## HOUSING FIRST IN BRITAIN AND EUROPE: PRACTICALITIES, CHALLENGES AND SUCCESSES

#### NICHOLAS PLEACE





#### **OVERVIEW**

- How is Housing First being used in Europe?
- Strengths and limitations of Housing First
- Housing
- Fidelity
- Costs
- Strategic integration of Housing First
- Possible lessons for Canada



#### HOW IS HOUSING FIRST BEING USED IN EUROPE

- A lot of small pilot projects
- homelessness strategy
- Overall though, the pattern is pretty uneven
- Variations between countries
- And within countries

But more and more emphasis on integrating Housing First into



#### FRANCE

- Un chez soi d'abord programme
- Pilots in Toulouse, Marseille, Lille and Paris
- For homeless people with mental health problems
- 85% housed at two years by Housing First
- Gains in social integration and mental health
- Rolled out across 16 cities





### ITALY

- Housing First Italia
- A coalition of homelessness service providers and academics
- Led by the Italian Federation of Homelessness Organisations, fio.PSD
- Small scale and pilot services
- Without significant public funding
- Evidence of success at local level







#### **SWEDEN**

- Housing First being supported by academics at Lund University
- And individual cities
- But no national strategy as yet
- Evidence of success at local level





#### GERMANY

- Has been talked about
- But only just starting to happen



#### PORTUGAL

- Casas Primeiro, Lisbon
- An initial pilot that has increased in size
- But scale of Housing First across the country is not that great
- Again, smaller projects
- Sustained housing, gains in health and wellbeing





#### FINLAND

- Housing First integrated into the national homelessness strategy
- As you can here about at this conference, Finland has reduced all forms of homelessness
- Proof that homelessness can be ended
- Housing First services used for long-term and repeatedly homeless people
- Within a wider strategy using prevention, fixed site and other forms of floating/mobile support





#### ENGLAND

- Housing First initially advocated by academics who saw North American evidence
- Me
- Taken up by Homeless Link, federation of English homelessness organisations
- Housing First England programme
- Initially small pilots, not all of which survived
- The UK has been one of the slowest in adopting Housing First, but England has just started a £28 million (\$CAD 47m) pilot programme in Manchester, Liverpool and Birmingham





#### BELGIUM

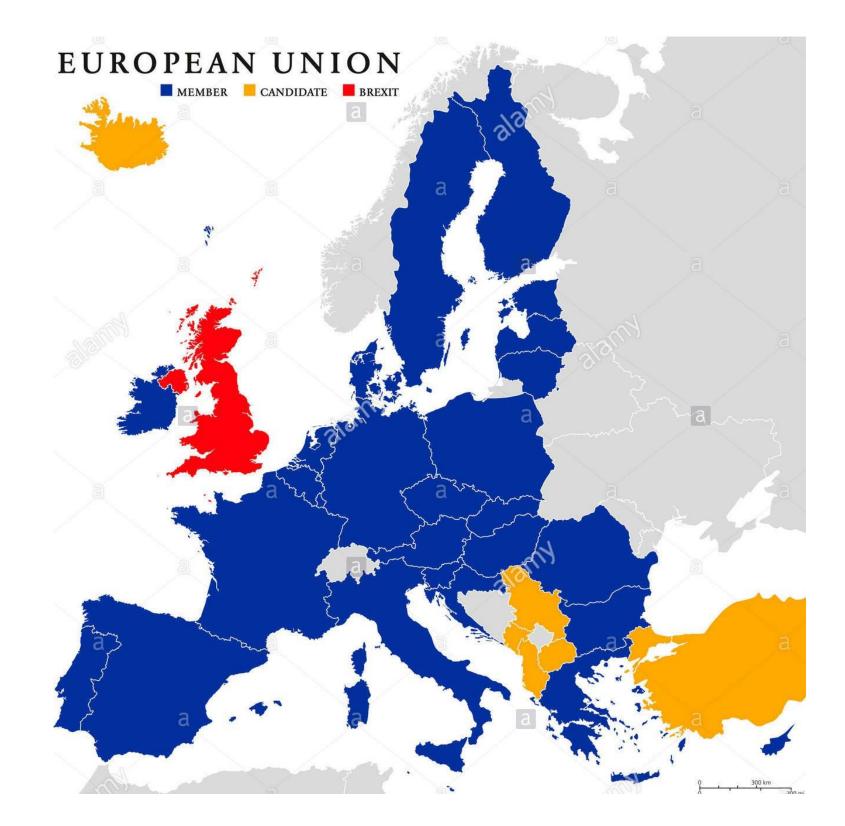
- As in France, tested through a series of pilot services
- Antwerp, Ghent, Hasselt, Brussels, Molenbeek, Liège, Charleroi and Namur
- Three year pilot programme
- Now being rolled out nationally





