# Housing First for Youth (HF4Y) Program Adoption & Practice Innovations Study

Ashley K. Ward, PhD

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# LAND ACKNOWLEDGMENT

We are all Treaty People
by Mi'kmaw Artist Chelsea Brooks





# PRESENTATION OVERVIEW

- Housing First Programs for Youth
- Research Evidence
- Program Adoption, Implementation, & Innovation
- Study Aims & Research Questions
- Methods
- Knowledge Mobilization Plan

#### Housing First and Youth

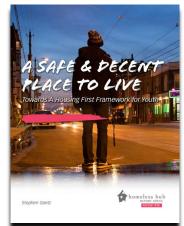
For over a decade, Housing First (HF) has been adapted as a program and as a philosophical approach to address youth populations experiencing homelessness.

Relative to adult models, HF models for youth acknowledge and empower their developmental and social-cultural contexts.

# Pathways to Housing









# Canadian provinces and cities with HF4Y programs:

#### Alberta

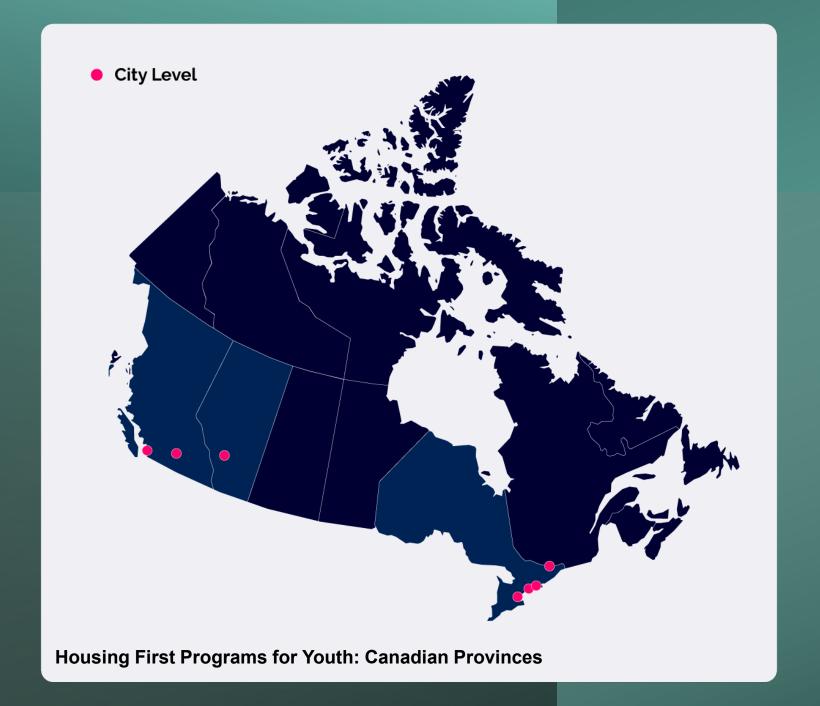
• Calgary (5)

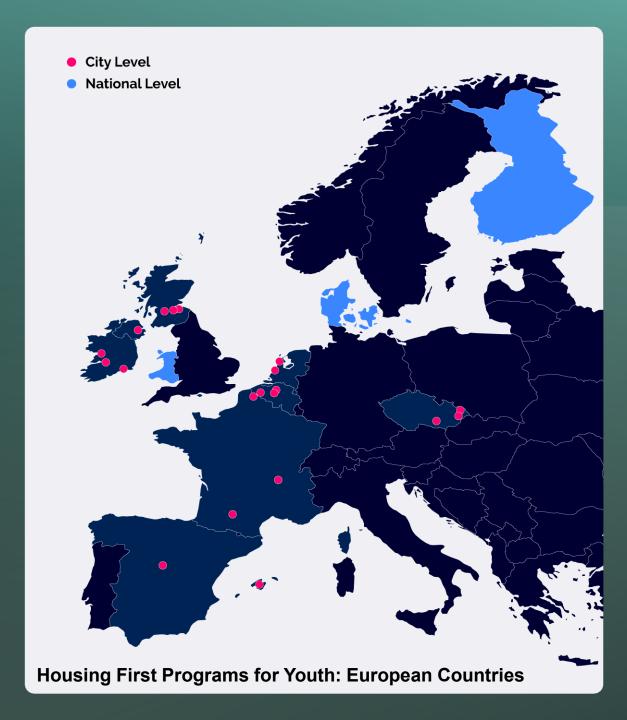
#### **British Columbia**

- Kelowna
- Vancouver

#### Ontario

- Hamilton
- Toronto
- Whitby
- Oshawa





# European countries and cities with HF and youth programs:

- Belgium
- Czechia \*in development
- France
- Ireland
- Netherlands
- Scotland
- Spain
- Finland

