

Lessons Learned: Applications of HF Programming in an Emergency Shelter Setting

Brent Retzlaff and Vanessa Gamblin, Siloam Mission



Overview of Siloam Services

- ▶ Basic Services
- ▶ Progressive Services
- ▶ Housing



Basic Services

- ▶ Drop-In
- ▶ Meals
- ▶ Clothing
- ▶ Health Centre
- ▶ Emergency Shelter



Progressive Services

- ▶ Case Management
- ▶ Mental Health Intervention
- ▶ Art Program
- ▶ Spiritual Care
- ▶ Housing First
- ▶ Employment Programming



Housing

- ▶ Permanent Supportive Housing
- ▶ Youth Inter-dependent Living Program



Forming Relationships

- ▶ It starts in basic services
- ▶ Relationships with other shelters
- ▶ Buddy System



Stabilization

- ▶ Mental Health Intervention
- ▶ Case Management
- ▶ Working Together



Crisis Stabilization



The Loving Push

- ▶ 90 Day Notice
- ▶ Match with Caseworker
- ▶ Doorways Appointment if appropriate



Planned Discharge

- ▶ Sharing of Information
- ▶ Transfer of belongings
- ▶ Partnerships
- ▶ Health



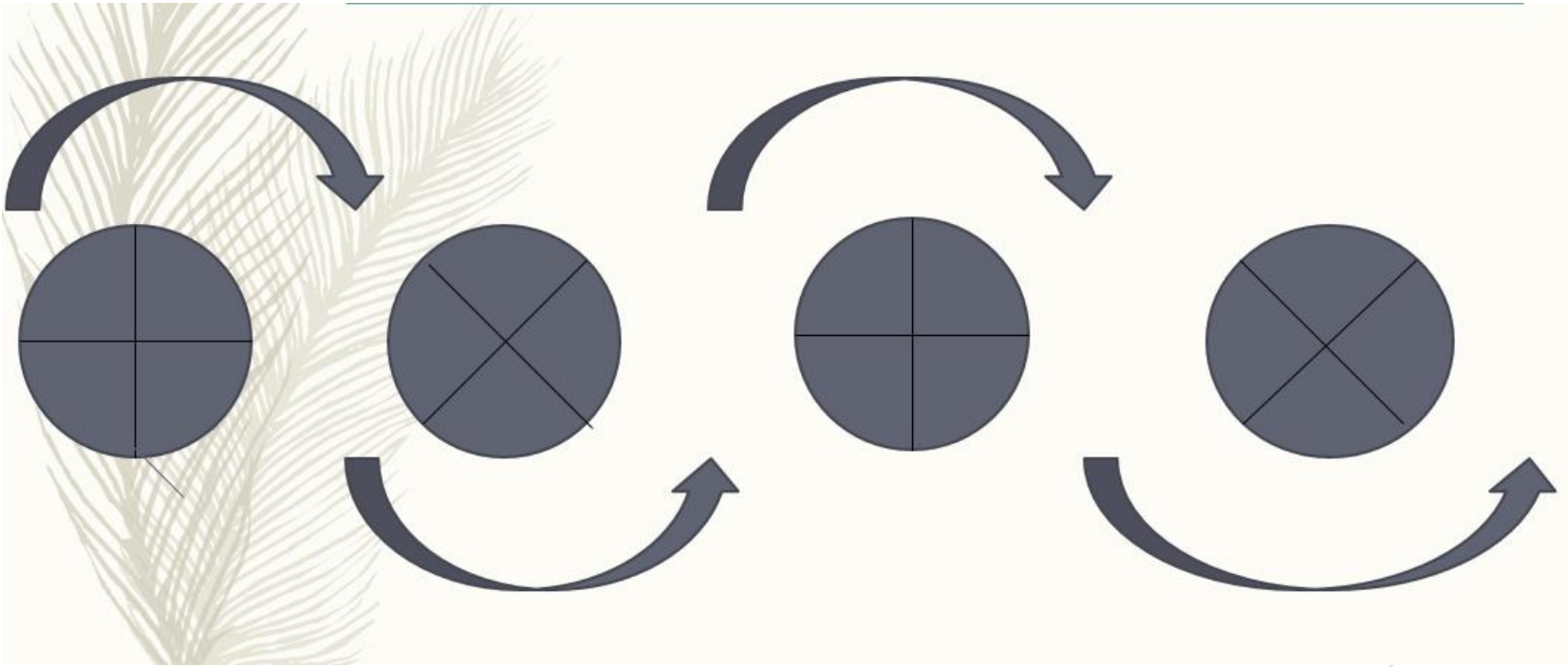
The Housing First System in Winnipeg

- ▶ Centralized Intake through the Doorways Hub
- ▶ Access, Assess, Assignment, Assistance
- ▶ Siloam HF Program takes people with SPDAT scores between 25-34



Why Housing in a Shelter?

- ▶ Relationship Building
- ▶ Trust
- ▶ Here if they fall



What do we need to improve?

- ▶ Too comfortable
- ▶ Access to Case Workers
- ▶ Speed

WHAT IMPROVEMENT (REALLY) LOOKS LIKE