#### EUROPE

- Housing First is mainly being used in the North West
- Scandinavian countries
  - National strategy in Belgium, Denmark, Finland, Norway, France, Luxembourg, Ireland
  - Pilots, homeless-sector led programmes in Sweden, UK
- But is being developed elsewhere
  - Housing First Italia, Spain, Portugal, Czech Republic





HOUSING FIRST IN EUROPE

#### **PAN-EUROPEAN** LEVEL

- Housing-led and Housing First approaches being recommended by the European Commission
- European Union's civil service
- Although housing and homelessness policy are determined at national level
- Housing First being advocated by FEANTSA, the **European Federation of Homelessness** Organisations







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## HOUSING FIRST GUIDE

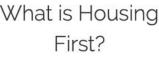
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Housing First Guide Europe

Home Bac

#### Welcome to the Housing First Guide Europe!



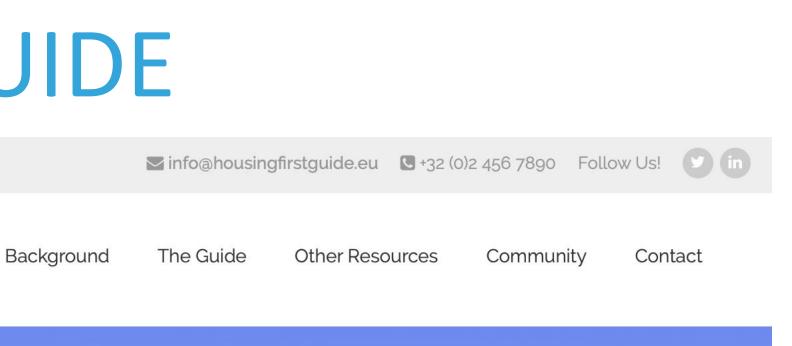




Core principles of Housing First



Delivering Support







Delivering Housing



Evaluating Housing First



Housing First and Wider Strategy



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#### HOUSING FIRST



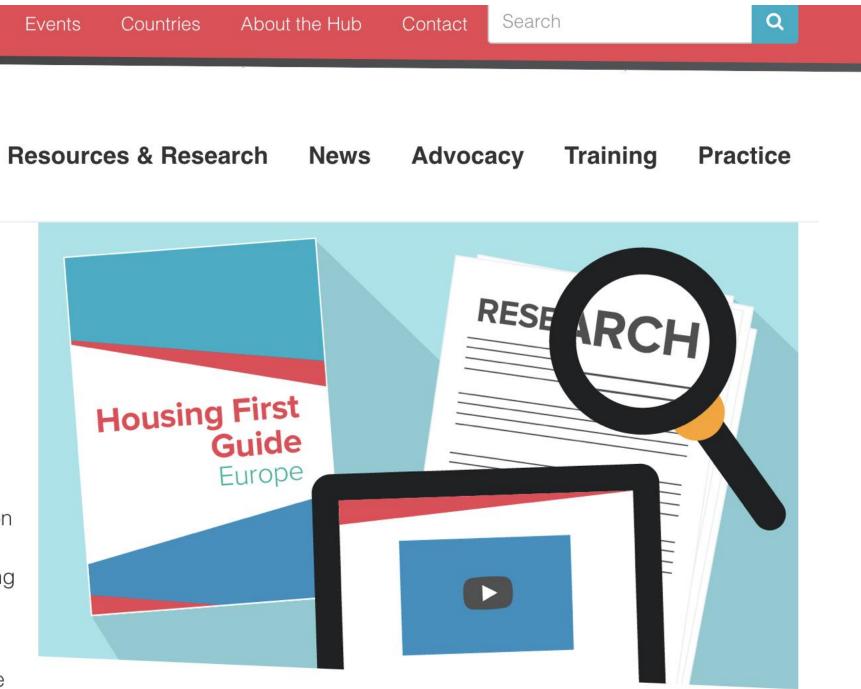
Housing First Europe Guide R

#### Welcome to the Housing First Europe Hub

The Hub is a group of organisations, public authorities and foundations working to scale up Housing First in Europe. The Hub organizes training on Housing First, conducts and publishes research, and produces tools for practitioners and policy makers to understand, explain and deliver Housing First.

The resources on this website are available to everyone. More information about our training, research and other programmes will be made available over the next months. Click on the links to find out more about the Hub Partners, as well as about Housing First in your country or city.

