

The OCHE Model and Eviction Prevention

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OCHE's Origins

Our History

- 2010 - LeSage Report
- 2013 - Housing at Risk
- April 2014 – The OCHE officially opened
 - **Mandate: Eviction Prevention**
 - Arms-length accountability office
 - Reporting directly to the TCHC Board of Directors



Who Does the OCHE Serve?

The most vulnerable people living in TCHC who are on the verge of eviction:

- Seniors are defined as 59+
- Vulnerable persons as defined by the City of Toronto:

As the gap between the challenges a person faces and the resources they can access when facing those challenges. Vulnerability must be assessed in context – a person's vulnerability or resilience will depend on their circumstances, environment and resources in the broadest sense.

How we help?

Auditing/Oversight:

- Audits TCHC on their Loss of Rent-Geared-to-Income ("RGI") subsidy and Arrears Collection Process to ensure compliance and avoid unnecessary evictions

Case Management:

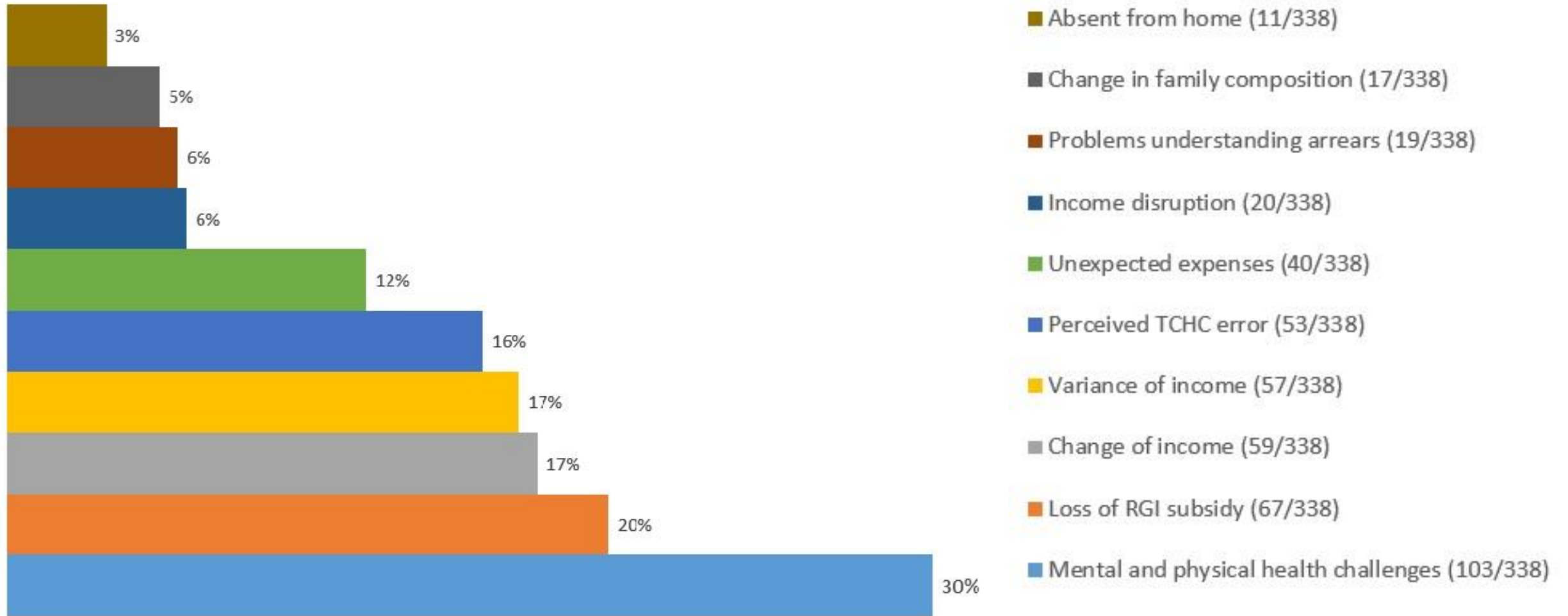
- Provides Case Management to all Tenants referred to reach a resolution to avoid eviction



Why do people get into arrears?



