

Safe, Inclusive and Culturally Appropriate Coordinated Access

YES Shelter for Youth and Families

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A Brief History of YES



Coordinated Access in Peterborough



If we can't navigate the system how do we expect clients to?

- Navigating the system from the perspective of youth and families
- Learning to speak the same language
 - Investing in local priorities

Youth

- Diversion
- Stronger relationships with adult shelters and overflow programs
- Consideration for historically adult programs
 - Unique cases
 - Stronger response to transition ages

Families

- You don't know what you can't see: Increasing entry points for families
- Learning from eight months of Coordinated Access: identifying AND RESPONDING TO system gaps

What has the communities
we serve told us about
Coordinated Access?

Barriers

Staff training and commitment

Engaging partners “outside” the system

Understanding ‘low acuity youth and families’

Landlord engagement

Finding creative solutions to limited resources

