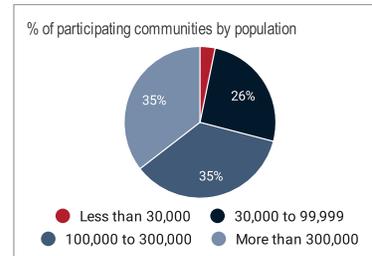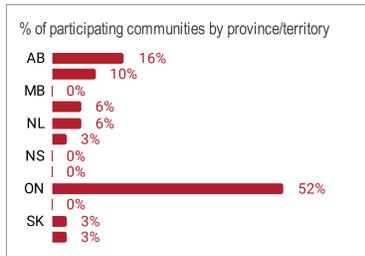## About the Survey

Each week, communities who work directly with CAEH, through Built for Zero Canada or the Training & Technical Assistance program, are invited to participate in a suvey about COVID-19 and homelessness.

The results inform our advocacy efforts, as well as resources offered by CAEH. We are grateful to communities for taking the time to share these insights and for all they are doing to support the health and wellbeing of our homeless neighbours.

Number of participating communities to date: 31

% of participating communities by province/territory

AB	16%
	10%
MB	0%
	6%
NL	6%
	3%
NS	0%
	0%
ON	52%
	0%
SK	3%
	3%

% of participating communities by population

- ● Less than 30,000 ● 30,000 to 99,999
- ● 100,000 to 300,000 ● More than 300,000

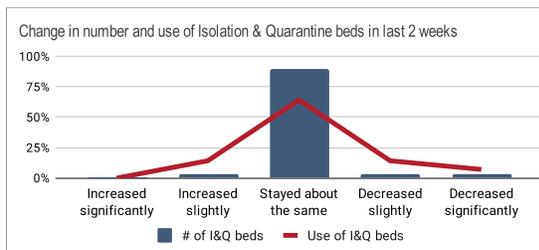(26%, 35%, 35% shown in pie chart)

Isolation & Quarantine Shelters

Nearly all participating communities have an isolation & quarantine shelter/model for individuals experiencing homelessness. These have been organized in motels/hotels, community spaces, schools, and other locations that allow for appropriate cohorting and accommodations.
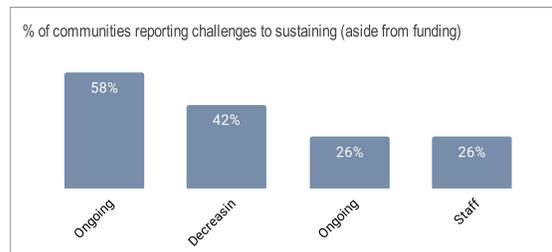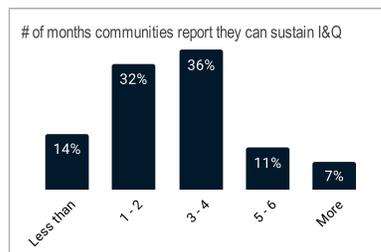
% of participating communities w/ I&Q shelters: 90%

Sustaining I&Q shelters and models is challengingn for communities, due to limited resources, increasing pressures, and the unpredictable future of the pandemic. The majority of communities have shared that they are unable to sustain their current model past 3-4 months.Only communities from the Atlantic provinces indicated they can sustain for longer than 6 months.

The primary challenge for communities sustaining I&Q shelters is the ongoing availability of space. As economies reopen, spaces that have been used for temporary I&Q sites are beginning to shift back to their original use.

Change in number and use of Isolation & Quarantine beds in last 2 weeks

X-axis: Increased significantly, Increased slightly, Stayed about the same, Decreased slightly, Decreased significantly
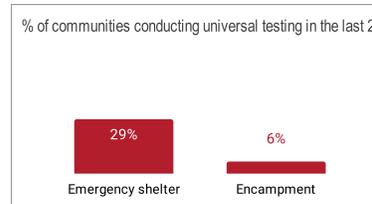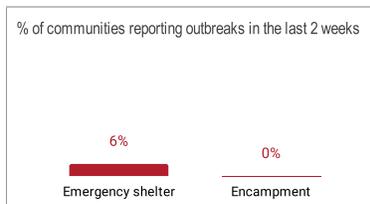
- ■ # of I&Q beds — Use of I&Q beds

While the number of isolation and quarantine shelters have remained relatively stable over the last two weeks, a number of communities report that use of these beds has increased. All of the communities reporting an increase in use are from Ontario, where the number of cases remains relatively higher than other participating provinces and territories.

of months communities report they can sustain I&Q

Less than	1 - 2	3 - 4	5 - 6	More
14%	32%	36%	11%	7%

% of communities reporting challenges to sustaining (aside from funding)

Ongoing	Decreasin	Ongoing	Staff
58%	42%	26%	26%

Outbreaks & Testing

Diagnostic testing continues to be a critical part of confronting, delaying and stopping the spread of COVID-19. This is particularly true for individuals experiencing homelessness, who are often living in congregate settings and aren't always able to practice good hygiene, such as hand-washing.

Communities that are increasing survellience and universal testing are proactively preventing outbreaks in emergency shelters.