# Implementation at the national level:

- Denmark
- Wales

# CORE PRINCIPLES OF Housing First

- 1. A Right to Housing with No Preconditions
- 2. Youth choice, youth voice, and self-determination
- 3. Positive youth development and wellness orientation
- 4. Individualized, client-driven supports with no time limits
- 5. Social inclusion and community integration







Making the Shift Housing First for Youth (HF4Y) Demonstration Project

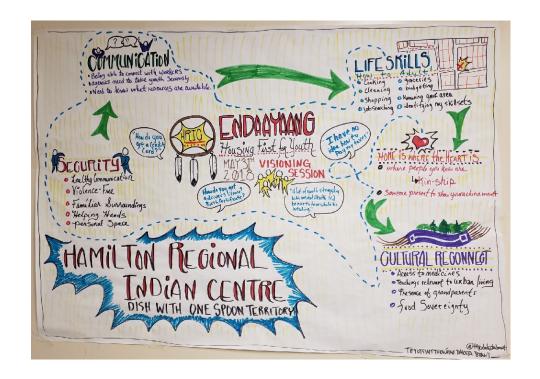
Three HF4Y programs in Ontario:

- Endaayaang (Hamilton)
- Free 2 Be (Toronto)
- HF4Y Ottawa (Ottawa)









#### Research Evidence

There is some empirical evidence to show that HF programs for youth:

- Have been tested to support **multiple youth populations** e.g., young mothers (Slesnick et al., 2023), youth with MH problems (Doré-Gauthier et al. 2019a; Kozloff et al., 2016; Gilmer, 2016), youth who use drugs (Kelleher et al., 2021), and youth exiting care (Bonakdar et al., 2023)
- Stabilize housing (Doré-Gauthier et al., 2019a; Forchuk et al., 2013; Holtschneider, 2016; Kozloff et al.) as well as feelings of security with housing (Brakenhoff et al., 2022) and independence (Doré-Gauthier et al., 2019b)
- **Improve physical health** outcomes (Bonakdar et al.,) and decrease the need for hospitalization and emergency services (Collins et al., 2019)
- **Improve MH** outcomes (Bonakdar et al.,), and reduce the need for hospitalization and emergency services (Doré-Gauthier et al., 2019b)
- Support family connections (Holtschneider), decrease CPS involvement (Collins et al.), and decrease negative peer influences (Forchuk et al.) and

# Table: Five Constructs Associated with Innovation Adoption

(adapted from: Wisdom et al., 2014)

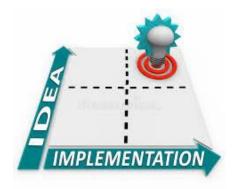
| Factor |   | Description  |  |  |
|--------|---|--|--|--|
|        | Sociopolitical and<br>Community Factors | <ul> <li>An environment supportive of innovation adoption</li> <li>Policies, regulations, and accreditation standards supportive of innovation</li> <li>Financial incentives</li> </ul>  |  |  |
|        | Organization<br>Characteristics         | <ul> <li>A culture of openness, learning, and risk-taking</li> <li>Leadership support for and experience with innovation adoption</li> <li>Resources to facilitate adoption and implementation success (e.g., engagement with innovation developers)</li> </ul>      |  |  |
| 3.     | Innovation<br>Characteristics           | <ul> <li>Evidence-based and superior to current program or practice</li> <li>Adaptable to the organization context; compatible with its mission and policy, values, and cultural norms</li> <li>Cost effective</li> <li>Low risk</li> </ul>                          |  |  |
| 4.     | Staff<br>Characteristics                | <ul> <li>Positive attitudes toward, and motivation for, adoption</li> <li>Values and beliefs that appreciate change and quality improvement</li> <li>Compatible skills and experience</li> <li>Tolerance for ambiguity and propensity towards risk taking</li> </ul> |  |  |
| 5.     | Client/Service User<br>Characteristics  | Beliefs and attitudes compatible with innovation     Having moderate to high motivation/readiness for change   |  |  |

#### **Key questions for research to answer are:**

- What factors matter for leaders considering adoption of HF programs for youth?
- Do the interests and priorities of leadership and host organizations always lead to HF for youth program adoption, as well as their successful implementation?
- In what contexts is it better for organizations to adopt youth-focused HF programs, or to apply HF principles and practices to other types of housing and supports programs?
- How can HF programs for youth be supported to move successfully from a pilot stage to full implementation?
- How can program sustainability be engaged at the start of planning and design, and carried through to full implementation?