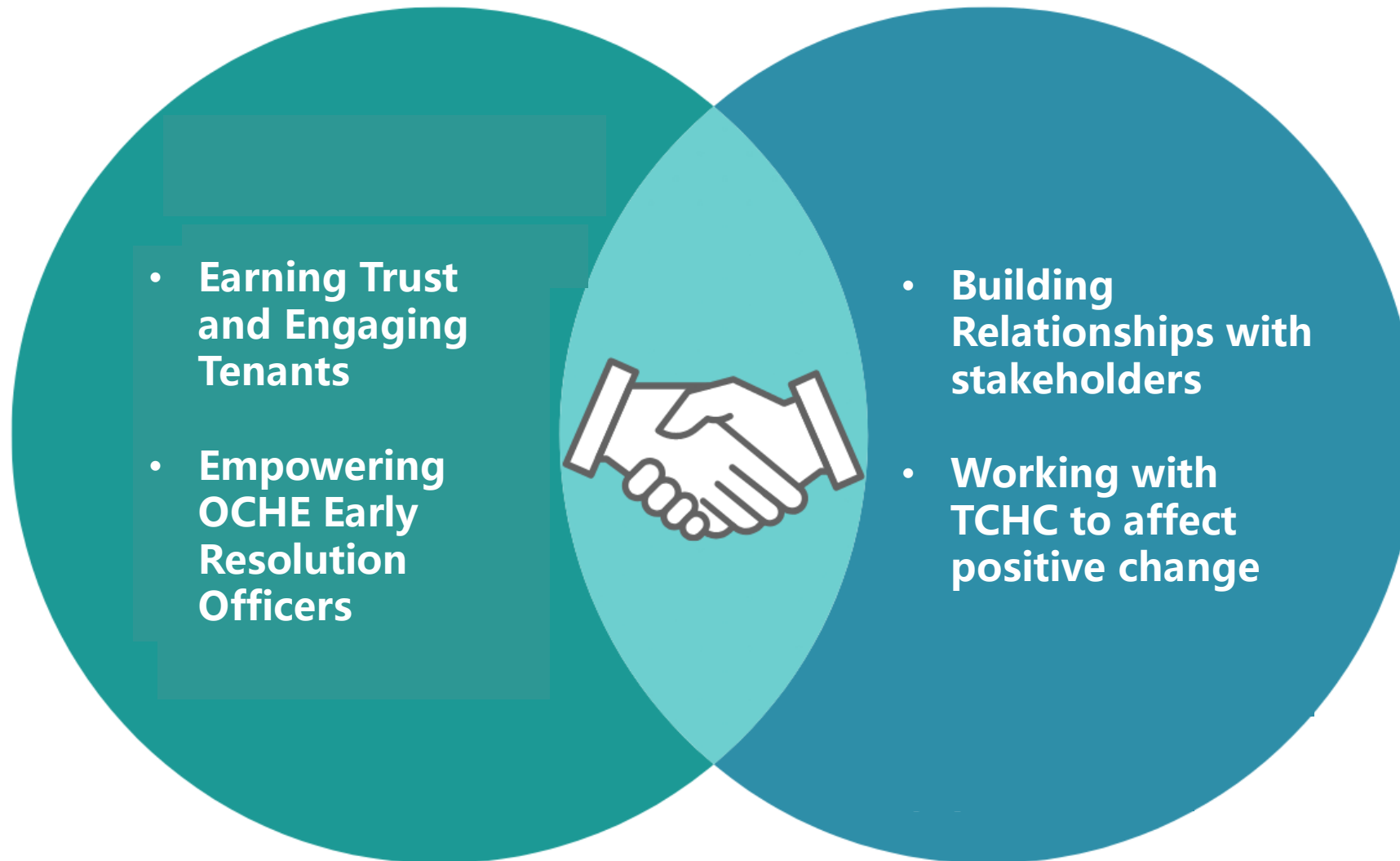
It's all about the Underlying Issues



The OCHE Approach



The OCHE as a Relational Model



How to Contact the OCHE



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416-632-7999



Website:
www.OCHE.ca



Office:
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Accessible Entrance: 341 Bloor Street West



Office Hours:
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Integrity • Impartiality • Independence