



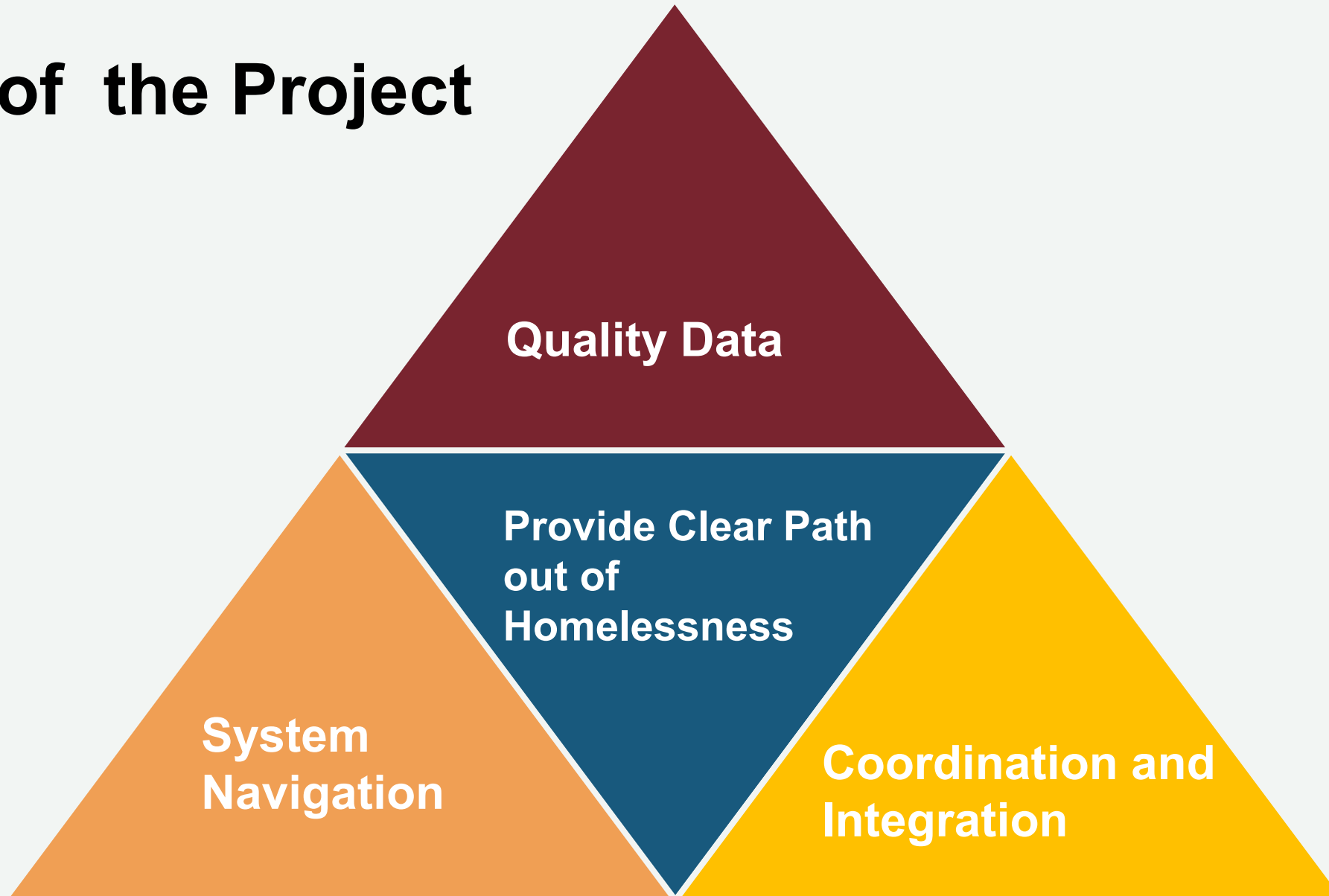
HUMAN
DEVELOPMENT
COUNCIL

Veteran Connections to Home



Connecting our Veterans to the community and resources to end Veteran Homelessness

Parts of the Project



Steps to Housing a Homeless Veteran

- Find Them! – Asking the Standard Question:

“ Have you served in the Canadian or Allied Armed Forces, or completed Basic Training? Are you a former member of the RCMP?”

Why is this important?

Side Bar – Why not just ask ‘Are you a Veteran?’

VAC Estimates – 617,800 Veterans in 2021

Census 2021 – 461,240 Identified as Veterans

Difference of 156,560 or 25.34%

Not all Veterans know they are Veterans

Side Bar – What is a Veteran?

-Canadian Armed Forces – Basic Training, Reserve Forces, Civilian Veteran, Merchant Mariners, the Canadian Rangers

-Royal Canadian Mounted Police – Dragoons Regiment with Battle Honours since 1921. Cavalry

Why go through the hassle of Veteran Systems

Ain't no money like Fed money

Leave more in the Community Pot of resources

VAC Case Manager

Quickly access the Veteran Emergency Fund

You found them, you see value in connecting them, but How?