#### **Program Implementation**

- ☐ Are the program's key practice components aligned with the service delivery model?
- Is the program reaching its intended audience?
- ☐ Is the program achieving its planned outputs?
- ☐ What are the program's strengths and improvement areas?
- ☐ What adaptations (if any) were made to the program to fit the context and needs of the surrounding community and target participants?





#### **Innovation and Social Change**

To be most effective, HF efforts for youth require broad systems change, as well as wide-scale implementation with sustained investment.

At the program level, team flexibility and adaptability matter, partnerships with stakeholders matter, and advocacy and justice for youth matter.

Innovation needs to further consider the barriers we know exist with this model, such as housing availability and supporting youth through the challenges they face.



#### The aims of the current study are to:

- 1. Understand how Housing First is recognized as an innovative program to address youth homelessness in various communities;
- 2. Understand the needs of organization leaders and service delivery teams as they adopt, implement, and build the capacity of their youth-focused Housing First programs;
- 3. Understand how Housing First programs for youth are planned and designed to fit the needs of the host organization, as well as the community context of youth homelessness and the needs of housing providers, service delivery partners, youth, and other stakeholders;
- 4. Understand the model compatibility between Housing First for Youth and other Housing First programs for youth;
- 5. Understand how Housing First programs for youth are implemented, accounting for the ways in which organizational adaptations, barriers, limits, and facilitators occur;
- 6. Ascertain the training, capacity-building, and technical support needs for programs as they grow and evolve.

## METHODS



#### **Research Design**

Cross-sectional mixed-methods design



### **Participants**

Leaders of host organizations
Service delivery team leads



#### **Recruitment Strategy**

- (1) email invitation via AWHC's Training & Technical Assistance Program
- (2) social medial platforms (Facebook, Twitter, LinkedIn)
- (3) recruitment flyer through newsletters and mailing lists
- (4) snowball strategy with interview participants

# **METHODS**

#### Literature Review

- Factors related to program adoption and implementation success and failure
- Diffusion of program innovation
- Program fidelity and quality monitoring
- Evolving training and capacitybuilding needs

#### Document Review

- Policy and social welfare context
- Program context

### Quantitative Analysis

- Descriptive summary of programs in Canada and Europe
- Fidelity assessment of program alignment with HF4Y core principles
- Descriptive summary of training and technical assistance need
- Fidelity tool validation

### Qualitative Analysis

- Grounded theory (HF4Y, diffusion of innovation)
- Content analysis

# **METHODS**



### **Quantitative Measures**

HF4Y Site Description Survey

Core Principles Checklist: HF4Y Program

Fidelity Self-Assessment

HF4Y Training & Technical Assistance
Questionnaire



### **Qualitative Measures**

Individual and focus group interviews

# Housing First for Youth (HF4Y) Site Description Questionnaire

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- √ 40 questions
- ✓ MC, DD, & SA response types
- ✓ ~25 minutes to complete
- ✓ Completed by service team leads

| Section                        | Example Content   |  |  |
|--------------------------------|---|--|--|
| Site Characteristics           | <ul> <li>Size of surrounding community</li> <li>Populations served and services offered</li> <li>Experience serving homeless youth or adults prior to<br/>HF for youth program</li> </ul>   |  |  |
| Program Structure              | <ul> <li>Service team structure and roles</li> <li>Caseload characteristics</li> <li>Frequency and content of individual and team supervision</li> </ul>  |  |  |
| Program Eligibility & Referral | <ul> <li>Who is program intended for (age range, population focus, housing status)</li> <li>Inclusion and exclusion criteria</li> <li>Referral process</li> </ul>   |  |  |
| Program Operations             | <ul> <li>Length of time to complete intake, secure housing, etc.</li> <li>Internal/in-house and external services</li> <li>Service team's overall skill/capacity in practice areas</li> </ul>   |  |  |
| Program Retention & Completion | <ul> <li>Number of youth currently enrolled</li> <li>Number of youth completed/exited</li> <li>Average length of time for a youth's enrollment in the program</li> <li>How the program qualifies a youth's readiness to complete the program</li> </ul> |  |  |
| Research & Program Evaluation  | Overall evaluation practices (e.g., program logic and outcome measurement, usage of program data and quality improvement)   |  |  |

