and homelessness efforts related to the goal of ending homelessness
- (b) Establish processes for application for, the adjudication of, and the award of grant dollars in the areas of collaborative housing and homelessness efforts
- (c) Lead the development of integrated community plans and planning processes in the areas of housing and homelessness
- (d) Coordinate Asset Management and Development opportunities, and support integrated community planning toward asset provision in community
- (e) Provide and seek input into community priority-setting when necessary as it relates to collaborative housing and homelessness efforts
- (f) Review and provide feedback with respect to annual service delivery plans, multiyear plans and other housing related community plans
- (g) Provide a mechanism for individuals and groups to present issues and ideas concerning housing or ending homelessness to the Committee
- (h) Guide the development of community reports on ending homelessness
- (i) Raise awareness of housing systems including homelessness and affordable housing issues with the public, community agencies and the private sector

### HHIC - Membership

A minimum of 12 up to a maximum of 14 consisting of:

- (a) Two Councillors
- (b) Two Indigenous community representatives endorsed by the Urban Aboriginal Voices Society
- (c) Two Citizen Representatives
- (d) One Representative from the business community
- (e) One representative from Alberta Health Services, Addictions and Mental Health
- (f) One representative from a homeless serving shelter agency active in the City
- (g) One representative from a housing support service agency active in the City
- (h) One representative from an Indigenous support serving agency active in the City (endorsed by UAVS)
- (i) One housing public entity representative
- (j) One representative from the faith community
- (k) One representative from the justice or enforcement system



Fund Adjudication Subcommittee

Housing &
Homelessness
Integration Committee

Indigenous Fund Adjudication Subcommittee

Ad-Hoc (e.g. Housing Asset Development)

### Fund Adjudication – General

A **Fund Adjudication Sub-Committee** is established at the first HHIC meeting. Membership will be from HHIC with the following composition:

- One Councilor
- One Citizen Representative
- One Indigenous Community Representative
- One Rep from either; the Business Community; AHS, Addictions and Mental Health; or Faith Community

**Note:** Committee members from a homeless serving shelter agency, housing public entity and the housing support service agencies are not eligible for appointment. They may participate in and inform related dialogues that take place as a large committee.

### Fund Adjudication – Indigenous

**Purpose:** in honoring the City of Red Deer's commitment to Truth and Reconciliation, a funding allocation process was established with a commitment to: self-determination, cultural competency, and better understanding Indigenous populations' unique needs to address differences through effective interactions.

**Authority:** Utilizing a process determined by the Urban Aboriginal Voices Society – Housing Domain, the Indigenous Fund Adjudication Committee (HHIC) shall adjudicate and award grand or contribution dollars identified by The City as being the responsibility of the HHIC to administer for Indigenous service delivery.

#### Membership:

- Two (2) Previously endorsed Indigenous Community Representatives on HHIC
- One (1) Elder/Knowledge Keeper experienced in housing
- One (1) Indigenous Community Member
- One (1) Member designated by Metis Local 492 (future Otipimiswak Government)

\*Committee members from Indigenous housing support service agencies are not eligible for appointment, however funded agencies were an integral participant in creating the process and providing information for informed decision making.



Innovation and Community Development Enhancement Project Grants

- Max. 2-years
- New/Arising Needs
- Timely distribution of funding

# Community Development Strategic Investment Grants

- Programming that aligns with City Strategic Goals
- Multi-year set term funding
- Established procurement practices

# Community Development Service Delivery Grants

- Areas determined by The City to be best delivered by community-based entities
- Long-standing agreements, reviewed on a regular basis for mutual satisfaction

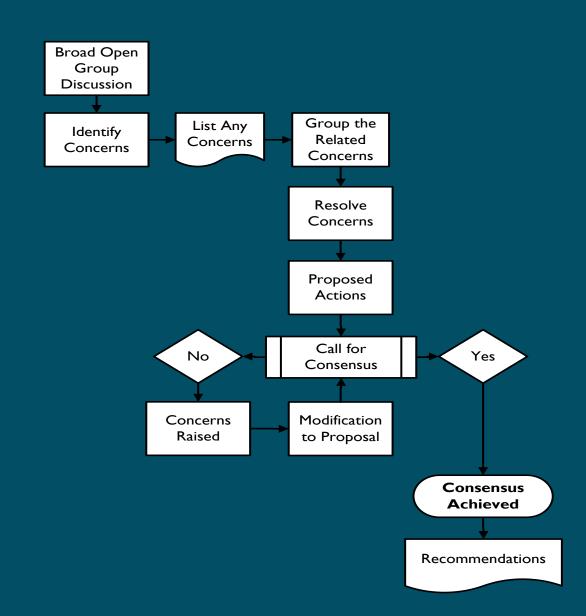
## Consensus Decision Making

#### **Guiding Principles:**

- Agreement Seeking
- Collaborative
- Cooperative
- Egalitarian
- Inclusive
- Participatory
- Exhaustive

#### Procedure:

- 1. Subject Matter Introduction
  - Broad Discussion
  - Expression of Concerns
  - Exploration of Options
- 2. Call for Consensus
- 3. Dissent Options



### Incorporating Lived Experience Voices:

- 2021 Request for Proposals to create a Lived/Living Experience group
- Canadian Mental Health Association Central Alberta: worked with various service providers to help highlight the opportunity for folks with lived/living experience to participate
- Mandate of the group self-established
- Determined to focus on a documentary reporting to The City: Titled "Why Don't You See Me"
  - Have had numerous screenings across the community
  - Q&A sessions to dispel myths
- Asked to have a coordinated dialogue with HHIC to determine how the two groups could work together
  - Immediately asked to sit as a "Committee Resource"
  - Will be amending the Council Committees Bylaw to establish a Co-Chair as a voting member









## What have we learned from this integrated model?

- 1) Opportunity to utilize a range of community expertise to support decision making, regarding complex issues
- 2) Inclusion of other systems (i.e. health, justice)
- 3) Allow for increased representation from the continuum of housing supports (shelter, homelessness supports, housing management bodies)
- 4) Incongruent perspectives can often lead to the wisest result
- 5) Consensus decision making can lead to robust discussions/decisions
- 6) We continue to explore ways to support self-determination for Indigenous housing/homelessness support funding
- 7) Red Deer's Lived Experience Council has been an invaluable asset to the broader governance system.
  - Increased understanding, learning and informed decision making
- 8) Efficiency in funding processes, decision making, & ensuring no conflicts of interest

# Thank you!