Read more about the Hub





#### STRENGTHS

- Ending homelessness
- Success rates between 75-90%
- Measured as keeping someone housed for one year
- Slightly different measure than is sometimes used in North America
- Not days/nights housed
- But being in your own flat (apartment) or house and living there for one year or more



#### STRENGTHS

- Remarkable consistency
- High rates of housing sustainment (ending homelessness) in very different countries
- welfare, public health and public housing services
- public housing spending is, on global terms, comparatively high
- and some examples from Eastern Europe

Success in countries like Denmark and Sweden that have very extensive

In countries like France and the UK, where welfare, public health and

And in countries with lower spending in these areas, Italy, Spain, Portugal



#### STRENGTHS

- Positive results in terms of improvements in health
- Improvements in mental health
- Changes to health service use, i.e. less use of emergency services
- Improvements in addiction
- Improvements in social integration (economic activity, family and friends support networks)
- But results are, as Canadian research is also showing, uneven



#### LIMITATIONS

- Addiction does not always improve
- Mental health does not always improve
- Physical health does not always improve
- Social integration does not always improve



#### LIMITATIONS

- improve
- what are still quite young services
- really expect a single service like Housing First to do?
- First is a case management/service brokering model

Addiction, health, mental health and social integration do not always

One reason might be the time for which people have been using

Another reason might be about expectations, how much can you

Another reason might be the reliance on other services, Housing

However, these patterns have also been reported outside Europe



#### LIMITATIONS

- While expecting absolutely positive results is not realistic
- There are some questions around how much Housing First should be expected to achieve
- And what role other services need to play to support it



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# WHERE ARE WE SUPPOSED TO FIND ALL THIS HOUSING ERMN2**Everybody in the Homelessness Sector**



#### HOUSING

- The wait for one-bedroom social (public) housing in the London Borough of Westminster is three years
- The average weekly rent in the cheapest third of the private rented sector is above what the welfare system will pay
- Average private rents across London as a whole were £157 a week, £675 a month, £8,101 a year (2016/17), \$CAD 13,700.
- Every economically prosperous area of the UK has an undersupply of affordable, adequate housing
- And the same is true across much of Europe