#### **Core Principles Checklist:**

# Housing First for Youth (HF4Y) Program Fidelity Self-Assessment

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- ✓ 29 items
- ✓ Yes/No response
- ✓ ~5 minutes to complete
- ✓ Completed by service team leads

| Core Principle  | Example Questions  |  |  |  |
|---|--|--|--|--|
| Principle 1:<br>A Right to Housing with<br>No Preconditions             | <ul> <li>Access to housing is provided to youth regardless of their situation, needs, and behaviors.</li> <li>The location of youths' housing are separate physically from service delivery.</li> </ul>  |  |  |  |
| Principle 2:<br>Youth Choice, Voice, and<br>Self-Determination          | <ul> <li>Youth are active collaborators in service delivery. Their interests and choices are incorporated in several areas of service delivery - such as in goal setting, determining weekly appointment times and where they happen, and selecting options for services and supports.</li> <li>The program includes an agreement that youth meet at least once weekly with their case manager.</li> </ul>   |  |  |  |
| Principle 3: Positive Youth Development and Wellness Orientation        | The program incorporates a Positive Youth Development approach. That is, the physical, cognitive, emotional, and sociocultural needs of developing adolescents and young adults are built into the program's framework. It recognizes the hardships that youth who experience homelessness commonly encounter, and builds on their strengths, goals, and aspirations while addressing risks/vulnerabilities and enhancing protective factors and resilience.                                     |  |  |  |
|   | <ul> <li>The program incorporates a trauma-informed approach, characterized in service<br/>delivery by relational trust-building, collaboration, and nonjudgmental support, as well<br/>as a physical environment that addresses triggers and provides a safe, welcoming<br/>space.</li> </ul>   |  |  |  |
| Principle 4: Individualized, Client-Driven Supports With No Time Limits | <ul> <li>Youth are held accountable for their goals and actions while also given opportunities to learn and make mistakes.</li> <li>The program incorporates a harm reduction perspective and practices when addressing youths' substance use and addiction concerns, as well as their health, social behaviours, and sexual practices. Case managers have conversations with youth about their risky behaviours and support their safety.</li> </ul>  |  |  |  |
| Principle 5:<br>Social Inclusion and<br>Community Integration           | <ul> <li>The program incorporates an intersectional focus that acknowledges the social complexities in a youth's lived experiences and identities, and connects youth to social, cultural, and spiritual opportunities and events.</li> <li>The program incorporates a focus on building a youth's natural support (e.g., building healthy and satisfying relations with peers, repairing relations with family and/or caregivers, encouraging young people to find healthy mentors).</li> </ul> |  |  |  |

# Housing First for Youth (HF4Y) Training & Technical Assistance Questionnaire

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- ✓ 18 items
- ✓ MC & SA response types
- ✓ ~10 minutes to complete
- ✓ Completed by service team leads

| supervision   | practices:                |                    |                    |               |  |  |  |  |  |
|---|---------------------------|--------------------|--------------------|---------------|--|--|--|--|--|
| Very confident  | Mostly confident          | Somewhat confident | Slightly confident | Not confident |  |  |  |  |  |
|   |                           |                    |                    |               |  |  |  |  |  |
| 13. What topics would you like to receive further training in?  14. a. What are the most common ways the service delivery team members stay up-to-date in their HF4Y practice knowledge? Select all that apply:  Online tools and training resources (e.g., Homelessness Learning Hub)  Webinars  Workshops  Coursework  Periodic events provided by the program or host organization  Periodic events provided by community organizations and institutions |                           |                    |                    |               |  |  |  |  |  |
| ☐ Conf  | ferences and profes<br>er | ssional meetings   |                    |               |  |  |  |  |  |
| 14. b. If 'Other,'  | indicate the method       | d of training:     |                    |               |  |  |  |  |  |

12. If you supervise the service delivery team, how confident overall are you regarding your

### QUALITATIVE INTERVIEWS



# **Program Founders**

n = 20 (10 Canadian, 10 European participants)

Impact of Gov't Mandates & Agendas
HF and Youth

Stakeholder Involvement & Engagement
Program Planning & Implementation
Barriers and Facilitators to Uptake



# **Service Team Leads**

n = 20 (10 Canadian, 10 European participants)

Program Implementation
Team Training & Capacity-Building
Program Innovation, Impact on Youth, and
Contribution to Addressing Homelessness
Program Evaluation

### KNOWLEDGE MOBILIZATION PLAN



BEST PRACTICE GUIDELINES



**BLOG SERIES** 



COMMUNITY OF PRACTICE SESSION SERIES



UPDATES TO CORE HF4Y GUIDES AND TRAINING PRODUCTS



REPORT SERIES



PRESENTATIONS FOR PROFESSIONAL CONFERENCES



MANUSCRIPTS FOR PUBLICATION

# **QUESTIONS?**

Visit us online: makingtheshiftinc.ca

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Ashley K. Ward

Senior Researcher wardash@yorku.ca 1-905-730-3195