% of communities reporting outbreaks in the last 2 weeks

Emergency shelter	Encampment
6%	0%

% of communities conducting universal testing in the last 2

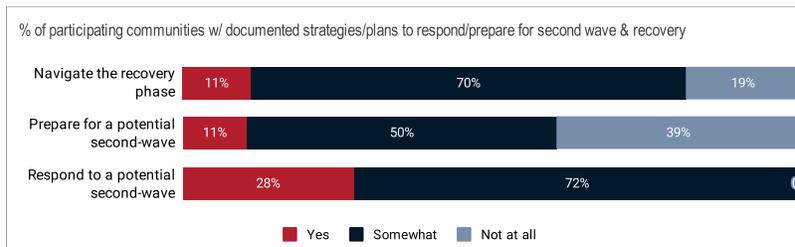| Emergency shelter	Encampment
29%	6%

Recovery & Second-wave

While the recovery phase and a potential second wave are unpredictable and difficult to prepare for, communities have moved forward with developing and documenting strategies and plans. However, results demonstrate that communities still have considerable work to do in this area.

It's almost important to note that the following percentage of communities have **not** engaged individuals with lived/living experience in the development of these plans and strategies:

48%

% of participating communities w/ documented strategies/plans to respond/prepare for second wave & recovery

	Yes	Somewhat	Not at all
Navigate the recovery phase	11%	70%	19%
Prepare for a potential second-wave	11%	50%	39%
Respond to a potential second-wave	28%	72%	0%

- ■ Yes ■ Somewhat ■ Not at all

Sector Health

As part of this survey, a number of questions were asked of participating communities to understand the state of the sectors health. Like most others, the homeless sector was ill-prepared for the speed in which the pandemic impacted its client population and general operations. While 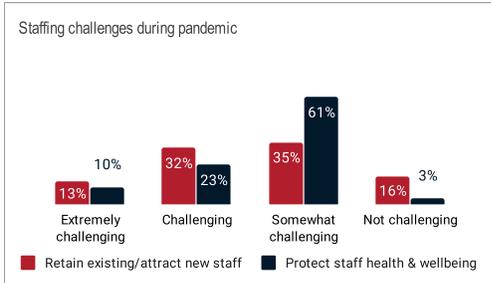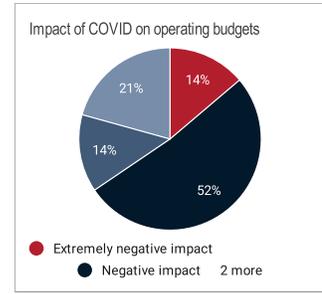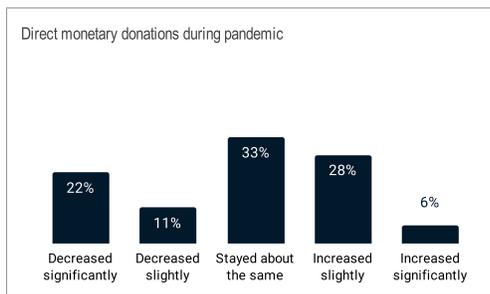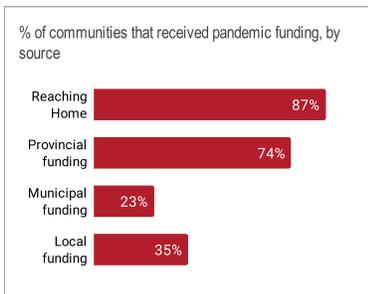the lack of significant outbreaks within shelters and encampments is evidence of well the sector has responded, it has taken a toll on the sectors overall health.
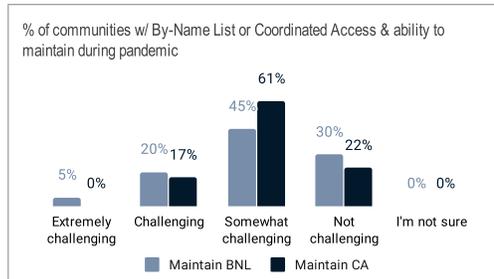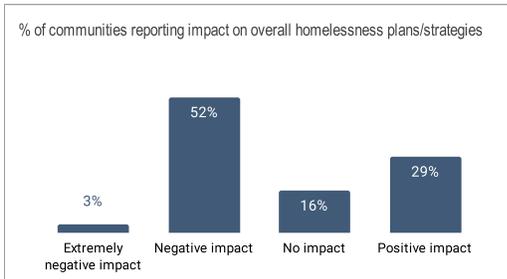
Staffing

Staffing challenges during pandemic

- Retain existing/attract new staff
- Protect staff health & wellbeing

Category	Retain existing/attract new staff	Protect staff health & wellbeing
Extremely challenging	13%	10%
Challenging	32%	23%
Somewhat challenging	35%	61%
Not challenging	16%	3%

Challenges facing staff during pandemic

Challenge	%
PPE availabiliity	48%
Proper PPE training	26%
Ability to physically distance	61%
Access to testing for staff	10%
Access to healthcare for staff	3%
Staff burnout	61%

Funding

% of communities that received pandemic funding, by source

Source	%
Reaching Home	87%
Provincial funding	74%
Municipal funding	23%
Local funding	35%

Direct monetary donations during pandemic

Category	%
Decreased significantly	22%
Decreased slightly	11%
Stayed about the same	33%
Increased slightly	28%
Increased significantly	6%

Impact of COVID on operating budgets

- Extremely negative impact: 14%
- Negative impact: 52%
- 14%
- 21%
- (2 more)

Strategy & Plans

% of communities reporting impact on overall homelessness plans/strategies

Category	%
Extremely negative impact	3%
Negative impact	52%
No impact	16%
Positive impact	29%

% of communities w/ By-Name List or Coordinated Access & ability to maintain during pandemic

- Maintain BNL
- Maintain CA

Category	Maintain BNL	Maintain CA
Extremely challenging	5%	0%
Challenging	20%	17%
Somewhat challenging	45%	61%
Not challenging	30%	22%
I'm not sure	0%	0%

# of participating communities with a By-Name List:
20

# of participating communities with Coordinated Access:
18