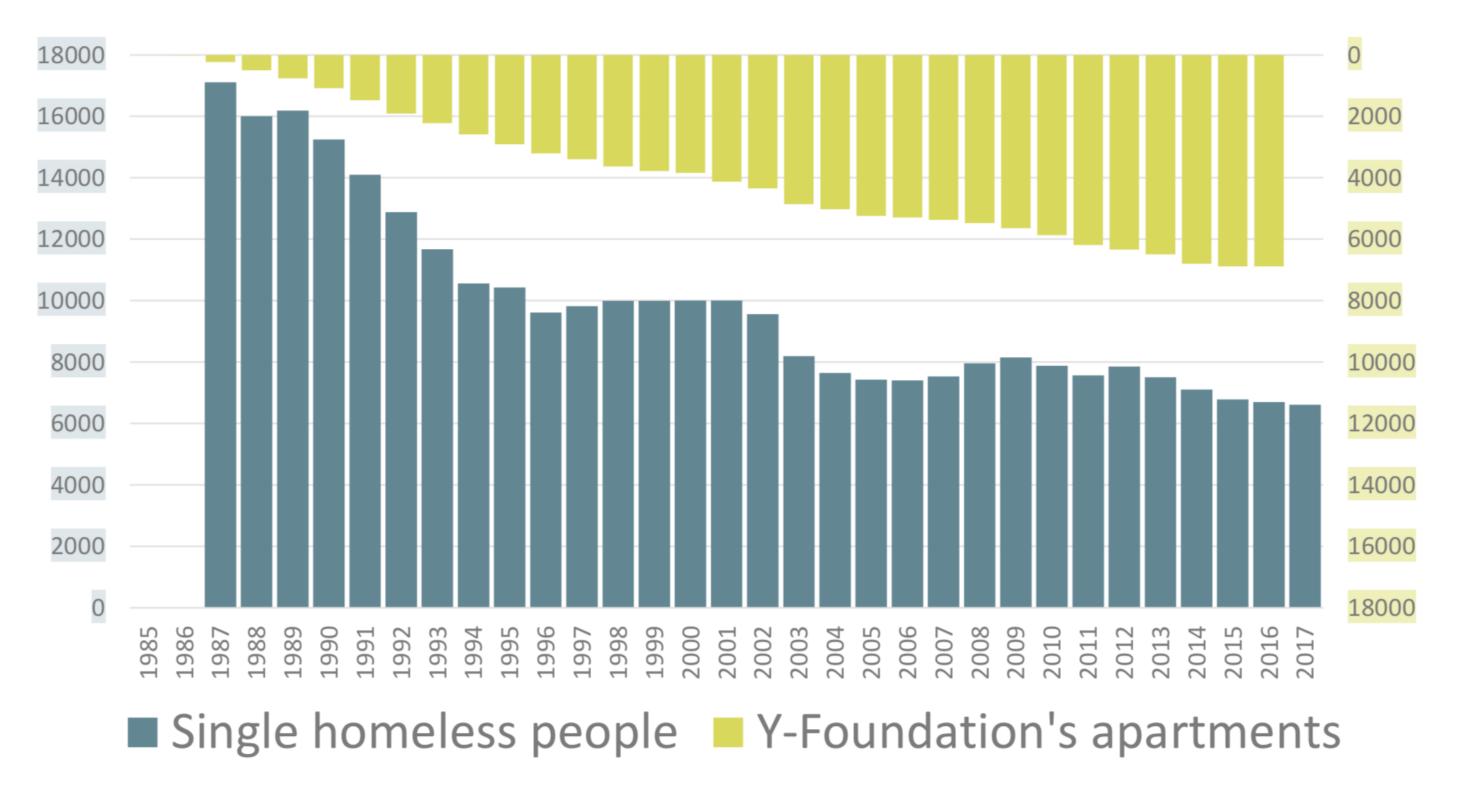
#### HOUSING

- The highly successful Finnish homelessness strategy, which incorporated elements of Housing First
- Also had a major social housing building programme



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# Homeless people vs. number of our apartments





#### FIDELITY

- In Denmark and in France, Housing First looks like At Home/Chez Soi
- But in Finland, the Netherlands, Sweden, the UK, not so much
- Variations in who Housing First is for
  - Finland, UK, for anyone who is long-term and recurrently homeless
- Variations in how it works
  - Finland, UK and elsewhere, an intensive case management model, but not actually ICM



#### FIDELITY

- In terms of ending homelessness
- Performance seems very similar, or actually, the same
- Some variation in fidelity is inevitable, public services, welfare and health systems differ radically from US and Canada
- But its not really clear whether what a lot of Europe is doing is strictly "Housing First" in the Sam Tsemberis sense
- Operationally, things differ, but the core principles, the philosophy of Housing First is being followed



### FIDELITY UK

- No requirement for weekly meetings
- Full tenancies from the start, no sub-letting or leases
- No financial control
- Co-production
- Your behaviour might change, but that's a matter for you



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# HOUSING FIRST WILL SAVE LOADS OF MONEY, RIGHT?

#### European Governments



### **COST EFFECTIVENESS**

- A lot of what Europe already does solves homelessness
- inconsistent results
- are not like that
- In Finland or the UK, harm reduction, choice-led services with an for *decades*
- These existing services do stop and do prevent homelessness

When Housing First appeared, it was tested against US linear residential treatment (LRT) or 'staircase' models that were expensive and had

A lot of European homelessness services, particularly in the North West,

emphasis on strength based approaches have been mainstream practice



## COST EFFECTIVENESS

- As in Canadian and US research, the initial data on Europe suggest a clear pattern
- People with very high and complex needs who make extensive use of emergency and other publicly funded services can be supported much more economically by Housing First
- But there will be cost spikes from people not using any services
- And when someone is not, to use UK terminology, a "frequent flyer", the economic case is less clear



## COST EFFECTIVENESS

- Housing First is good value for money
- Because very £ or € spent is going on a service that is stopping homelessness for a high proportion of people with high and complex needs
- But outcomes on addiction, mental health, physical health and social integration are uneven
- And both these things could become weak spots, politically



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# HOUSING FIRST CAN SOLVE ALL HOMELESSNESS AND IS THE REST THING European Governments, bits of the homelessness sector and the bits of the media



## USING HOUSING FIRST STRATEGICALLY

- Key lesson, which you can hear about at this conference, is the one from Finland
- Housing First was used as part of a comprehensive, integrated strategy
- The Finns built and used their own version of Housing First, as a model and as a philosophy
- Housing First was used to support long-term homeless people with high and complex needs
- In combination with prevention, specialist services and lower intensity services
- It is an integrated, coordinated strategy that solves homelessness





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### POSSIBLE LESSONS FOR CANADA

- Housing First is clearly a model that we should be using
- But we need to be careful
- Don't claim too much in terms of cost effectiveness
- Or say it can solve all homelessness on its own
- Because that might create political risk
- Advance, with a degree of caution



#### THANKS FOR LISTENING

- Nicholas Pleace, Director, Centre for Housing Policy
  - http://www.york.ac.uk/chp/
- European Observatory on Homelessness
  - http://www.feantsaresearch.org/
- Women's Homelessness in Europe Network (WHEN)
  - http://womenshomelessness.org/