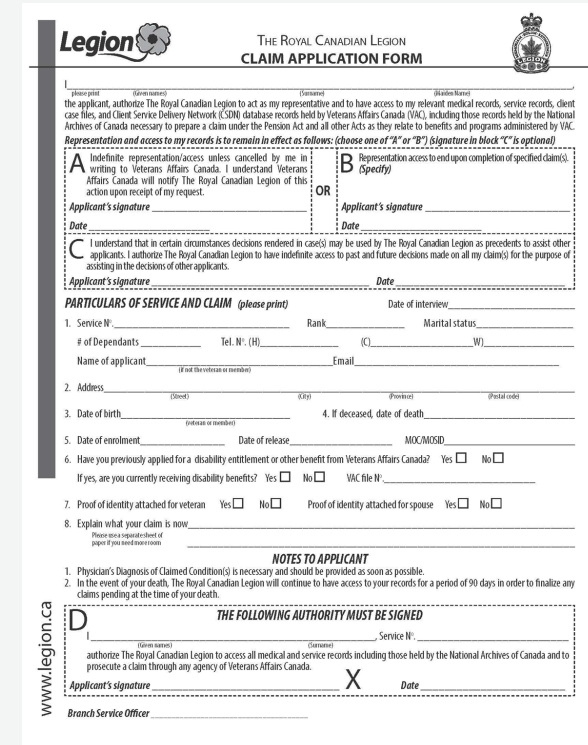
Veteran Verification

-Start with this Legion form and email it!

-Complete 520 and 928 and fax (yup still a thing).

-Call VAC with the Veteran.

RCL Consent Form



The form is titled "The Royal Canadian Legion CLAIM APPLICATION FORM" and features the Legion logo and the Royal Canadian Mounted Police crest. It is divided into several sections:

- Authorization:** A paragraph stating that the applicant authorizes the Legion to act as their representative and to have access to their medical records, service records, and other relevant information held by Veterans Affairs Canada (VAC).
- Representation and Access:** A section with two options, A and B, for the applicant to choose. Option A is for indefinite representation, and Option B is for representation access to end upon completion of a specified claim. Both options require the applicant's signature and date.
- Understanding of Precedents:** A section where the applicant indicates if they understand that decisions made by the Legion can be used as precedents for other applicants.
- PARTICULARS OF SERVICE AND CLAIM:** A section with numbered questions (1-8) regarding service details, dependants, address, date of birth, date of release, previous disability benefits, and proof of identity.
- NOTES TO APPLICANT:** A section with two notes: 1. Physician's Diagnosis of Claimed Condition(s) should be provided as soon as possible. 2. In the event of your death, the Legion will continue to have access to your records for 90 days to finalize any pending claims.
- THE FOLLOWING AUTHORITY MUST BE SIGNED:** A section for the applicant's signature and date, with a large "X" mark next to the signature line. Below this is a line for the Branch Service Officer's signature.

The website www.legion.ca is printed vertically on the left side of the form.

Royal Canadian Legion Streamlined Method

Make a simple instruction for the Front-Line

Ask that it be completed on the initial intake

How to Verify a Veteran's Status

Step 1: Print name at the top.

Step 2: Veteran signs Box A for continued support **or** if they just want to be verified, under **specify** write 'Veteran Verification' and they sign Box B.

Step 3: Input Service # if veteran has it (not required), and any other information they want to disclose **none of this section is necessary to verify a Veteran's Status, but any information about their service could help confirm their Veteran Status faster.**

Step 4: Complete Block D.

Step 5: Email a scanned copy or a photo of the form to

veterans@sjhdc.ca

Response time is typically 1-2 business days.

If you have questions, please contact Jason Green at 506-910-2092 or jason@sjhdc.ca



Veteran Connections to Home

Steps to House a Homeless Veteran

They're Verified, now what?

Build "The Team"

Many hands make light work

Steps to House a Homeless Veteran

Building the Team

- The Veteran
- VAC Case Manager (Money and programs)
- Social Development Case Manager (Income support, programs, regular visits)
- Community Agency that can walk the Veteran through getting Document Ready.
- Community Agency that can provide housing support once housed.
- (Social support, system navigation, life skills)
- Veteran Connections to Home (coordination and data collection)

Where the Project is Heading

Practice: Put local dream teams together.

Formalizing agreements with MOU's

Writing recommendations for Policy

Tips and Tricks

Veterans Affairs Canada – (They are not the enemy)

- Be explicit about HOMELESSNESS, and you NEED a case manager.
- If one thing on the VEF is ineligible, it will be a rejected claim.
- No doesn't mean No – It means more questions, lots more.
- Notebooks

Tips and Tricks

- Build a relationship with a VAC Case Manager
- Build a relationship with a Social Development Case Manager
- When dealing with claw back fear (Federal vs. Provincial)

Have hypothetical conversations first with Social Development



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**Veteran
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