Driving Reductions and Reaching and Sustaining Functional Zero

CAEH 2019

Medicine Hat Community Housing Society

Journey Home

For Consideration

- Data to inform, confirm, transform

- Driving reductions in the absence of quality

- Tangible metrics to determine program and system success, and examine how resources and funds are invested.

- Programmatic and systems level performance

- Ongoing refinement using research, achievements, de-railings, community planning, common information system & performance management processes.

MEDICINE HAT: REDUCED CHRONIC BY 50%

A community is recognized for having a 50% reduction when the number of chronic active homeless is 50% less than the number of chronic active homeless during their baseline month for at least 3 consecutive months.

Baseline Month	Baseline #	Scope of Reduction	Baseline Target
December 2017	7	50%	4

Chronic Active Homeless — Baseline — Baseline Target
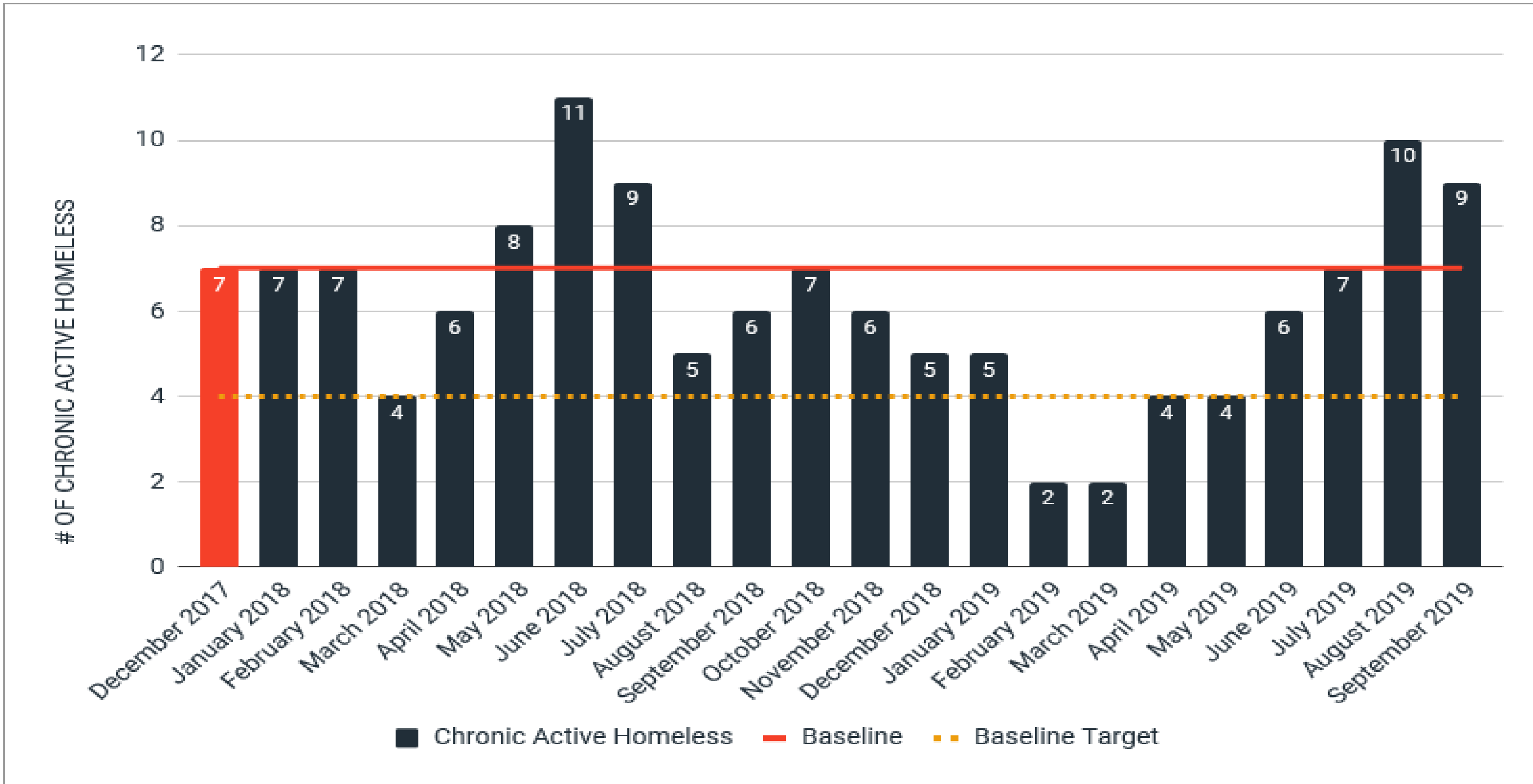
MEDICINE HAT: RUN CHART

Run charts are a powerful data visualization tool that can help Built for Zero Canada communities determine if a test of change or improvement project they introduced resulted in a desired impact (e.g. a reduction in the number of individuals experiencing chronic active homelessness). In other words, run charts can signal if the change in data was the result of special cause variation (shows up when some uncommon or special circumstances are introduced, such as an improvement project) or simply common cause variation (random, background noise).

BASELINE MONTH:	BNL DATA POINT		MEDIAN
December 2017	Chronic Active Homeless	▼	7

OF CHRONIC ACTIVE HOMELESS

● Chronic Active Homeless ━ Median